**MOHAMMED**

[**MOHAMMED.337518@2freemail.com**](mailto:MOHAMMED.337518@2freemail.com)

I am a resourceful and results-oriented Information Technology specialist with experience in the field of client relations and expertise in Windows-based programmes and networking.

Possessing outstanding customer service skills, I can resolve technical issues and educate end-users on various technical matters. Additionally, I’m approachable and able to get along with colleagues, senior managers and clients.

I aim to succeed in an environment of growth and excellence and earn a position which will provide me with self-development and help me achieve personal as well as organization goals.

**Personal Information**

* Date of Birth: 19th June 1991
* Marital Status: Single

**Education and Professional Qualification:**

* Cisco: CCNA Routing and Switching, Mombasa Technical Training Institute, 2016-2017
* PC, Hardware Maintenance, Camara Transforming Education, 2012-2013
* IT Essentials, Camara Transforming Education, 2014
* Kenya Certificate of Secondary Education, Kilifi Township Secondary School, 2009-2012

**Key Professional Skills and Competencies:**

* Proficient in several computer platforms including; Windows and Cisco networking
* Knowledgeable and experienced in networking, operating systems concepts
* Good technical and organizational skills
* Hardware and software management
* Network and security administration
* Experience dealing with a range of software and hardware types

**Hobbies**

* Playing hockey
* Travelling
* Swimming
* Playing video games

**PROFESSIONAL EXPERIENCE**

**Intern, Network Installation**

**Bens Electronics, May-July 2016;**

**Duties and Responsibilities:**

* Supports the team with daily operations such as, data center,facility maintenance activities
* Installation of network equipment
* Documentation of the equipment installed
* Supports the field team on installing CPE at customer premise

**Cashier**

**Qubaa, School Canteen, 2014-2015;**

**Duties and Responsibilities:**

* Selling merchandise in the canteen
* Handling cash and banking it at the end of the day
* Stock taking