s

Career Objective

         To work dedicatedly for the Organization with great pride in the Profession where my knowledge can be exchanged and talents may be encouraged.

**Academic Details**

* **M.Tech Information and Communication Technology** at ManonmaniamSundaranar University ,Trinelveli and secured

**80.20 %** ln 2014.

* **B.Tech Information and Communication Technology** at ManonmaniamSundaranar University ,Trinelveli and secured

**78.30 %**in 2012.

* **3 Years Diploma in Information Technology** from Morning Star Polytechnic College Chunkankadai,and secured **86.29%** in 2009.

Area of Interest

* System Administrator

Technical Skills

* Hardware and Networking
* Programming languages HTML
* AWS cloud computing

##### Experience:

Having **1 year** experience as a Desktop Support Engineer role

* Working as a **Desktop Support Engineer** in **Crown Solution** at **DAIMLER INDIA COMMERCIAL VEHICLES**  from Oct 2015 to October 2016



Contact HR Consultant for CV No: 341454

E-mail: [response@gulfjobseekers.com](mailto:response@gulfjobseekers.com)

Website: <http://www.gulfjobseeker.com/employer/cvdatabasepaid.php>

##### Roles and Responsibilities:

* Mean time to repair - Onsite analysis, diagnosis and resolution of desktop problems for end users .
* Resolve the issues through CISM ticketing tool.
* Windows 7, 8,10 Install, Update and Troubleshoot.
* Microsoft Outlook Installation and Configuration.
* Implementing MS outlook Backup and restore of mail message, mail address book, recover corrupted mail and completely troubleshooting
* Install ,configure and support PC Hardware and various Software used by the end users
* Local Printer & Network Printer Installation and Configuration.
* Troubleshoot basic level printer issues.
* Working in basic software like,SAP,Engineeringclient,Junous Pulse ,Lotus,Zimbra ,I-Cube
* Polycom Video Conference
* Sharing folder, sharing device & Printer
* Troubleshooting virus related problem and installing Antivirus
* Data Migration and Back up Data
* Assembling of Desktop ,Laptop and Hand held Devices
* Networking ,Configuring Lan ,Access point, Wan
* Active Directory sites and services Workgroup & Domain joining.
* Microsoft Office 2010
* Crimping Network Ethernet cable 5,5e,6 RJ45 pin using crimper
* Solve the related issues through Remote desktop and Remote assistance
* Connecting a Projector,Configuring Hand Held Device like Barcode Scanner,
* Configuring L2 &L3Switch
* Configuring VLAN
* 568A 568B colour coding
* Network Troubleshooting
* Kaspersky Endpoint Antivirus configuration
* Static OSPF RIP RIP2 Routing
* Cyberoam Firewall Configuration
* Windows Server 2012 R2
* Linux Centos 7
* Teramind monitoring tool
* Vsphere client and capacity planner configuration
* Hyper V,AD,DHCP,DNS,GROUP POLICY,OU
* Windows server 2012 backup
* Aws Cloud computing EC2,ELB,S3,VPC R53,IAM,RDS,
* QNAP Backup tool
* Cyberoam SSL VPN
* IP Addressing and Sub netting

**Personal Strength**

* Positive attitude
* Hard Working Nature
* Strong desire to learn new skills

Hobbies

* Listening Music.
* Playing cricket

Declaration

I certify that the above furnished information is true to the best of my knowledge and belief.