**DIANNE**

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**E-mail:** Dianne.341105@2freemail.com

**Birthdate:** June 16, 1991

**Nationality:** Filipino

**Civil Status:** Single

**Visa Status**: Visit Visa

**Notice Period:** Available Immediately

**EXECUTIVE SUMMARY**

* Test Engineering Senior Analyst with 4 years of experience in the field of Software Testing from Test Analysis, Test Planning, Test Preparation, Test Execution, Test Estimations Production Support, and Risk/Issues/Defect/Test Management; With one year Test Lead role for an offshore team
* Experienced in testing retail warehouse management systems for a multinational retail company and in testing banking systems for a known Swiss investment bank utilizing Waterfall and Agile Software Development Lifecycle Methodologies
* Created and refined business and functional requirements from defects and issues, in collaboration with business analysts, product owners and developers, to improve system performance
* Created Knowledge Transfer documents, conducted Knowledge Transfer sessions to new resources and demonstrated new software features to product owners and users
* Data analysis for a warehouse management system and update SQL queries if found erroneous
* Graduated with a degree of BS Materials Engineering (Cum Laude/With Honors) from the University of the Philippines
* ISTQB Certified Tester Foundation Level
* With attested documents

**KEY SKILLS**

* Manual Functional Testing (Test Planning/Analysis/Preparation/Execution/Management)
* Business/Functional Analysis
* Defect Management and Risk/Issues Management
* Database Testing, Interface Testing, Batch Job Testing, 4GL Testing, Web Testing and Mobile Testing
* Familiar with using SQL Teradata, DBeaver, UNIX, SoapUI
* Experienced with both Waterfall and Agile Software Development Lifecycle Methodologies
* Proficient in Microsoft Office Applications; Familiar with SQL, Java, VBScript, VB
* Trained in Automation (HP QuickTest Pro/ HP Unified Functional Testing/Selenium)
* Data Analysis

**PROFESSIONAL EXPERIENCE**

September 2012 – November 2016

**Accenture, Inc.**

 **Title:** Test Engineering Senior Analyst

 **Role:** Senior Tester/Test Lead

**Job Responsibilities:** Functional Testing (Test Planning, Analysis, Preparation, Execution) and Administrative Tasks

**Projects:**

* **Various Retail e-Commerce and Warehouse Management Systems**

**Role:** Senior Tester/Subject Matter Expert

* Performed Database Testing, Interface Testing, Batch Job Testing, 4GL Testing and Web Testing
* Created test scenarios, test conditions, test case and test scripts for system and business requirements
* Worked closely with business stakeholders, business analysts, software architects and developers to create and refine business requirements
* Conducted static tests on new business requirements
* Conducted peer reviews
* Responsible for test execution of the test scripts (Smoke, Functional, Integration Test
* Responsible for finding, logging and revalidating defects
* Handled defect management and defect calls
* Collaborated with Product Owners, Business Analysts and Development Teams for faster turnaround of issues and defects
* Identified risks and possible mitigation for all test stages
* Identified issues and determined contingency plans
* Participated in Root Cause Analysis of Issues and Defects
* Worked closely with various testing teams for End-to-end System Integration Tests
* Created macro tools to expedite test reporting and test data creation
* Created various status reports for various meetings (Daily onshore-offshore status reporting, Client reporting on daily progress and metrics, Weekly offshore status reporting)
* Performed functional demo to clients and business on working shippable products
* Supported User Acceptance Testing and Production Deployments
* Attended Agile Ceremonies: Daily Scrum Call, Story Time, Retrospective
* As a Subject Matter Expert in the project, facilitated mini-trainings for various system functionalities to new resources and created Knowledge Transition documents
* Created Test Closure Documents and Post Mortem Reports
* Worked with a team of testers and worked as a one-man team in one of the sub-teams in the project
* Worked closely with onshore counterparts
* Helped create the project regression suite
* **Financial Services - Investment Banking Sytem**

**Role:**Senior Tester/Offshore Test Lead

* Handled a small test team offshore, delegated/monitored tasks, and worked closely with onshore counterparts
* Participated in test estimation activities during the analysis and elaboration phase
* Created test plans to determine the scope of testing for various software releases and change requests
* Monitored budget and schedule adherence of the test team
* Created Daily Onshore-Offshore Test Status Reports and Weekly Test Status Reports
* Created Defect Reports (Defect Rate, Defect Rejection Rates)
* Worked closely with Business Analysts, Software Architect and Developers for test analysis for different business requirements
* Created test scenarios, test conditions, test case and test scripts for system and business requirements
* Performed test execution and defect retests
* Conducted peer reviews
* Attended functional walkthroughs conducted by the business analysts
* Collaborated with Business Analysts and Development Teams for faster turnaround of issues and defects
* Identified risks and possible mitigation for all test stages
* Identified issues and determined contingency plans
* Identified continuous improvement plans for the team
* Created macro tools used during test execution
* Participated in Root Cause Analysis of Issues and Defects

April 2011 – June 2011

**Holcim Philippines, Inc.**

 Technical Support and Product Development Laboratory

 **Role:** Intern

* Handled projects such as concrete testing optimization using ASTM standards
* Assisted on the monthly concrete benchmarking activities
* Helped in monitoring the monthly cement/concrete properties, Assisted on the materials flow in the laboratory
* Analyzed possible sources of errors in the materials testing in the laboratory

**TRAININGS AND CERTIFICATIONS**

* ISTQB Certified Tester Foundation Level
* Retail Industry Generalist Certification (Accenture, Inc. Internal Certification)
* Agile Professional Certification (Accenture, Inc. Internal Certification)
* Software Application Testing Bootcamp (Accenture, Inc.)
* Basic Mercury QuickTest Pro Training (Accenture, Inc.)

**EDUCATIONAL BACKGROUND**

2007 – 2012 **University of the Philippines – Diliman**

 Bachelor of Science in Materials Engineering

* Cum Laude (With Honor)
* Department of Science and Technology – Science Education Institution MERIT Scholar
* Phi Kappa Phi Honor Society Awardee (Inducted on April 13, 2012)

2004 – 2007 **Philippine Science High School – Central Mindanao Campus**

* Director’s List (2005 – 2007)

**EXTRA CURRICULAR ACTIVITIES**

2008 – 2013 **Philippine Society of Youth Science Clubs, Inc. (Volunteer)**

* + - * + National Executive Council Secretary (2011-2013)
				+ National Executive Council Auditor (2010-2011)
				+ PSYSC Science Olympiad, Head Coordinator (2009)

**MISCELLANEOUS INFORMATION**

* Languages: Filipino (Mother Tongue), English (IELTS: 8.0)
* Organizational and Social Skills
* Excellent social communication skills were gained through a diverse culturalexperience in high school, college volunteer works and corporate work, with people comingfrom various regions with different religions and culturalbackgrounds; Exposed to different cultures around the world in the workplaceas we worked with people from various countries; Able to work alone or with a team; Strong time management skills; Highly motivated and goal-oriented; Fast learner with high attention to details; Strong analytical and problem solving skills