

TRESOR

[TRESOR.336065@2freemail.com](mailto:TRESOR.336065@2freemail.com)

**WAITER RESUME**

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| **PERSONAL DATA**  Sex: Male  Marital Status: single  Date of Birth: 12th February 1988  Home Town: Kinshasa  State of Origin: Mbuji-Mayi  Nationality: Congolese |

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| **Summary**  A competitive, determined and goal young person who has professional, polite and helpful manner when dealing with customer.  As an energetic and enthusiastic person who enjoys challenge and achieving  Personal/company goals. My present aim is to work within an organization that will help grow career wise. I enjoy working in an interesting and satisfying environment. The  opportunity to learn new skills and work with new people is particularly attractive to me |
| **Academic** |

* **AIMA** (All India Management Association) **2014**

Entrepreneurship (enterprise development)

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| AIMA.jpg |

* **NDIIT** (NEW DELHI Institute for Information Technology **2014**

Information technology & digital fair

* Global University of Nagaland **2009-2012**

Bachelor of computer Application

* APTECH COMPUTER EDUCATION 6 months course

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DBA (Data Base Administrator) oracle 9I and 11G

Oracle SQL certified Expert

* New horizons Computer learning center 4 months course

**RHCE (**RED HAT CERTIFIED ENGINEER)

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| **Knowledge of**  I.T marketing and sale language proficiency  Project management French (first)  Oracle market oriented English(second)  Linux customer support Hindi (basic)  Microsoft office |
| Work Experience |

* **Front desk at hotel cartel palace**

Roles:

1. to check guests in and out ,they verify guest’s registration information
2. Handling guest payment or process credit cards.
3. Contact housekeeping and maintenance department

* **Technician and Marketer BPO (Business Processing Outsourcing) call center at**

**Poseidon technology**

Roles:

1. Poseidon technology is a online gaming company first role is Troubleshooting customer problem
2. Increasing sale through aggressive call and email to customers
3. Maintaining updated software and hard ware

* **Waiter**

Roles:

1. Check patron’s identification in order to ensure that they meet minimum age requirement for consumption of alcoholic beverages
2. Escort customer’ to their tables
3. Present menu’s to customers and recommendation upon request
4. Serve food and / or beverages to customers
5. Remove dishes and glasses from the tables or counters, and take them to kitchen

**Hotel la LUNE**

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| **Hobbies** |

1. Sports (football and jogging)
2. Music
3. read

**I certify that the above information is true and written in good faith**