**CURRICULAM VITAE**

**Susheel**

**Susheel.335167@2freemail.com**

**Summary :**

Professional with 15+ years of experience in Telecom , Logistics(Trucking), Ecommerce, Supply Chain ( Ecommerce ) and Real Estate . My expertise as an IT Infrastructure, IT Operation , Procurement and Systems Manager is in leading the design, development, integration, Web services and support of infrastructure , Network solutions, Internet Service Provider management , Vendor Management and programs that cut costs, leverage best practices and processes, and provide an avenue for organizational growth. I've created and led infrastructure teams of 30+ support team in the current organization.

Over the course of my 15-year+ career, I have captured cost benefit for organizations like BSNL ,Exl India , Jabong and Gojavas. In addition, I streamlined capabilities and processes, I developed the implementation plan for network expansion in terms of IT Infra.

Connect with me, I am open to opportunities.

Specialties: Information systems and technology management, team leadership, team building , strategic planning, project and resource management, Network expansion, Procurement , performance management, cost savings, project planning, change management, stakeholder relations, Vendor management ,problem resolution, platform modernization, technology integration, infrastructure design and management, virtualization, capacity planning, policy development.

Apart from above mentioned skills and experience, I have capable expertise in Strategic Planning Client, Management, Vendor Management, Contract Management, Resource Management, Team building (Structuring and Hiring), IT procurement and Stakeholder Management.

I have successfully developed and utilized above mentioned technical and non-technical skills in E-commerce, Logistics & Supply chain, Telecom, E-Governance, Accounting, Insurance brokerage and Internet Research domains.
Currently working in eCommerce and supply chain domain gained sound expertise in E commerce Technologies, Procurement, IT Infra management ,Vendor Management, handle eCommerce client interns of Integration and 3PL logistics, 3PL logistics partner management etc.

Supply Chain 3PL operation , Logistics forward /Reverse Operations , Warehouse Operations , Line haul (surface & air) Operations ,Last Mile Operations , Capacity Planning , Innovative technologies supporting and improving logistics operations like (GPS Navigation ,Tracking , Route optimization ,Route Planning etc.

**Raheja developers Limited**

Sr IT Professional

23 Feb 2016 to Continue

* Managing IT Infra
* IT Infra procurement like Desktop / Laptop / Server / Barcode Scanners/ Printers / Barcode printers / Mobiles / Handheld terminals etc.
* Managing network for all warehouses across India .
* Budgeting and planning for IT
* CPEX for every financial year for IT Infra planning.
* Team strength more than 50 staff
* Enhance biometric across India
* Implement CCTV for Last mile branches as well Warehouses
* Implement outsource sorter from Grey orange in terms of network and servers.
* Manage 24x7 support with the help IT Infra team across India .
* Internal and External Network audit to find the gap .
* Market analyzing in terms of procurements of Infra and servers .
* Vendor Management – HP / Lenovo / Motorola / Samsung / Cyberrome Sonic wall / Honeywell / Sify / Reliance/ Tata / Ingram and others intermediaries partners .
* Negotiation in terms of procurement
* Handle expansion in peak and festive terms of branch and warehouses
* Managing 99.9% uptime in terms of network
* Automation alert in terms of network .
* ERP System for Material Management
* Handling call centre process as out source
* Slum free project handled

IT Software

* Provide tracking/ software support to our customer within hrs.
* IT process meeting with clientage for retail and ecommerce industry from IT Point of view .
* Project implementation and timelines
* API integration for ecommerce customer
* Handle ERP in terms of operational life cycle
* Induction to new joined employees

**Gojavas**

Manager – IT Infra

01 Feb 2014 to Feb 2016

* Managing All India IT Infra
* IT Infra procurement like Desktop / Laptop / Server / Barcode Scanners/ Printers / Barcode printers / Mobiles / Handheld terminals etc.
* Managing network for all warehouses across India .
* Budgeting and planning for IT
* CPEX for every financial year for IT Infra planning.
* Team strength more than 50 staff
* Enhance biometric across India
* Implement CCTV for Last mile branches as well Warehouses
* Implement outsource sorter from Grey orange in terms of network and servers.
* Manage 24x7 support with the help IT Infra team across India .
* Internal and External Network audit to find the gap .
* Market analyzing in terms of procurements of Infra and servers .
* Vendor Management – HP / Lenovo / Motorola / Samsung / Cyberrome Sonic wall / Honeywell / Sify / Reliance/ Tata / Ingram and others intermediaries partners .
* Negotiation in terms of procurement
* Handle expansion in peak and festive terms of branch and warehouses
* Managing 99.9% uptime in terms of network
* Automation alert in terms of network .

