

**Ephraim**

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**OBJECTIVE:**

To secure a job in the computer industry where I can utilizes my knowledge for the organization’s growth.

**QUALIFICATIONS:**

* Strong will and desire to succeed.
* Broad minded, skilled and dynamic office and operation/production personnel.
* A Bachelor of Science Degree in Computer Engineering.
* Keen to learn new skills.
* Pro-active, dedicated, flexible and committed to accomplish company targets and goals.
* Positive attitude, customer service oriented with ability to generate client loyalty.
* Honest and hardworking.

**EXPERIENCE:**

**Voiceless Technology,** Iloilo City Philippines

CSR – Costumer Service Representative 2016

* Providing customer support in busy call center environments for public utility and insurance industry employers.
* Strategic-relationship/partnership-building skills - listen attentively, solve problems creatively, and use tact and diplomacy to find common ground and achieve good outcomes.

**Department of Environment and Natural Resources,** Iloilo City, Philippines 2015

AutoCAD Operator

* Verifying map coordinates using AutoCAD Software.

**EDUCATIONAL BACKGROUND**

College              Western Institute of Technology

2016 (Bachelor of Science in Computer Engineering)

Secondary Dumangas National High School

2008

Elementary Dumangas Seventh Day Adventist School

2004

**SKILLS**

* Knowledgeable in encoding Microsoft Word, Powerpoint and Excel software and other programs.
* Able to integrate the software and hardware devices using arduino microcontroller.
* Able to reformat and install operating system in computer.
* Able to operate AutoCAD software.
* Knowledgeable in programming using HTML, JAVA, C, C+ and Assembly Language.
* Able to network a computer.

**TRAININGS/SEMINARS**

* Certificate Attendance on DeVcon.
* Certificate of Participation n Cyber Security Fundamentals.
* Computer and Hardware Servicing NCII

Languages Spoken: English, Tagalog

Visa Status: Visit