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| **Arun**  [**Arun.334804@2freemail.com**](mailto:Arun.334804@2freemail.com) |

Holding a Master degree in Computer Applications and Bachelor Degree in Science, my background reflects certain personal qualities which I feel will be of value in my future with your company. I am self-motivated and energetic person who is success-and accomplishment-oriented, I am able to work independently and to make appropriate and timely decisions; I am a team player, as well as a leader who is able to develop loyalty and commitment to others; and I am skilled in problem identification and resolution and capable of developing innovative directions for fulfilling the demands of various situations. I believe that my strong technical experience and education will support your organization. Out of these qualifications, I have more than **Ten years** of experience and key strengths that posses for success in this position include, but are not limited to, the following:

* Working knowledge of SAP Basis Admin with deep knowledge of DBA and system Administration job with knowledge of MSSQL and ORACLE. I can work both LINUX and Windows platforms.Working knowledge with Oracle forms 6i and later. Handle day today IT related administration support and conduct training to end users according to management requirements. Working knowledge with a big retail group in Qatar with experience to handle different software with ERP level concept, also discuss different vendors for company future software update and implementations, in addition to that done website management like hosting site and exchange server for mail. Handle day-to-day data Backup Schedule and replicationof databases. Also knowledge of database mirroring with disaster management knowledge. Extend to my work with network related issues like LAN tracing Router configuration and firewall(sonicwall) administration of VPN and knowledge about the tool VNC utility, Team Viewer and Logmein, anydesk. Good knowledge to prepare a datacenter and its operations. Create domain users, mail server users and different policies according to the management.
* I worked with a government project in Delhi, as technical office and executed a datacenter for GAC secretariat.
* Set different datacenters for a bank with multiple branch concepts. Also have limited knowledge of SDLC.
* Installation and configuration of different applications and working knowledge of multiple software and OS.
* Worked with National Internet Exchange of India as Technical officer.Handle all registrar technical queries and also handle Datacenter operations. I have maintained a Database of our employee record in Oracle Database and also knowledge about SQL Server.I installed Web server (Apache Tomcat) and also run one , on it. Also knowledge about IDN (Internationalized Domain Name)-Multilingual support of domain registration for. INRegistry.
* Handled with Governmental Advisory Committee Secretariat (GAC-Secretariat) in New Delhi for initial setup of a Datacenter for Web service, Mail service and Backup service.Assist to arrange various training and discussion program to Registrar about IDN implementation and also prepare meeting minutes and Brochures. And also have software skills such as Java and Java Server Pages and my skill level are 5.5 out of 10.

It would be my pleasure to consider me for a suitable post matching my profile and explore how I can contribute to your IT team. My resume is enclosed for your review, and you may reach me at Ilook forward to discussing a possible professional affiliation with your company.

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**Objective:**

**Enthusiastic, true team player, results oriented, skilled individual seeking a position requiring versatility and excellent technical and administrative skills where my knowledge of System Administration, Database Administration, Manage Information Technology, self-motivation, and leadership will add value to an organization**.

**HIGHLIGHTS**

* Over 10 years of experience in IT industry as IT Manager with good technical skills and working knowledge of various products like MS, Java and SAP, MSNav.Well experience in the area of Administration and consultation area. Capable of delivering well maintainedproduct as per management policy with latest updated technologies.
* Working knowledge with Microsoft Windows/Server Technologies and **Linux**, Web server IIS 5.0/6.0, Apache Tomcat 4.1 and Oracle Linux.
* Working knowledge of SAP Administration and Data base administration.
* Well experienced in **MSSQL** Server Administration, Oracle Database with different versions likes 8i to 11Ginstallation and configuration of both Windows and Linux OS. It can extend to Backup and restore configuration with disaster management support.
* Well known experience in exchange server and can assign mailboxes to large number of users, also can configure and schedule backup for outlook users with mail level antivirus usages and configurations.
* Well experienced in system administration both Windows and Linux. Also can manage large network with multiple routers and many VPN, it could extend to internal support of all type of printer and scanners., also with MRTGS knowledge for big Data peering centers.
* Well Experienced in Web development tools and scripting languages like JavaScript, HTML and DHTML, also can support dynamic website updates and other hosting issue of mail servers with control panel utility.
* Having good concepts in SDLC such as Software System Analysis, Design & Development of Client/Server and multi tire applications Systems and experienced in automated testing tool like Silk Testing.
* Research on the latest technology and try to implement it for organization benefit and usages.

