Contact HR Consultant for CV No: 339261

E-mail: [response@gulfjobseekers.com](mailto:response@gulfjobseekers.com)

Website: <http://www.gulfjobseeker.com/employer/cvdatabasepaid.php>

**OBJECTIVES**

Looking for a challenging career in the growth oriented field wherein I would like to consolidate my ideas to contribute which I have gained in my noteworthy career and I believe that the full dedication towards the work, leads to the desired achievement of the goal.

**CAREER HISTORY**

**Designation**: Counter sales

COMPANY: ALTAYER GROUP (Forty Carrots, Bloomingdales Dubai, U.A.E.)

YEAR: 5th June 2011 to 31st Oct 2016

**Duties and Responsibilities**

* Ensuring that each customer services outstanding service by providing a friendly environment which includes greeting acknowledging every customer, maintain solid product knowledge and all other aspects of customer service.
* Assist customers in locating merchandise/product.
* Assist in processing and replenishing merchandise and monitoring of display stock.
* Ensures that the shop floor and shelves are kept clean and tidy at all times.
* Maintains knowledge of current sales and promotions, policies regarding payment and exchanges and security practices in order to ensure store policies are adhered to at all times.
* Handles cash and credit card transaction from the guest.
* Providing customers with an enjoyable dine- in experience.

**POSITION**: **counter sales**

COMPANY: Al Koufa Services

YEAR: 9th July 2008 to 3rd may 2011

**Duties and Responsibilities**

* Receive payment by cash, check, credit card, vouchers, or automatic debits.
* Issue receipts, refunds, credits, or change due to customers.
* Count money in cash drawers at the beginning of shifts to ensure that amounts are correct and that there is adequate change.
* Greet customers entering establishments.
* Maintain clean and orderly checkout areas.
* Issue trading stamps, and redeem food stamps and coupons.
* Resolve customer’s complaints.
* Answer customer’s questions, and provide information on procedures or policies.

EDUCATIONAL PROFILE

Higher Secondary Education Board (10+2) (2005-2007)

Kathmandu Central College, New Baneshwor , Nepal

School Leaving Certificate (S.L.C.) (2005) Shree Rastriya Mavi,Nepal

TRAININGS

* Basic Course in computer
* Food And Beverage service (waiter) was training forms Shangri-La Tourism & HOTEL Training center (p) ltd. Kathmandu, Nepal

PERSONAL PROFILE

|  |  |  |
| --- | --- | --- |
| Date of birth : | 1/10/1987 | |
| Nationality : | Nepalese | |
| Gender : | Male | |
| Languages known : | English, Arabic, and Hindi & Nepali | |
| Marital status : | Single | |
| Visa status : | Visit Visa (Until 15th, March ) | |
|  | |
| Address : | Deira , Dubai | |
| Driving license : | Holder of UAE driver’s license | |

|  |  |
| --- | --- |
|  |  |
|  |  |
|  |  |

I hereby declare that all the above mentioned details are true to the best of my knowledge and belief.