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| **Shady Morsy Ahmed Mors – CV No**To interview this candidate, please send your company name, vacancy, and salary offered details along with this or other CV Reference Numbers that you may have short listed from <http://www.gulfjobseeker.com/employer/cvdatabasepaid.php> addressing to HR Consultant on email: cvcontacts@gulfjobseekers.comWe will contact the candidate first to ensure their availability for your job and send you the quotation for our HR Consulting Fees.  |

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**OBJECTIVE:**

Seeking for a job in a reputable company where my backgrounds and my skills can be well utilized. And taking the challenges that allows for advancement and growth.

**EDUCATION:**

Bachelor of Commerce - Department of Accounting - 2005

HelwanUniversity,Cairo, Egypt

**EXPERIENCE:**

**From Aug 2015 till Nov 2016 at Nine West as Assistant Store Manager. ( Egypt )**

* Promote products to customers and manage team to achieve the store monthly target.
* Managing cash and payment systems in accordance with company procedures and policies.
* Maximizing sales performance through delivering an exceptional customer experience.
* Help in visual merchandising on a daily and weekly basis.
* Prepare the weekly and monthly store reports.

**From Aug 2014 till Aug2015 at (A.S.N) Arabian Shopping Network as Telesales& Call Center.(Dubai)**

* Receive phone calls from clients to clarify and explain our products which displayed at our promotional TV channels.
* Contact the company's existing customers to apply the latest our offerings and our products.
* Achieve the monthly target and offer the best call center.
* Using the stock management system to log, check, locate and move stock both in and out of the store.
* Responsible for the daily management for call center till in the absence of the senior members.

**From Jun 2011 to Aug 2014 at Charles & Keith as AssistantStoreManager. (Egypt)**

* Promote products to customers and manage team to achieve the store monthly target.
* Managing cash and payment systems in accordance with company procedures and policies.
* Maximizing sales performance through delivering an exceptional customer experience.
* Help in visual merchandising on a daily and weekly basis.
* Prepare the weekly and monthly store reports.

**From May2008 to Jun 2011 at Etisalat as Salesman& Customer Services. (Egypt)**

* Achieve the monthly target by offering products and services to customers.
* Solve the customer`s complaints and build relation with them to inform them about new products and offers.
* Handle the cash and all the sales transactions and contracts.
* Prepare the daily, weekly, and monthly reports.
* Suggest new products and promotions to the management.

**From Jul 2005toMay 2008at ART (**[**Arab Radio and Television Network**](https://www.facebook.com/arabradioandtelevisionnetwork/?fref=nf)**)as Salesman& Customer Services. (Egypt)**

* Achieve the monthly target by offering services to customers.
* Solve the customer`s complaints and build relation with them to inform them about new offers.
* Handle the cash and all the sales transactions and contracts.
* Prepare the daily, weekly, and monthly reports.

**Computer Skills:**

* Microsoft Word.
* Microsoft Excel.
* Ability to use intent to benefit the work needed.

**Language:**

* Native language Arabic.
* Very good command of both written and spoken English.

**PERSONAL INFORMATION:**

* • Date of Birth: 1/6/1984
* • Marital Status: Married
* • Military status: Exempted
* • Religion: Muslim
* • Nationality: Egyptian
* • Current Location:UAE. Dubai
* • Visa status: Visit Visa

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