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**Christian**

[**Christian.334193@2freemail.com**](mailto:Christian.334193@2freemail.com)

**OBJECTIVE:**

**To obtain a position in an ethically sound company that provides the opportunity to apply a combination of information technology skills and simultaneously contribute to the company’s achievement over the run-through of my capabilities from previous professions.**

**SUMMARY OF QUALIFICATION:**

Experienced and talented IT specialist with a sense of responsibility and high leadership qualities in developing and maintaining IT department and system maintenance; works harmoniously with the team for the management and coordination of the project and support.

**WORK HISTORY**

Tier 1 Tech Support/Jr. Sysadmin April 2014 - Present

IconstrategiesBPO, Business Center 3rd Floor Suite 13, Roxas City, Capiz

* Providing technical assistance to our clients
* Monitoring, analyzing and troubleshooting issues from the system
* Configuring VOIP, PBX, Firewall and any system upgrades
* Escalating and reporting issues encountered during the shift

IT Specialist Feb 2013 – Feb 2014

CUP Outsourcing Solutions INC, 3rd floor Milan Prestige Building, Calamba, Laguna

* Set up and configure servers used on VOIP Services, and mailing server
* Secure and monitor Servers, Database, Network
* Provide level support on PC, Network, and other IT peripherals
* Develop server based softwares for company use
* Evaluate expansions or enhancements by studying work load and capacity of computer system
* Improve existing programs by reviewing objectives and specifications; evaluating proposed changes; recommending changes; making modifications
* Conduct electrical safety checks on computer equipment
* Evaluate expansions or enhancements by studying work load and capacity of computer system

IT Specialist Feb 2012 – Feb 2013

Lastingline Contact Center, 20th floor Prestige Building, Ortigas

* Secure and monitor Servers, Database, Network
* Monitor and supervise agents on using workstations
* Provide technical Support on PC, Network and other IT peripherals
* Conceptualize and implement upgrades on the company system

Jr. Programmer August 2010 – October 2011

GatesSoft Corp, Ayala Ave., Makati

* Analyze clients previous system
* Develop a tailored fit system for the clients
* Provide Technical Support on implementing the TPS on the clients computer

**SKILLS:**

* Comfortable working on Windows, Linux
* Knowledgeable on VOIP, PBX, and server troubleshooting
* In-depth knowledge in computer networks like LAN, WAN, and MAN
* Knowledgeable in SQL
* Skilled in: MS OFFICE, Photoshop, c++, java, html, css, php, vb6.0, computer troubleshooting
* Fluent in English

**EDUCATION BACKGROUND:**

**TERTIARY EDUCATION**

**STI College-Tarlac**

Associate in Computer Technology

Time Square Bldg., Ninoy Aquino Blvd. Brgy. San Vicente, Tarlac City

2008 - 2009

**STI College-Tarlac**

Bachelor of Science in Computer Science

Time Square Bldg., Ninoy Aquino Blvd. Brgy. San Vicente, Tarlac City

2009 -2011

**PERSONAL DATA:**

* Age : 28 years old
* Date of Birth : August 23, 1988
* Civil Status : Single
* Gender : Male
* Height : 5’8
* Citizenship : Filipino
* Skype ID : iiiii.chan
* Visa Status: Visit Visa

I hereby certify that all the statement and information above were true and accurate