**PROFESSIONAL EXPERIENCE**

**-Application support engineer (24-Aug-2016- 24-Dec-2016) Doha-Qatar**

**Retail Information Technology WLL**

**. Application support and configurations**

**. Database support**

**. Security and disaster Management in Database and Application level**

Supporting various customers and help to implement different applications ,installing MSSQL server and configuring applications and link different module as ERP level. Customization of applications according to users need. Support to POS machine and Inventory control systems. Also manage Database restore and disaster recovery and security.

**-Application Consultant (Oct 2014 – 22-Åug-2016) Kottayam Kerala India**

**The Changanacherry Co-operative Urban bank**

Setting up Datacenter for banking application-hostingpurpose.Installing andconfiguring of Database server with two different applications environment. One is running in ORACLE with forms and other is running in MSSQL server with asp.net. Also setup server for both and DNS and DB. Also replicate both with additional servers. Given support to oracle form for customization and trouble shoot the issues in level2.

**- IT Manager(March 2008- Dec 2012)New World Center Doha, Qatar**

**. Database Performance monitoring and troubleshooting**

**. Patch and support package updating**

**. Database daily Backup and Administration and tuning of Database for best performance.**

** Client and user administration**

** User administration - User Creation/Modification/Deletion, locking and unlocking of user**

** Windows AD service, DNS, DHCP and Group policy.**

** Implements IT Policies in the organization.**

**. Working knowledge of SAN.**

Budgeting and implementation of IT projects with help of different vendors. Be part of implementation of MS Navigation and SAP for organization. Daily backup and restore in DB, tuning of DB for high availability of servers and monitor daily network performance and VPN issues. Setup sonicwall and cisco routers for multi location connectivity

**- Technical Officer (May 2007-Feb 2008)**

**Bluebell Solutions Ltd Kerala, India**

Setup to prepare datacenter for .IN registrar and prepare a DNS, DB Server with multiple backup environments in multiple servers. Setup high available domain servers for domain registration with multiple users. Monitoring server high availability with control panel software. Also maintain a database for registered domain and according to that prepare document for marketing purpose.

**- Technical Assistant (Sep2005-May 2007)**

**National Internet Exchange of India (NIXI) Delhi, India.**

We had two different operations such as .INRegistry and Internet Exchange. I have handled .IN Technical area in the organization and assist to set up a Datacenter for GAC Secretariat (Governmental Advisory Committee) with Department of IT project, for that I have installed and setup of servers, routers, firewall and configure apache web server. Extend my work toInternationalized Domain Name (IDN).Analyze the test buds of IDN and coordinate the activities between DIT, Afilias(Global Registry), C-DAC and different Registrars.

**- Software Tester and System Analyst (May 2005-Sep 2005)**

**TRR Software P Ltd Noida, UP, India.**

* Responsibilities include Design, Development and maintenance of web based software applications and quality assurance, Client Server and Internet/Intranet environment using Java Script, Oracle, ODBC on Windows 98/00/NT and Linux.

# -Support Engineer (Jan 2005-March 2005)

# Omni Infoword Noida, UP, India.

Install new server and office desktop in different location and technical support. Setup a Datacenter for petroleum ministry in India and coal mining department..

-**Assistant Programmer cum Data Analyst (Jan-2004-Nov 2004)**

**Sikkim Manipal University CenterKerala, India.**

* Developing secure internet SQL Web Severs/Website for clients utilizing my experience in Java Script, HTML, Java, XML Oracle & ODBC

**Educational Qualifications:**

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| **Degree** | University | Year | Percentage |
| Master of Computer Applications | VisveswaraiahTechnological University, Belgaum, India | 2003 | 62% |
| BSc Chemistry | Mahatma Gandhi University, Kottayam, Kerala, India | 1999 | 61% |

**Computer Domain: Software Testing.**

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| ***Operating Systems*** | MS-WINDOWS, Windows 9X, Windows NT, Windows 2000 Server. Windows 2003 Server |
| ***RDBMS*** | ORACLE 8i& 9i, MS-Access, SQL Server 2005. |
| ***Software*** | Developer 2000,Apache Tomcat. |
| ***Languages*** | Java, JSP. |
| ***Tools*** | MS OFFICE 2000, XP, 2003, 2007. |
| ***Skill*** | **Administration and Software Q A.** |

### Personal Details

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| **Date of Birth** | 5th June 1978 |
| **Sex** | Male |
| **Nationality** | Indian |
| **Marital Status** | Married |
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