**Project Supervisor** **NovaSat Ltd.** **2014-Present**

NovaSat is specialized in providing Information Technology and Communication Services.

* Assist project management team for project processes.
* Work with the Client’s representatives to ensure the required services meet their needs.
* Validate and review the processes and deliverables from team with to ensure its meet the requirements and get the acceptance.
* Manage and supervise telecom and network part of CORS project with General Commission of Survey.
* Manage and handled the VSAT project with Ministry of Foreign Affairs around worldwide. - Reporting to senior managers.

**Service Delivery (MPLS)** **Huawei** **2013-2014**

Huawei is specialized in providing telecom and network solution.

* Work as acting service delivery manager.
* Planning and designing to adding new services to MPLS core based on requirements from Planning and customer.
* Lead the delivery team.
* Delegating the design along with required scripts to operation team for commercial launch.

**O&M Engineer** **Waseela (Mobily Project)** **2011-2013**

Waseela is providing network solution and manage service for core network.

* Managing both AAA and PC using the GUI management tool (Service Manager) including (defining new Access nodes.
* Participate in MDTs during commercial launch.

**System Leader** **Orbit Data System** **2005-2011**

* Maintaining and managing the Billing System (IBS) such as database, create users, extract reports and grant privileges to users.
* Dispatch unresolved network issues in a timely manner to the appropriate group as required.

**Technical Support Supervisor** **Orbit Data System** **2002-2005**

* Manage the Customer support routine work and train the new staff.
* Manage all software, parameter and feature changes to the network.

**Education**

**B.Sc., Computer Science,** **Al-Zaytonah University** **1997-2001**

**Certificates**

* Project Management Professional certified (PMP)
* Cisco Network Professional certified (CCNP)
* Cisco Network Associate certified (CCNA)

**Trainings and Awards**

* Course (Introduction and Advanced) for Trimble Pivot Platform direct from Trimble
* Awarded a Certificate of Appreciation from (Orbit Data Systems) for awarded a being the best employee of the month.
* Awarded a BEST KAIZEN implementers

**Additional Skills**

* Project Management.
* Coaching and mentoring skills.
* Functional and technical specs documentation.
* Verbal/written communication skills.