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**WANKYA .**

**C/o-Contact**: +971505891826

E-mail: [**wankya.341556@2freemail.com**](mailto:wankya.341556@2freemail.com)

**PERSONAL INFORMATION**

**Nationality** : Ugandan

**Sex** : Male

**Marital status** : Single

**Date of birth** : 09.10.1989

**Visa Status** : Tourist /Visit Visa

**OBJECTIVE:**

To work in an organization where I can share my knowledge and skills contributing to the promotion of the company growth and success with in turn helps me discover and utilize my potential

**PROFILE**

* Extremely customer-focused, with keen sense of organizing and strategic planning effective in retaining existing customers and generating high net-worth customers; gathered knowledge by tracking customer, consumer trends and the latest ingredients of technology offerings.
* An energetic, self-motivated team member with refined analytical, soft skills, negotiation and presentation skills; professionally committed and responsible with proven ability to handle a wide range of functions using a combination of creative and organizational skills.

**Key Strength Areas:**

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**EDUCATIONAL CREDENTIALS**

**2010-2013** Nkumba University Kampala Bachelors Of Commercial Art and Design

**2008-2009** Aiden College Kampala Uganda Advanced Certificate Of Education

**2004-2007** Angel High School Uganda Certificate Of Education

**PROFESSIONAL EXPERIENCE**

**TECHNO UGANDA**

**Customer Executive 2012 – 2013**

Offering **over 2years** of experience in the field of **customer service**; aspire for a challenging career which would give me an opportunity to **achieve professional excellence and contribute significantly to the success of the organization**. To **inspire and motivate the team** to **put in best efforts** and ensure that team efforts are **in synchronization with the objective of the organization.**

**Key Roles**

* Accurately rings sales orders into cash register and counts back change to customers in a courteous and friendly manner.
* Answers telephone in a courteous and friendly manner including, but not limited to, giving store greeting, directions to store location, and receiving and filling customer orders.
* Answers customer questions regarding any product.
* Maintains efficient, friendly service.

**CINEPLEX CINEMA**

**Cashier 2014 – 2014**

**MAIN RESPONSIBILITIES AND DUTIES**

* Greet customers and ask if they want paper or plastic.
* Take customers' orders.
* Take coupons and scan correctly.
* Take money in the form of cash, credit card, or check.
* Ask for one or two forms of ID to confirm identity

**SALES REPRESENTATIVE**

**Shoprite Uganda 2015 - 2016**

**MAIN RESPONSIBILITIES AND DUTIES**

* Preparing presentations, proposals and sales contracts
* Compiling lists of prospective customers for use as sales leads
* Making calls as required to collect receivables
* Writing up promotional material
* Achieve monthly targets
* Maintaining professional relationships with work colleagues and customers

**REFEREES:** Available upon request

I declare that the above information is true to the best of my knowledge.

**WANKYA**