Admin

* Managingmobility division in terms procurement and provide CUG nos to our bikers as well internal employee
* Managing Data card for internal employees
* Managing online UPS for head office as well warehouses
* Procure more than 10k handset from Samsung and Micromax for field executive.
* Procure IP 6 phones and MC-45 for Inventory as well enhance new technology.
* HOT Line installation from third party
* PRI line for head office
* Procure and managing projector for internal office use.

IT Software

* Provide tracking/ software support to our customer within hrs.
* IT process meeting with clientage for retail and ecommerce industry from IT Point of view .
* Project implementation and timelines
* API integration for ecommerce customer with Gojaavs .
* Handle ERP in terms of operational life cycle
* Induction to new joined employees

**Jabong.com**

Gurgaon as a Manager ITOperation from Feb 2012 to 31 March 2014.

 Job Profile:-

* Implementation of Webx ERP for Internal logistics
* Support PAN India IT logistics process relating to issue and new module implement.
* Budgeting and planning for IT in terms of ERP
* CPEX for every financial year for IT planning for ERP.
* Team strength 15-20 staff
* Data security and management through SQL server 2008 with the help DBA
* Initiate real time tracking for internal and external customer .
* IT process meeting with clientage for retail and ecommerce industry.
* Project implementation for Logistics
* API integration with webx ERP and customers .
* Android ( Fareye )– Project implementation
* Handling system related issues PAN India.
* Manage IT infra All India.
* 24 x 7 project Monitoring.
* Daily report activities.
* Manage report daily basis and report to IT / Ops Director.
* Franchisee/ Vendor management.
* Biweekly review meeting with director –IT
* Weekly / Monthly and daily MIS report send to Director IT as well finance head.

EXL India Ltd, Express Cargo (A Unit of Jaipur Golden Transport Co.Pvt Ltd),

Gurgaon India as aAssttManager IT, Dec 2007 – Jan 2012.

Job Profile:-

* Planning for IT procurement / hiring and training.
* Financial planning for IT to General Manager (Finance ) every financial year .
* Handling all India implementation and managing web based ERP, Conducting the training. Resolving the queries on the issue on time related to web application implemented.
* Submit report to IT Director/ General Manager .
* Trying to update & upload PODs of all India within hours with the help of regional IT staff.
* To make it more successful I am monitored daily status and resolving all the issues incase any branch did not update the status.
* Hardware / Server planning and support .
* User creation through Administrator .
* Any new customer contact signed by the marketing staff arrives to IT Department for generating the customer code and approval of rates mention in the contract. Myself analyzing the contract and allotting the code for the respective branch accordingly.
* Meeting with client relating IT like API or any value added services .
* Trying to increase sales through IT activities / SEO.
* Handel major projects for EXL Logistics.
* Maintaining confidential data of company.

Asstt. Programmer,

Bharat Sanchar Nigam Limited

2001 – Sep, 2007

Provide outsource resource related to IT Infra and manage AMC, Prepare the tender document & finalization, negotiation of L1 and maintain relationship to Vendor. Document control, Collection and preparation of MIS report (Daily,weekly, monthly, yearly basis).TRA billing , CRM for Post paid , Data manage for Leased Line / PRI Lines / Broadband / Sancharnet etc.

Maintaining & preparing USO claim database VPT (UG, MARR & WLL) quarterly, submit and presented to circle office as a outsource.

Public Grievances report through web site, Inventory Management of store. Networking LAN / WAN, Hardware and network management Formatting and Installation of PC and other administrative works.

Handled staff 05.

**Education**

Fore School of Management

Master of Business Administration (MBA), Human Resources and Operations, 2014 - 2016

DeendayalUpadhyay Gorakhpur University

Graduation, Economics, 2000 - 2003

CEDTI

Diploma in Information Technology, 1999 - 2000

BVPIC Siddhartha Nagar

Intermediate, Mathematics, 1998 – 2000

**Skills & Expertise**

Information systems and technology management

Team Leadership

Team Building

Strategic Planning

Network Expansion

Procurement

Performance Management

Cost Savings

Vendor Management

Technology Integration

Infrastructure Design and Management

Contract Management

Logistics(trucking) Supply chain( ecommerce)

Reverse Logictics