**CIRRICULUM VITAE YVES**

**Nationality**: DR CONGO

**Name**: YVES

**Date of Birth**: 29/10/1990

**Contact**: **YVES.336026@2freemail.com**

**Objective:** To join an organization that will provide me a professional; to help me as an entry level candidate to acquire more knowledge and experience and to better the skills.

**Motto**: Always keen to learn

**Summary Skills and Projects**:

* Programming skills: C, C++, Virtual basic.
* Microsoft office skills: ability to use Microsoft Words, Microsoft Excel and Microsoft Power Point.
* Bachelor project in online school programs using HTML and web designing.
* Integrated case study for my Master thesis on Royal Caribbean Cruises ltd. Safety, health and environment issues with a Masters in Business Administration.
* Team management experience as I lead team project during my Masters Courses.
* Strategic thinking and ability to work under pressure in different environments.

**Education**

|  |  |  |
| --- | --- | --- |
| **Qualification**  | **Institution**  | **Date obtained** |
| M.B.A (finance) | Cardiff Metropolitan University | 2016 |
| Major subjects: Marketing Management, Business Research Methods, Financial Analysis and Management, Managing Human Capital and Entrepreneurship, Economics, Research Methodologies, Operation Management, Corporate Finance, Financial Market and Investment Analysis, Strategic Management.Projects: Titan Industries (Strategic Management), Enterprise Rent-A-Car (Marketing Management), Business Plan, Aircel (Research Methodologies), Sky plc (Financial Market and Investment Analysis). |
| B. Computer Application  | Shridhar University  | 2014 |
| Implementation of an online school programs.The project consisted in building an online school program where student will be able to enroll, get subject supports and write their exams. |

**Other training**

* Web design
* HTML

**Languages**

|  |  |  |  |
| --- | --- | --- | --- |
| **language** | **Speaking** | **Writing**  | **Reading**  |
| **French**  | Native  | Native  | Native |
| **English**  | Fluent  | Fluent  | Fluent |

**Employment Record:**

**From: July 2014 to November 2014**

**Employer: Outsourcing**

**Position: Call center agent**

**Country: India**

Working as a call center agent; responsibility from:

* Answering incoming calls from clients
* Handling complaints and inquiries
* Calling potential future customers
* Providing information on the product
* Issuing solution to problems.

**From: September 2016 – December 2016**

**Employer: BOBO agency**

**Position: trainee real estate agent**

**Country: DR Congo**

Responsibilities from;

* Listing and documenting all properties
* Data input of information on properties
* Market research
* Hunting prospective buyers
* Taking prospective buyers to visit properties