******SHANOOB**

**IT Professional – Network &Hardware**

[**SHANOOB.339688@2freemail.com**](mailto:SHANOOB.339688@2freemail.com)

**Professional Objective**

Seeking for a challenging job in System **Support / Technical Support engineer, System Administrator** with offering good knowledge in Computer Hardware, Networking, Software Installation, Configuration, Troubleshooting and Engineering. Scanning networks, Network Monitoring, Malwares, Social Engineering, Data Recovery, IP version 4 configurations, VLAN creation, routing protocols.Possess excellent technical know-how, good analytical and communication, time management & client service skills in a reputable organization where my skills and experience will add great value.

Academic Qualifications

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| --- | --- | --- | --- |
| **Qualification** | **Board/University** | **Year** | **Classification** |
| Bachelor of Business Management | BHARATHIAR  UNIVERSITY | 2010-2013 | 65% |
| MCSE | Microsoft Certified Solutions Expert | 2014 |  |
| CCNA | Cisco Certified Network Associate | 2014 |  |
| H.S.E | HSE KERALA | 2010 | 62% |
| X | H S KERALA | 2006 | 60% |

**IT Certifications**

|  |  |
| --- | --- |
| ►**CCNA CERTIFIED**  ( CISCO ID:  ► **Microsoft® Certified Solutions Expert (MCSE)**  (Certication  ► **Microsoft® Certified Solutions Associate (MCSA)**  (Certification | ► **Microsoft Certified Professional**  (Certication |

**IT Proficiency**

|  |  |
| --- | --- |
| ► **Operating Systems** Windows 98, XP, Vista, Windows 7,8,8.1,Windows server 2000 & 2003, 2008 , 2012 and 2012 R2  ► **Networking**  Cisco Routers & Switches, Routing protocols | ► **Hardware**  Assembling of PC’s, Configuring Knowledge of PC/LAN/WAN Hardware Set-up, Troubleshooting of Servers, Printers & Scanners  ► **Applications**  MS Office (Word & PowerPoint)  DTP |

**Professional Work History**

**SYSTEM ADMIN – AM HONDA**

► Solving Troubleshooting issues in Networks, server and clients

► Install patches

► Installing and configuring computer hardware operating systems and applications

► Monitoring and maintaining computer systems and networks

► Maintain minimum security standards for systems

► Replacing parts as required

► Generate/Retain system backups

► supporting the roll-out of new applications

► Disaster recovery planning

► Setting up new users' accounts and profiles and dealing with password issues

**TECH SUPPORTING OPERATOR - TCS**

► Conducting Training to Kerala Police

►Work with CCTNS ([Crime and Criminal Tracking Network & Systems](http://ncrb.gov.in/cctns.htm)) maintaining lab computers Servers and networks,

► Solving Troubleshooting issues in Networks, server and clients

► Maintaining projector devices

► Installing and configuring computer hardware operating systems and applications

► Monitoring and maintaining computer systems and networks

► Talking staff or clients through a series of actions, either face to face or over the telephone to help set up systems or

resolve issues

**Key Skills**

► Routing Static routing, RIPV1,RIPV2,EIGRP, OSPF, NAT, DHCP, HSRP, Redistribution, ACL, Wireless Configuration. Switching: STP, RSTP, VTP, VLANs, Trunking, Ether channels

► Server knowledge: DHCP server, DNS , Hyper V, Active directory, Network Address translation, Distributed File System (DFS), Group Policy ,VPN Configuration, Radius server (Network Policy server), Web Server Configuration, Domain Controller Configuration, Windows Deployment Services (WDS)

► Operating systems: Windows XP/ 7/ 8, 8.1, Windows server 2000 & 2003, 2008, 2012 and 2012 R2

► Hardware knowledge: Hardware Installation and Troubleshooting, PC Assembly, Access Point Configuration.

**Codes Of Conduct**

► Carry out instructions issued by the Company

► Contribute to the full extent of their capabilities so as to achieve the most effective

► Quality Assurance procedures to perform all duties in accordance.

► Manual and updated and advised to employees from time to time.

► To maintain high standards of attendance, punctuality and personal appearance.

► To maintain the confidentiality of the Practice, our Clients and business associates

**Personal Details**

**Gender :** Male

**Date of Birth** :14 March 1989

**Nationality** : Indian

**Languages** : English /Malayalam

**Marital Status** : Unmarried

**Driving License** : Holding Valid Indian Driving License

**Visa status** :

**DECLARATION**

I hereby declare that the particulars are true and correct to the best of my knowledge and belief given above