**Hallaj**

**Hallaj.337037@2freemail.com**

**Expertise Summary**

* Talented, results driven IT Management with versatile, cross-platform experience over 15 years in systems/network architecture
* Project management
* Managing Engineering Dept operations
* Managing Client Accounts and Escalations
* Experience in design and implementation of Local & Wide Area Networks. Implementing and maintenance of Server Hardware and Operating Systems
* Well versed in Microsoft Windows 2008/2012 Servers, Microsoft Exchange 2007/2010/2013 Servers, Virtualization, Unified Communications, Active Directory, and Group policy
* Experienced in Handling HP, IBM, and DELL server & Storage Hardware
* Well Experienced in Backup, Antivirus and Anti spam Technologies
* Experienced in configuring and management of Routers and Switches

**Academic Qualification**

* **M.B.A (Systems)**

Manonmaniam Sundaranar University (D.D.C.E), Tirunelveli

 Tamil Nadu, India-2011

* **B.Sc. (Computer Science)**

Manonmaniam Sundaranar University, Tirunelveli

Tamil Nadu, India-1994

**Certification**

* **Diploma in IT Security**

Networkzsystems, Trivandrum, India

* **ITIL**

 Completed ITIL Foundation Certification

* **HP ATP - Rack and Tower Server Solutions Integrator**

HP Dubai

* **HP ATP – Blade System Solutions Integrator**

HP Dubai

* **C.C.N.A**

Cisco Certified Network Associate

# Diploma in Computer Hardware Maintenance

Microcode, Trivandrum, India

**Technical Proficiency**

* Installation and configuration of **HP, IBM** and **DELL** server and storage Hardware
* Installation of **HP Blade Servers**
* Configuring **RAID 0, 1, 5 & 6 Technologies**, Tape drives, DLT Drives, **Auto Loaders**, **Storage Servers**
* Designing and Implementation of **Microsoft Windows 2008/2012 Servers**,

Windows 7, Windows 8 Networks

* Configuring **Virtual Servers** with **Hyper-V** and **VMWare** technology
* Management of Active Directory and group policies
* Installing and Configuring **Microsoft Exchange 2007/2010/2013** Servers
* Fair knowledge in **Oracle and SQL Database**
* Management of User Mailboxes
* Experienced in Installation and Maintenance of **Mac OS**
* Installing and Managing Corporate **Antivirus Servers Like Symantec Endpoint, Kaspersky Endpoint security, Trend Micro Office Scan and Worry free**
* Configuration of **Antispam Servers** like **Trend Micro IMSS** and Hosted services as **Trend Micro IMHS** and **Symantec Message Labs**
* Backup and Restore data using **CA Arcserve**, **Symantec Backup Exec** and **Windows backup** Utility. Scheduling automated Backups
* Maintaining **Routers** and **Manageable switches**
* Managing **IP Phones (Cisco, Splicecom & Avaya) and Black Berry Enterprise**

**Servers (BES)**

* Configuring Windows **Terminal Servers** for Remote Applications
* Configuring Microsoft **TMG** to restrict Internet Access in Various levels
* **Network Security** - Maintenance of **Cisco ASA**, **Juniper** and **Gate Protect** UTM Boxes
* Administration of Document Management Servers Like **Open Text DM**
* Configuring **Wireless Networks**
* Experience in using network management tools
* Configuration of **Print Servers**
* Planning and Minimizing the day-to-day problems rising from windows Clients

**Professional Experience**

**NAUSHIE EXPORTS- Nagercoil, Tamil Nadu, India**

**Title / Position: IT Manager**

**Nov 2014 to Present**

Presently working as **IT Manager** in **Naushie Exports**, Nagercoil, India.

**Responsibilities**

* Managing IT Department
* Planning, Procuring and implementation of IT Hardware and Software
* Maintaining User and Email Accounts
* Administration and maintenance of Servers
* Assigning permissions and System Security
* Monitoring Antivirus, Firewall and Network Activities
* Ensure Backup system running properly & Restore if required
* IT inventory and License Maintenance
* Scheduling upgrades
* Keeping up to date with latest technologies
* Controlling the IT budget and expenditures

**GULF COMPUTER SERVICES- Manama, Bahrain**

**Title / Position: Engineering Team Manager**

**Jan 2009 to July 2014**

Joined as Senior Engineer and promoted to Engineering Team Manager with Gulf Computer Services. Involved in Administration, designing, implementing and supporting HP, IBM and DELL Server Hardware and Operating systems

Responsibilities

* Responsible for Projects Delivery
* Responsible for SLAs
* Managing Engineering team
* Managing Client Accounts
* Providing presales technical assistance
* Lead of Networking and System Integration Group
* Managing Installation and configuration of HP, IBM and DELL Server & Storage Hardware
* Planning and Leading Implementations of Windows 2003/2008/2012 Servers, Exchange 2007/2010/2013 Servers
* Designing & Implementing security policies for network
* Providing Antivirus , Antispam & Backup Solutions
* Design and Implementation of Wired and Wireless Networks
* Providing Internet and VPN Solutions.

**GULF COMPUTER SERVICES- Manama, Bahrain**

**Title / Position: Senior Engineer**

**April 1999 to Dec 2008**

Worked as Senior engineer in Gulf computer services for a period of 9 years and below are the roles and responsibilities.

Responsibilities

* Installation & Maintenance of Server Hardware
* Installation of Microsoft windows server and Novell Netware Operating systems
* Configuring Active directory , DHCP and DNS
* Configuring Domain and Login Scripts
* Configuring Desktops in Domain Network
* Installation of Microsoft Exchange Servers & Configuring user Mailboxes
* Configuring Mail clients
* Installation of Print servers
* Antivirus servers and nodes installations
* Installation of TAPE drives and configuring backup software
* Scheduling automated backups as per customer requirements

**MICRO HOUSE- Manama, Bahrain**

**Title / Position : Customer Support Engineer**

**Oct 1995 to Mar 1999**

 Worked as Customer support engineer with Micro House from October 1995 to March 1999.

Responsibilities

* Installation of Desktops and printers
* Installation of Desktop Operating Systems
* Installation of Office and antivirus software
* Handling problems in Desktop OS and Hardware
* Component level servicing of PCs and Monitors
* Trouble shooting Printers and Scanners Problems
* Trouble Shooting network problems