***Bilal***



***Bilal.335859@2freemail.com***

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Objective:

***To work in professionally managed organization where in my efforts are rewarded through the growth path with my hard work & dedication. It will also give me an exposure to the practices which help in catering to the requirements of companies.***

Educational Qualifications:

* ***.H.S.C Passed***
* ***.S.S.C Passed.***

Technical Qualification

* ***Basic of Computer fundamental.***
* ***Hardware & Networking (A+, N+ and CCNA from (NIIT)***
* ***CCNA Global Appeared in 2016.***

Additional computer networking skills

* ***Operating Systems***

 ***: Windows 7, Windows XP, Windows 2003.***

 ***Windows 8, windows 2012, Linux,Sun Solaris***

 ***Windows 10***

* ***Server operating system : Windows 2003. Windows 2008, Windows 2012***
* ***Office Package: Microsoft Word, Microsoft Excel, Microsoft PowerPoint, Microsoft Outlook Express***
* ***Open office***
* ***Knowledge of Server Creating User Domain***
* ***Creating the user in the active directory***
* ***Creating the active directory***
* ***Creating the group policy and giving the authority to the User***
* ***Creating the proxy server and Filtering the Internet***

Work Experience:

* ***Worked as a System Engineer for 1 year in Dev Information Technology PVT LTD***
* ***Worked as Desktop engineer from 1.4 year in An isp company Mway PVT LTD***
* ***Working as desktop engineer as Desktop and Hardware Engineer in IDC Technologies***

CCNA

* + - ***.Basic Networking Troubleshooting***
		- ***.Remote Assistance***
		- ***.Global ccna***
		- ***.Networking like Rip ,Ripv2,OSPF ,OSPF2,HDLC,PPP,TCP/IP,OSI LAYER***
* ***Good understanding of OSI Model, TCP/IP protocol suite (IP, ARP, ICMP, TCP, UDP, SMTP, FTP, TFTP)***
* ***IP addressing and subnetting Routing concepts***
* ***Securing network resources with shared folder permissions, Implementing file security system***
* ***Switches: Basic Configuration and VLAN setup on Cisco 1900, 2950, 2960 Switches.***
* ***Router: Basic Configuration and monitoring of Cisco 2500, 2600, 1800***
	+ - ***Vlan: configuration, switching***
		- ***Installing, Configuring and Troubleshooting of Networking Equipments: Routers and Switches***
* ***Well understanding of Bridging and switching concepts and LAN technologies***
* ***Configured Cisco Routers (2500, 3000, 4000) using RIP, IGRP, OSPF, EIGRP***

Job Responsibility at Dev it : - Desktop and networking engineer

* ***. Handle end users by resolving their Query and problem.***
* ***. Connecting PC to Domain.***
* ***. Co-ordinating with Admin and Vendor's.***
* ***. Communicating with User and other Team member application issue resolving***
* ***. Attend the call (FCRM) with TAT and get it resolve.***
* ***. Assembling & Disassembling of PC.***
* ***. Formatting and reinstallation of operating systems***
* ***. Installation of Software required by End User***
* ***. All kind of Printer Installation like network and USB printer.***
* ***. Taking DATA BACKUP of User through HDD and Network.***
* ***. Installing Symantec Anti-Virus and Update from Server.***
* ***. Resolving application calls Remote through.***
* ***. Resolving network related issue like slow down network and internet.***
* ***. Remotely handling to user system through Net meeting tools.***
* ***. Installation of software demand by end user***
* ***. Installation Third party Application and Ms-Office.***
* ***. Troubleshooting of Computer and Networking***
* ***.Worked on proxy serer***
* ***.Installation of server and creating of Domain***
* ***Creating inventory report of desktop laptop printer router switch etc***
* ***Troubleshooting of personal computers. On line Support to customers concerning their computer problems***
* ***Training the new engineer for onsite Presentation***

Responsibilities

* ***.Implementing and configuring the corporate LAN environment.***
* ***.Hardware and Microsoft support for the Client machines.***
* ***.Installation and configuration of network Printers.***
* ***.Outlook configurations and support.***

Job Responsibility at Mway Internet : - networking engineer

* ***.Handled the customers internet installing router and cabling***
* ***.Crimping the internet cable according to the colour sequence***
* ***.Attending the complaint of the customer***
* ***.Setting the internet connection old & new***
* ***.Setting the internet in both wired and wireless router connection***
* ***.Support for the client machines***

Job Responsibility at IDC Technologies:-Desktop Engineer

* ***Onsite of Indusind bank***
* ***Handling the call & get it done***
* ***Worked on banking software Talisma and Finacle installation and maintenance***
* ***Worked on installation of talisma and finacle***
* ***Worked on Aspect Installation and configuration***
* ***Worked on installation of talisman and maintain***
* ***Worked on sip phone installation and configuration***
* ***Worked on antivirus like Mc Afee, Quick Heal, & Symantec Installation***
* ***Solving the problems through vnc and cm remote desktop***
* ***Solved networked Problems, ip address***
* ***Formatting and reinstallation of operating systems***
* ***Worked on Professional mail like outlook and Mozilla Thunderbird***
* ***Assigning the service in aspect and sip Phone***
* ***Computer maintenance and asset verification***

 Hobbies & Interests:

* ***Playing cricket & Websites Designing***
* ***Studying about Computer updates***

Personality Traits:

* ***.Self-starter with good communication and analytical skills.***
* ***.Can work well with a team towards solving problems.***
* ***.Strength***
* ***.Quick Learner,***
* ***.High on energy,***
* ***.Willingness to accept responsibility,***
* ***.Maintaining accuracy and Quality of performance.***
* ***.Excellent communication and interpersonal skills***

Languages Known:

* ***English***
* ***Hindi***
* ***Arabic***

Personal Profile:

***Date of Birth : 12th Sep1990.***

***Sex : Male.***

***Nationality : Indian.***

***Marital Status : Single.***

***I hereby declare that the above particulars furnished by me are true to the best of my knowledge and belief.***