*****AFSAL***

***AFSAL.339207@2freemail.com***

# *SUMMARY*

*To build a career by joining the IT team in a well reputed company in UAE where I can grow by contributing my knowledge & skills. To be part of a target driven professional team where my dedication and hard work shall be rewarded fairly.*

# *SKILLS & EXPERTISE*

# ✯*Active Directory* ✯*DNS*

# ✯*CCNA* ✯*Firewalls*

# ✯*Windows Server* ✯*Networking*

# ✯*Windows* ✯*System Administration*

# ✯*Network Administration* ✯*Troubleshooting*

# ✯*Backup* ✯*Security and Risk Management*

# ✯*Unified Communications ✯Mobile devices/Applications*

# *EXPERIENCE*

## *Thani Murshid Trading Company (Unilever). Abu Dhabi, UAE*



*TMT is the registered partner of Unilever products, Rainbow milks & Energizer batteries in UAE.*

## *Position: IT Admin*

*Sept 2016-Present*

* *Installing and configuring computer systems*
* *Diagnosing and solving hardware/software faults*
* *Logging customer/employee queries*
* *System USED in TMT: Windows Servers, Avaya Telephone Systems, SAP Business One 9.2, NAS, Dell PCs & Sonic wall.*

## *ACME Group of companies. Abu Dhabi, UAE*



***ACME*** *is a group of four companies which are* ***Birds Electro-Mechanical Contracting Co. LLC, ACME Electric Switchgear LLC, ACME Elect. & Sanitary Appliances Trading Est. ACME General Contracting and Maint. Est****. ACME mission is to become a leading regional Electro-Mechanical contractor, and technology provider to different market sector by making the latest products and technologies available thus playing an important role in accelerating the development of the region.*

## *Position: IT Admin*

*Jan 2013-Sept 2016*

* *To analyze reported incidents and provide solutions to the users enabling them to resume their work with minimum disruption.*
* *Ensure that assigned incidents are resolved within the agreed Service Levels and where applicable, workarounds are provided to minimize business impact.*
* *Act as technical resource within projects.*
* *To complete IT service requests i.e. installations of PCs and peripherals and Switches, Routers as per agreed SLO.*
* *Installation and configuration of PABX and Panasonic IP Telephony.*
* *Installation and configuration of access control and CCTV.*
* *PC Hardware and OS software support; problem trouble shooting.*

### *PROJECTS*

* ***CWM*** *(Command of Military work)*



*Projector Systems Installation and commissioning.*

* ***Denholm Yam*** *(Steel Factory Office Extension)*



*Cat 6 Cable termination, Fluke test and commissioning.*

* ***ADMA OPCO*** *(SARB Island, 9 Modular Building)*



*Stand Alone Access Control Systems Installation and commissioning.*

*Cat 6A Cable termination and commissioning.*

* ***Zakher Marine*** *(Accommodation Building Rig)*



*Supervising Cat 6 Cabling, Termination and Commissioning.*

* ***Al Nassir Auto*** *(Administrating All IT Systems)*
1. ***Genius IT Solution.*** *Abu Dhabi, UAE*



*Genius IT Solutions established in 2001, situated in Abu Dhabi, are one of the well- known service providers engaged in offering various variety of home protecting devices namely, EPABX systems, CCTV cameras, automatic door locks, security alarms and automatic gate lockers.*

## *Position: IT Support Engineer*

*September 2011 – November 2012*

* *Site to Site IT Services. Local and wide area Network planning and Service Analysis & Trouble shooting.*
* *Server and work station support. Wireless networking, CCTV implementation.*
* *Installing, Configuring and administering Microsoft Windows Servers. Troubleshooting Microsoft Servers and computers.*
* *Designing a new network infrastructure. Planning, configuring and optimizing ADS & DHCP.*
* *Installation of various application software and utilities.*
* *Installation, Configuration and troubleshooting of different peripherals like network printers and plotters.*
* *Designing and configuring Microsoft Windows Server 2003 Active Directory. Backing Up and Restoring Active Directory. Managing all users and access.*
* *Monitoring and advising on Technical works. Responsible for modifying the existing programs with updates. Done other duties as assigned.*

### *ACCOMPLISHMENT*

* *Apartment Building, Abu Dhabi -* ***Supervising Structured Cabling.***
* *Private Villa for HHS Suroor Bin Muhammad –* ***CCTV****.*
* *Mistry of Interior, Abu Dhabi –* ***PABX****.*



# *EDUCATION*

## *CSE*

*Diploma in Computer Science & Engineering ([Manav Bharti University](http://www.manavbhartiuniversity.edu.in/))*

## *HSE*

*Higher Secondary (*[*Public Board of Exam, Kerala Govt*](http://www.education.kerala.gov.in/)*.)*

## *SSLC*

*Secondary School Leaving certificate (*[*Public Board of Exam, Kerala Govt*](http://www.education.kerala.gov.in/)*.)*

# *SKILLS*

* ***CCNA*** *(Cisco Certified Network Associate –*
* ***MCTS*** *(*[*Microsoft Certified Technology Specialist*](http://www.mycertprofile.com/Profile/7929638195)
* ***MCPS*** *(*[*Microsoft Certified Professional*](http://www.mycertprofile.com/Profile/7929638195)
* ***MS*** *(*[*Microsoft Specialist*](http://www.mycertprofile.com/Profile/7929638195)
* ***CCNP*** *(Completion Certificate from The institute).*

# *PERSONAL INFORMATION*

***Date of Birth*** *: 29-10-1987*

***Marital Status*** *: Married*

***Sex*** *:**Male*

***Nationality*** *: Indian*

***Visa Status*** *:* ***Visit Visa***

***Driving License*** *:* ***Valid UAE Driving License***

***Languages Known*** *:* ***English, Hindi, Tamil & Malayalam***

# *DECLARATION*

*I here to assure you that the above written particulars are true to the best of my knowledge and belief. If I get an opportunity to serve under your kind control, I will discharge my best and sincere duty for the entire satisfaction of your esteemed firm.*