Olena

Olena.337135@2freemail.com

 ***Expand leadership responsibilities***, ***improve organizational ability to exceed***

***corporate goals, and help honor all long-term commitments made to customers, stockholder, employees and the communities in which we live.***

***Aim to acquire a challenging career with a solid company utilizing the opportunity to offer proven and developing skills within the company.***

## EXPERIENCE

Supervisor /AQUA/ 2014 August – present

**(All- day dining) Rosewood Abu Dhabi**

Responsible for the supervision of all aspects of the Restaurant functions, in accordance with hotel standards.

Direct, implement and maintain service and management philosophy which serves as a guide to respective associates.

“Wedding and Events Specialist” 2015 October - present

 **Rosewood Abu Dhabi**

F & B Service Personnel 2013 March -2014 August

Rosewood Abu Dhabi

Working with Micros, Respak; daily briefings – special requirements, “86 items’’, VIPs in-house, trainings; guest engagement; upselling; assisting with payments, completing reports/ cashiering.

Service Personnel/Greeter 2012 March - November

 **Carroll House Restaurant (USA)**

Welcoming guests; taking orders; answering phone calls; handling payments procedures

 Garde Mange Service Personnel 2011 July-November

 **Al Johnson’s Swedish Restaurant (USA)**

Internship Program 2009 April -2010 July

 **Birchwood Lodge (USA)**

 Training and observation throughout departments of hotel business.

Shop Assistant/ Credit Department Representative 2008 December -2009 November

 **Tehnolux**

Student’s Work & Travel Program 2007 March – 2007 November Patio Restaurant & Motel (USA)

## EDUCATION

Bachelor of Finance 2003 – 2008

EUROPEAN UNIVERSITY OF FINANCE, INFORMATION SYSTEMS, MANAGEMENT

 & BUSINESS Ukraine, Lviv

Secondary Education (Economy) 1992 – 2003

School, High School (#2) Ukraine, Lviv region, Truskavets

“WSET Level 1 Award” 100% 2015

 Abu Dhabi

“Essential Food Safety” Certified for Abu Dhabi 2015

 Abu Dhabi

“Ronnefeldt Tea Academy Seminar’’ Certified 2013

 Rosewood Abu Dhabi

“Wines Champion’’ Course 2015

 Rosewood Abu Dhabi/ LaCava

“First Aid’’ Certified 2013

 Rosewood Abu Dhabi

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| LANGUAGE | FLUENT | UPPER- INTERMADIATE | INTERMEDIATE | BASIC |
| ENGLISH | + |  |  |  |
| UKRAINIAN | + |  |  |  |
| RUSSIAN | + |  |  |  |
| POLISH |  | + |  |  |

## HOBBIES

Reading, hiking, baking, exercising, roller blading, traveling