Katerynachernova

Katerynachernova.339300@2freemail.com

I am writing to express my keen interest in joining your Company. I am a graduate with the required qualifications for this role and with additional, successful experience in the workplace which I have achieved my skills, confident and motivation to succeed.

My resume which is enclosed, contains additional information on my experience and skills. I know I will make a positive contribution to your Group and look forward to discussing my capabilities in more details. I trust I have convinced you that I have the qualities, commitment, qualifications and proven skills in the workplace and enthusiasm to learn would make me an asset and excellent employee. I am confident that I possess the attributes you’re looking for and am available for an immediate start. Please don’t hesitate to get in touch if you’d like to discuss my application further.

**Objective**

 A strongly qualified individual with dynamic and goal oriented quality possesses 4 years of experience working as a Sales Associate & Visual Merchandising Ambassador. Capable of running the tasks and duties of the position with upmost professionalism and effectiveness, have enough knowledge of products being sold by the store and able to explain the products to the customers.

**Qualification Summary**

* Customer Service
* Written & Verbal Communication
* Interpersonal Relationship
* Inventory Control
* Cashier Management
* Ms Office Literate
* Multi tasking ability
* Organizational Skills
* Skilled, Goal oriented, efficient and self-motivated
* Proven ability to quickly learn and apply new technologies, exceptionally well organized, strong work ethics and willingness to work hard to achieve employer objectives
* Developed new quality standards for better quality performance and reliability.

**Employment**

**Sales Associate & Visual Merchandise Ambassador: Present Job (October 2014) Chalhoub Group Allied Enterprises.**

* Developing and maintaining good and close professional relationship with customers.
* Ensuring the quality of the good sold in store.
* Offered customers with exemplary and timely service
* Provided accurate product information
* Served multiple customers, discovered their needs, and made recommendations to generate sales
* Recommended alternative purchase choices
* Enhanced product knowledge utilizing limited resource
* Merchandised, stocked and replenished the selling floor constantly
* Maintained working knowledge of store’s policies and procedures
* Organized and cleaned store during downtime
* Handled cash, checks, and credit card transactions
* Addressed loss prevention issues immediately
* Communicate to coworkers and supervisors through standard telephone and wireless audio systems
* Merchandised, restocked and maintained sales floor
* Built and maintained internal and external customer satisfaction
* Met and exceeded sales goals
* Upheld brand and operational standards
* Processed shipments and ensured all merchandise is represented on the floor
* Assisted supervisors to identify and resolve issues in the store

**Sales Associate/Beauty Advisor of L’Oreal Paris: Past Job (June 05, 2012- Sep 15, 2014) Sharjah International Airport Dufry**

* Established the relationship with customers to promote repeat visits and built sales.
* Enhanced sales and attained daily and regular monthly goals.
* Assisted the customers with questions, problems and complaints.
* Provided assistance regarding specific vendor products and services to customers in selecting the product that best match their needs.
* Maintained the customer confidentiality.
* Responsible for department presentation standards and cleanliness.

**Education

*National Aviation University of Ukraine***

Institute of extra-mural and distance study (IEDS)

Specialty 6.020303, “Philology”

September 01, 2007 – September 01, 2011

Ukraine, Cherkassy

Collegium “Bereginya”, School #23

September 01, 1997 – June 27, 2007

**Personal Data**

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| --- | --- |
| Birth Date | : |
| Sex | : |
| Civil Status | : |
| Nationality | : |
| Languages Spoken & WrittenVisa Status | :: |
|  |  |

January 21, 1990
Female

Ukraine
English, Russian, Ukrainian
Residence Vis