**PERSONAL DETAILS**

**DOB**: 24/03/1993

**NATIONALITY**: Uzbekistan

**MARITAL STATUS**: Single

**VISA**: Tourist visa

**SKILLS**

**PERSONAL**

* Hard worker
* Great communicator
* Fast learner
* Team player
* Leadership skills
* Problem solving skills
* Great advisor
* Self-motivated
* Positive attitude
* «Can do» attitude

ERMANOV

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C/o-phone: +971505891826

**PERSONAL SUMMARY**

I am a mature, positive and hardworking individual, who always strives to achieve the highest standard possible, at any given task. I posses excellent communication skills and I have the ability and experience to relate to a wide range of people. I enjoy learning new things, I can work very well under pressure and I have the sales experience to handle customer complaints and solving problematic situations.

**EXPERIENCE**

* **SALES ASSOCIATE at «Wardrob» shop (2015-2016)**

***(Navoi, Uzbekistan)***

* **SHOP ASSISTANT at «GULI MARKET» (2014-2015)**

***(Navoi, Uzbekistan)***

* **SALES ASSISTANT in sport shop (2013-2014)**

***(Donetsk, Ukraine)***

* **SECURITY GUARD in hotel «ZARAFSHAN»(2011-2012)**

***(Navoi, Uzbekistan)***

* **FITNESS TRAINER in the fitness club at the «Grand M»**

**(2010-2011) *(Navoi, Uzbekistan)***

*Duties:*

* Offered customers with exemplary and timely service
* Provided accurate product information
* Enhanced product knowledge utilizing limited resources
* Organized and cleaned store during downtime
* Handled cash, checks, and credit card transactions
* Addressed loss prevention issues immediately
* Merchandised, restocked and maintained sales floor
* Built and maintained internal and external customer satisfaction
* Processed shipments and ensured all merchandise is represented on the floor
* Welcoming customer in a friendly manner
* Providing demonstrations to customers on items in the store
* Assembling merchandise in the store and windows.

**HOBBIES & ACTIVITIES**

Computers, Microsoft Word, Microsoft Excel

Xerox, Scan

Music, swimming, training.

**EDUCATION**

* Navoi College of Medicine

(09/2010-05/2013)

Diploma in Russian

* Donetsk National Medical University

(09/2013-05/2014)

incomplete higher education

**LANGUAGES**

*UZBEK* Native language

*ENGLISH*  Good reading and speaking ability.

*TURKISH* Good reading and translating ability.

*RUSSIAN* Fluent reading, writing and speaking ability.