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Contact HR Consultant for CV No: 340461

E-mail: response@gulfjobseekers.com

# Website: <http://www.gulfjobseeker.com/employer/cvdatabasepaid.php>

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| **Total Experience** | 3 years of professional experience |
| **Previous Designation** | Application Development Analyst |
| **Previous Company** | Accenture Services Pvt Ltd |
| **Skills** | **SAP ERP, SAP SD,CRM, Vistex, Logistics, Supply Chain Management, Business Analysis** |

**CAREER OBJECTIVES**

* To build a long-term career in SAP or Client Management or Logistics and Supply Chain as IT Consultant or Analyst or Coordinator or Business Analyst with opportunities for career growth.

**SUMMARY**

* Providing Software(SAP) solutions and responsible for coordinating and executing them
* Skilled SAP Analyst/Consultant with extensive and comprehensive understanding of SAP’s customizing toolset
* Functional expertise of **SAP ERP – ECC** system
* Functional expertise of **SAP SD, Vistex** Modules
* Integrating business requirements and technology
* Evaluating customer’s requirements, implementing system enhancements and corrections and testing in order to fulfil organization needs
* Executing end-to-end analysis to guarantee technical impact analysis to attend business requirements.
* Expertise of Order management, Sales documents, Item categories, Schedule line categories, Delivery, Shipment and Billing documents, Copy controls, Material determination, Account assignment, Agreements, Incentives and Paybacks Management.
* Documenting test cases, managing changes and addressing costs to organization
* Automating the test cases in the test tool.
* Providing training to users, preparing training materials and guidelines, assisting users and supporting technical staffs on the implementation of SAP Software.
* Responding to and resolving a wide range of queries/issues
* Preparing and executing the Unit and UAT test script to ensure with the business as required functionality is working as per their Expectation
* Training new joiners on SAP ERP, SD, Vistex Modules and CBTA Automation Test tool
* Creating SOP’s
* Excellent analytical, interpersonal, presentation, problem solving, decision making skills and ability to communicate effectively with people at any business level

**PROFESSIONAL EXPERIENCE**

**Organization: Accenture Services Pvt Ltd, India Delivery Centre**.

Accenture is a global management consulting, technology services and outsourcing company. Combining unparalleled experience, comprehensive capabilities across all industries and business functions, and extensive research on the world's most successful companies. Accenture collaborates with clients to help them become high-performance businesses and governments.

**Duration** : December 2013 till December 2016

**Designation** : Application Development Analyst

**Project: Moonwalk**

Team : Commercial

Duration : February 2014 till December 2016

Role : SAP Analyst/Consultant

Environment : SAP ERP ECC 6.0

**ROLES AND RESPONSIBILTIES**

* Identify the requirements of customized reports and analysing the functional specification
* Worked on implementation and enhancement of functionalities for SAP SD, Vistex and integrated modules CRM,FI,BW
* Performing configuration changes and modifications necessary to meet business

Requirements

* Preparation of Functional Documents, test scripts, responsible for unit level testing, integration testing, regression testing and user acceptance testing (UAT)
* Initiating Change requests for the incidents which requires changes to be made in code or configuration
* Discussing with the Business regarding the Changes to be made in the existing process or Code or Configuration and getting needed approvals for implementing the same
* Suggesting ideas and improvements to business and help them to implement the same
* Coordinating with the respective teams for completing the Change Request’s
* Preparing and executing the Unit and UAT test script to ensure with the business as required functionality is working as per their Expectation
* Maintaining various Sales document type, Order, Delivery documents, Shipment, Billing, Invoicing, Agreements, Commissions and Incentives
* Working and solving the issues related to business is facing in SAP SD OTC Cycle
* Control M – Job variant creation, setup , monitoring, taking decision and solving issues based on the alerts
* Automating the test scripts in CBTA Automation test tool
* Handling incidents raised by Business in SAP System
* Working and solving the issues related to business is facing in SAP
* Preparing Incident resolution document and SOP’s so that business can solve similar issue themselves in future
* Ensuring we are fixing up the incidents within SLA and helping the Team during crisis situation
* Leading all Performance Management call with Clients Independently
* Updating Management / Business on weekly/daily basis on the status of the issues
* Coordinating with technical and other functional teams for developments, enhancement and resolving the issue
* Coordinating with the user for understanding the incident and business impact of the issue eg-: having meeting and screen sharing session
* Educating user if any new Changes are introduced in the system
* Training new joiners in team on SAP Modules

**ACADEMIC QUALIFICATIONS**

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| --- | --- | --- | --- | --- |
|  **Course** |  **Institution** | **Board/University** |  **Year** |  **Percentage** |
| B-Tech in Electronics & Communication Engineering |  College of Engineering Poonjar, Kerala,India. |  CUSAT | 2013 |  70 |
|  AISSCE | S.N. Vidya Bhavan,Chentrappinni,Thrissur, Kerala,India. |  CBSE | 2009 |  89 |
|   AISSE | S.N. Vidya Bhavan,Chentrappinni,Thrissur, Kerala,India. |  CBSE | 2007 |  83 |

**PERSONAL PROFILE**

Date of Birth : 9th November 1990

Sex : Male

Nationality : Indian

Marital status : Single

Type of Visa : Visit

Languages Known : English, Malayalam, Hindi and Tamil

**DECLARATION**

I hereby declare that the above provided information is true to the best of my knowledge and belief.

 Place:

Date: 04/02/2017