**Resume**

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| **Muhammad**  [**Muhammad.336343@2freemail.com**](mailto:Muhammad.336343@2freemail.com) |  |
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| **Qualification** | 1. **Bachelor of Science in Telecommunication and Networking** from **COMSATS** Institute of Information and Technology Abbottabad Pakistan, session 2011-014 with **65% marks.** 2. **HSSC** from Govt. Post graduate college Abbottabad , session 2009-010.   (Board Of Intermediate & Secondary Education Abbottabad)   1. **SSC** from Govt. High School No 1 Abbottabad.   (Board Of Intermediate & Secondary Education Abbottabad) |
| **Experience** | 1. Experience in Ministry of Information Technology and Telecom and national Information Technology Board as a **APPLICATION (e –OFFICE) SUPPORT ENGINEER** Government of Pakistan. 2. Worked as network administrator in National information technology board Islamabad, Pakistan. 3. Involved with the implementation of e-office application and trained the employees of other ministries of the Government of Pakistan. |
| **General functions** | 1. Performed a variety of complex technical and administrative tasks related to planning, implementation and application life-cycle 2. Maintained the telephony and IP networking system. Providing supervision and technical direction to technicians ensuring the successful operation of telecommunications and network infrastructure 3. I have been responsible for administration of a wide variety of phone traditional systems and communications servers running Win 2k, Linux & Solaris and provide consulting services to subscribing parties 4. Technical project lead that involved Distributed Technologies Services delivery to other staff   **Characteristic Duties and Responsibilities:**   1. Supervised the installation and maintenance of ministries telecommunications services and Wide Area / Metro Area Networks 2. Processed work request and provides customer service through the CPCC ITS helpdesk 3. Coordinated unit’s activities to ensure a smooth flow of operations by setting priorities, establishing goals and assisting in the development and implementation of internal policies and procedures 4. Planned, coordinated, executed and provided inputs towards the ongoing development of network and communications 5. Supervised infrastructure for delivery of data, voice, and multimedia services 6. Planned (LAN, MAN & WAN) 7. Answered and responded to escalation calls, e-mail and other communications directed at the department 8. Analysed, integrated and implemented Web applications as related to communications. Researches emerging technologies to streamline processes 9. Monitored and reviewed projects to ensure that deadlines and quality standards are met 10. Consulted with vendors on issues related to telecommunications, computers, hardware, software, and vendor support related matters. Established the SLAs and SLOs with various parties involved in operational support of the projects 11. Assigned projects to Telecom Analysts and supervised their work for quality |
| **University Projects** | 1. Police mobile vehicles tracking system, final year project 2. Campus network design on paper, semester project 3. Campus network simulation on packet tracer, semester project 4. Operating system process scheduling simulation, semester project |
| **Major Areas Of**  **Study** | 1. Computer Communication & Networks 2. Routing & Switching 3. Applied Networking 4. Seattleite communication 5. Network Operating System (Linux, Microsoft) 6. Wireless Networks 7. Telecom Network Design 8. Telecom Network Management 9. Software engineering 10. Data base systems 11. Signal and system 12. Antenna and radio wave propagation 13. New product development 14. Human resource management |

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| **Personal data** | 1. Date of Birth | 3rd Feb, 1992 |
|  | 1. Nationality | Pakistani |
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| **Assets** | 1. Team player, Self-Motivated, Enthusiastic, Hardworking and Dedicated. Excellent Manners and ethics, Determined diligent, a Fast and a keen Learner. |
| **Summary** | 1. I am looking for a company that is driven to excellence and promotes personal and professional development based on an employee's dedication, loyalty, and work ethic. |
| **Computer skills** | 1. Ms office 2. Linux administration 3. Server 2012 |
| **References** | 1. Will be furbished upon request. |