**Muzammil**



Dubai

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# Summary

To work in a challenging and continuously growing environment where my skills are utilised, eﬀectively, and providing me with the platform for growing with the leading organisation

# Work History

February 2015

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August 2016

## UBER

## Operations Coordinator

Hyderabad - India

Worked on Payment of Uber partners as a part of excellent driver

support team.

Worked as a competitive intelligence specialist to make Uber the market leader.

Understand business challenges and translate them into process/technical solutions.

Manage in-person communications (both 1-1 and 1-many) between UBER and its partners community.

Developed and evolved the consumer-facing, multi-channel roadmap for desktop, mobile and mobile web applications.

Translated business goals, feature concepts and customer needs into prioritised product requirements and use cases.

# Skills

LAN and WAN expertise Operating Systems: Microsoft Windows-Server & Client OS

Others: Installation of Servers, Email activation, trouble shooting

Advance Knowledge in :

vmware vspehere v6.0 MCSE

CCNA CCNP

# Education

2014

## Osmania University

**Bachelor of Science**: **Information Technology**

Hyderabad - India

# Certifications

Microsoft Certiﬁed Professional(MCP)

Microsoft Certiﬁed Solutions Associate(MCSA): Windows Server 2012 Microsoft Certiﬁed Solutions Expert(MCSE): Server Infrastructure

# Personal Skills

Can work comfortably as an individual or with a group Determinant ready to face new challenges

Self- Confident, great motivator Full Commitment to work

Strong desire to learn new technologies

# Personal Information

**Date of Birth** : 19th June 1991 Place of Birth Hyderabad(INDIA)

**Marital Status** : Single

**Languages Known**: English, Hindi And Urdu (Native).