**EBRAHIM**

**C/o- +971502360357|ebrahim.342188@2freemail.com**

Professional Summary

My goal is to become associated with a company where I can utilize my skills and gain further experience
while enhancing the company's productivity and reputation.

Skills

IT security best practices Conflict resolution
Interpersonal skills Customer service-oriented
Managing multiple projects simultaneously E-mail and direct mail marketing campaigns
Team player Online and mobile consumer marketing tools
Documentation Recruitment/staffing
Human resources management Interviewing

Change management

Work History

**Operation Manager** 10/2010 toCurrent
**MyDoor Dry Cleaning** –Bahrain

Worked directly withteam members and customers when its needed to achievebest customer .
Handling overall the business and making sure of the business system and operation is running smoothly.

**Superintendent System Administration** 10/2005 to09/2010
**Central Bank of Bahrain** –Bahrain

To manage and provide support for all systems and desktops and to enforce and maintain the
implementation of policies, standards and security procedures for the CBB infrastructure

**IT Manager** 12/2002 to10/2005
**British Council** –Bahrain

Responsible for management of the office's IT environment and in particular
Ensuring the IT systems infrastructure's availability to users
Ensuring that the IT systems meet the Services Level Agreements for the systems and the Corporate Code
of Practice.

**System Analyst Technical Support** 01/2002 to12/2002
**JAWAD Business Group**–Bahrain

Working from Bahrain as regional support hub and support JAWAD outlets on there IT technical in the
GCC

**Technical Support and Network Engineer** 06/2001 to10/2001
**CompuEx** –Bahrain

Installed software, modified and repaired hardware and resolved technical issues.
Provided base level IT support to non-technical personnel within the business.

Education

**(B.E) Bachelor of Engineering in Computer Science and Engineering**
**Bangalore University**-Bangalore

**(ADCHN) Advanced Diploma in Computer Hardware and Networking**
**Jetking S.E.T**–Bangalore