**FAISAL**

**FAISAL.337480@2freemail.com**

**OBJECTIVE**

I am a professional and I did BS (CS)-Hons. I want to become an active member of the organization, accept challenges, contribute to organizational goals and more importantly to further improve my professional skills.

# DESIRED SKILLS

* ***IT / Technical Support ,Data Centre / Server Room Maintenance, Network cabling, Printer, Scanner Installation, IP Telephony, Network and Computer devices, Troubleshooting of Computer Networking / Hardware / Software, Data Entry Operation, CCTV Camera Operation, UPS , IT Helpdesk services ,IT Inventory, UG Admissions Quires, Office Administration, Sales and Marking skills***

**EXPERIENCE**

**Technician LAN** (Jun 2013 to continue)

National University of Science and Technology (NUST), Sector H-12, Islamabad

**Responsibilies:-**

* Responsible for operations and maintenance of IP Cameras, Netbotz, NVR and PA (Public Address) System (Mic, Amplifiers & Speakers) installed in Exam Centre.
* Responsible for physical and online monitoring (24x7) of UPS for VDI’s, Server Room, Moderation Room and there online logs.
* Monitor temperature and humidity of Server Room of Exam Center.
* Manage and Maintenance of switches, LAN network.
* Installation of different operating systems, Drivers and etc.
* Manage and sharing Network resources and administrative tasks.
* In Exam Hall assist Candidates in the login process for start of every session and remain present during conduct of the test for technical assistance.
* Coordination with PMO, Admin Dte, ICT Dte and Suppliers / vendors for any installation, repair and maintenance activity related to IT, electrical and civil works in Exam Hall
* Manage IT Inventory, Handing Taking IT equipment’s and coordination with Suppliers / Vendors.
* Monitoring Exam applications / Servers during the conduct NUST Entry Test and working part of Control room team (Exam)
* To Rectification of related to connectivity, Network
* Testing of front end application website page
* Daily check all IT equipment in server room

**Computer Lab Assistant** (Jun 2012 to Jun 2013)

Shaheed Zulfikar Ali Bhutto Institute of Science and Technology (SZABIST) Sector H-8/4, Islamabad

**Responsibilities:-**

* Support Computer Lab operations and support faculty / students to use computer software and hardware
* Manage and sharing Network resources
* Configure Wi-Fi in Laptops and mobile devices
* Resolve all IT related issues in Lab, Classrooms and Faculty
* Troubleshooting of Computer Hardware/Software/ Printers
* Handle Multimedia/Projector in class rooms and seminar Halls
* Installation of different operating systems and Drivers in Computer Lab

**Internship** (Jan 2012 to Mar 2012)

CMPak Limited, ZONG, Bank Road, Saddar, Rawalpindi

**Responsibilities:**

* Customer Services

**ACADEMICS QUALIFICATION**

* **BSCS-Hons**

2012 - Allama Iqbal Open University (AIOU), Islamabad

* **DAE-IT**

2007 - Punjab Board of Technical Education (PBTE), Lahore

* **MATRIC**

2003 - Board of Intermediate and Secondary Education (BISE), Rawalpindi

**PROFESSIONAL CERTIFICATION/AWARDS**

* **MCP**

Microsoft

* **MCITP**

Corvit Systems, Rawalpindi

* **Computer Hardware / Networking**

Government of Pakistan, Ministry of Labour and Manpower, National Training Board, Islamabad

* **Basic English Language**

Government of Pakistan, Capital Administration and Development Division, Directorate of Worker's Education, Islamabad

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