**Habib**

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| **OBJECTIVE** |
| To work in an esteemed environment where my analytical, designing and development capabilities can be utilized positively and I can boost my skills as an IT professional. To be a part of a team instead of an individual show and to further polish my expertise in managing voice and data networks |

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| **PERSONAL ATTRIBUTES** |
| Troubleshooting skills, broad telecom/ IT background, documentation experience, ability to work independently, ability to quickly upgrade skills and educational background. I am a fast paced learner with managerial skills and team leading capabilities |

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| **WORK EXPERIENCE** | | |
| **Operations Executive** | **Witribe, Pakistan** | **2011 – Present** |
| I am working in Wi-Tribe/pk as Executive Field Support From FEB 2011 to till present.  Wi-max installation, Wi-max complaints, Online Technical support, Retention Call, Walk-In Customer Query, Customer’s billing.  Currently working as Team Coordinator in North Region Field Support team. | | |
| **Operations Executive** | **Mobilink, Pakistan** | **2007 to 2011** |
| Wimax operations (Trouble Shooting of all types of Wimax links and configuration of Wimax modems). Also check the Equipment’s’ Inventory. Assign tasks to team also coordinate with Vendor. | | |
| **Senior DSL Engineer** | **Cyber Internet Services, Pakistan** | **2004 to 2007** |
| DSL operations (Trouble Shooting of all types of DSL links and configuration of DSL modems). In Cyber net also working as a Data Entry Operator (since 2004 to 2007. Also handle E-1 & E-3 issues. Also work on Huawei project behalf on Cyber net. | | |
| **Data Entry Operator** | **Al-Arabi Medical Complex (GCC), Pakistan** | **2003 to 2004** |
| Duties included Check Cash entries and enter all Medical Reports data and printing Medical reports. Check Company personal computers troubleshooting | | |
| **Lab Administrator** | **Quaid-e-Azam College of Computer Science, Pakistan** | **2002 to 2003** |
| Duties included Check College network and troubleshooting hardware and software Issues. Check College out of station network issues and computers troubleshooting. Teaching MCSE and Hardware in College | | |
| **Computer Hardware Lecturer** | **The INFO People, Pakistan** | **2001 to 2002** |
| Duties included Teach hardware Short course Check College network and troubleshooting hardware and software Issues | | |
| **Lab Assistant** | **CSMIT, Pakistan** | **2000 to 2001** |
| Telecommunications and computer networking | | |

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| **SKILLS AND TRAINING** |
| **Information Technology** |
| LAN Design, Wireless Local Area Network setup and troubleshooting. |
| **General Computer Skills** |
| A+ certified extensive knowledge of hardware and operating systems |
| **Graphics Designing** |
| Adobe Photoshop, Certificate of Graphics Designing |

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| **EDUCATIONAL BACKGROUND** | |
| **Bachelor in Arts** | |
| Studying | AIOU – Lahore Pakistan |
| **Intermediate level schooling** | |
| 2006 | AIOU – Lahore, Pakistan |
| **Matriculation** | |
| 1996 | Allama Iqbal High School – Lahore, Pakistan |

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| **LANGUAGES** |
| Read, Write and Speak; Urdu and English |

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| **PROFILE** | |
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| Nationality | **Pakistani** |
| Date of Birth | **18 September, 1978** |
| Marital Status | **Married** |
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| **REFERENCES** |
| Available upon request |