**AKINTOLA**.334367@2freemail.com

**AKINTOLA**

**PERSONAL DATA:**

Date of Birth: 19th November 1979

State: Oyo State

Local Government: Ibarapa East

 Status: Married

Sex: Male

**OBJECTIVE:**

To be self-actualized through positive contribution to the Organization and to build strong and challenging relationships, ability to work under pressure while achieving the main organizational goal.

**SOFT SKILLS:**

* Good in Microsoft Office package (word, excel, PowerPoint, outlook), MS Windows, html, java, Creately, Handling Seibel CRM, flexcube, finacle, BMC Remedy etc Interpersonal relationship, excellent team player, Leadership, Good communication & motivational ability with modern presentation skills.

**EDUCATION:**

**Universiti Utara Malaysia**

MSC Information Technology 2015-2016

**The Polytechnic, Ibadan**

HND in Electrical Engineering 2006-2008

**Lagos State Polytechnic** 2000 – 2003

Ordinary National Diploma (Electrical Engineering)

**West African Examinations Council** 2004

Senior School Certificate

 **Primary School** 1991

First School Leaving Certificate

**PROFESSIONAL QUALIFICATION**

Gate Protect Network Security Professional 2011

ITIL Certification 2014

CCNA Certification 2014

**EXPERIENCE**

1. **ODOTECH NIGERIA LIMITED 2001**

**645, AGEGE MOTOR ROAD IKEJA LAGOS.**

Duties & Responsibilities

* Circuit design and trouble shooting, Inverter Maintenance, Electronics repairs and General corrective maintenance on electronics equipment.
1. **ORBITAL COMPUTER SERVICES LTD/IGI** 2002-2004

**180, AWOLOWO ROAD IKOYI LAGOS**

Duties & Responsibilities

* Design and Implementation of Network (LAN & WAN), PC Maintenance with bias to Network Administration and System Analysis, Preventive & corrective Maintenance of Computer Systems. Mobile devices, UPS, Printer, Scanner etc.
1. **OCEANIC BANK INT’L PLC** 2009- 2012

**182, AWOLOWO ROAD IKOYI LAGOS**

Duties & Responsibilities

* Installation & configuration of new Computers & Printers, System Networking **(LAN &WAN**) & Intra mail configuration (MS outlook 2007 & 2010), Hardware management & Users support, Preventive& corrective maintenance, Handling TCP/IP,SNMP, handle Google chrome, Active directory, and Windows OS(XP,win7,8 10 etc), Installation of in-house application(Lync 2010 & 2013, support staff training on IT related issues. Administrative support with Oceanic Leadership Academy and General facilities management, Handling CCTV, RJ 45 termination.
1. **ECOBANK NIGERIA LIMITED**

**21, AHMADU BELLO WAY VICTORIA ISLAND LAGOS** 2012-2015

* Provide first level support on IT related issues in all the coverage branches, Repair/re-install and configure Microsoft Windows Operating Systems on desktops and notebook PCs, Configure Finacle client applications on desktops and notebook PCs, Carry out first level support on hardware (workstations, scanners, printers, and other peripherals), Carry out first level support on applications (Ms Operating system, MS Office suite, and Finacle/Flexcube and Intranet applications) and ensuring online service availability during operational hours, Carry out first level support on LANs & WAN, Ensure that all users’ incidents/requests are logged in Remedy Application and responded to promptly, Maintain daily, weekly and monthly reports of all incidents/Problems attended to. Supervise Contractors/Service providers when carrying out installation or maintenance on links, UPS, inverters, servers/workstations and when executing or implementing IT projects in the branches within the Region, Branch Rollout – Deployment of IT infrastructure (Link, LAN, Systems, Inverter/UPS power & Peripherals) for new branches, Support new project deployment such as upgrade of Operating Systems and other applications, Antivirus & Patch deployment, Inverter, UPS, etc. Provision of IT support to Ecobank Executive training center during an event & general facility management of the Center.
Installation & configuration of new Computers, **UPS** etc., Hardware management & Users support, Maintaining standard policies on IT related issues, Handle external vendor with care.
* Support Ecobank Contact centre & some other branches on all IT related issues, Preventive& corrective maintenance/ Fully documentation of all configured/repaired/supported items, Configuration & maintenance of CISCO soft phone (IP Telephoning), Administrative support & general facilities management with Ecobank learning Centre & Mobile device configuration.

**AWARDS:**

* IT Service Hero (Oceanic bank Int’l plc) 2010

**Research work**:

* Usability Evaluation of the Electronic Voting System - A Review (Done)
* Modeling the requirement for postgraduate Student-Supervisor management system (ongoing)