Personal details

**BIKASH**

Email: [bikash.340661@2freemail.com](mailto:bikash.340661@2freemail.com)

Date of Barth: 17/06/1991

Nationality: Nepalese

Address: Burdubai

**Objective:**

To provide excellence service to guest so that they feel special and welcomed to attend a better room and hotel area. And I am looking forward for Room Boy.

**Housekeeping Room Attendance**

* 3 years of experience in cleaning & Housekeeping area
* Enthusiastic to work in the hospality industry
* Committed to provide outstanding guest service
* Able to work in afternoon, Nights, Weekends & holidays.
* A fun, optimistic attitude with a good sense of humor
* Clean & professional appearance
* Demonstrate team player who always ensure smooth hotel operation
* Able to follow instructions of daily project & procedures.

**Personal Experience**

**Housekeeping Attendant Club Himalaya Resort, Nagarkot, Nepal** Dec-2013 to Dec 2016

* Respond quickly to requests from guests and other departments
* Dust, buff, and get rid of marks from walls and Furnishings
* Empty trash, dirty linen, and room service items
* Ensure that all appliances are present in the room and in functioning order
* Straighten desk item, furnishings, and appliances
* Vacuum carpets and carry out floor care duties
* Restore guest amenities and supplies in room
* Replace unclean linens and terry with clean items
* To clean the whole entire rooms of the floor which is VD, VC, and VD etc
* In additional I have six month of waiter Training in Club Himalaya Resort.

**Education**

Currently doing High Schooling from Shree Tapeshwor Higher Secondary School, Nepal

**Special Skills**

* Concise, clear verbal and written communication skills
* Excellent customer service skills
* Able to read and interpret documents
* Basic knowledge of computer and MS office
* Good knowledge of chemicals so cold Diversey (R1,R2,R3,R4,R5,R6,R7)

**Personal information**

Can speak and write Nepali, Hindi, and English Fluently.