**NAUMAN**

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**PROFESSIONAL SUMMARY**

Twelve years of experience with application development and systems integration specializing in PLM and AX software implementation projects. Project Manager and Process Consultant with proven leadership and negotiation skills and recognized as a creative problem solver. Drive the strategic agenda for the business across all functions and groups.Centered on attention to detail, a keen understanding of the information, a comprehensive analysis of the situation, and excellent follow through. Passionate about process identification, documentation, analysis, and change; possess exceptional communication skills with a strong ability to empathize with others. Work well both autonomously and as a supportive team member within a fast-paced environment. Strong liaison between IT development partners and business divisions by combining project management, software development process, technical expertise, and employee development. Experienced with documentation development for user system testing, training, and system requirements. Work on several projects, programs and teams simultaneously; coordinate with different departments to carry out operations successfully.Monitor employee/consultant performance on projects and daily work routine.

**TECHNOLOGY SKILLS**

Microsoft Dynamics AX;Axapta; TXT Planning, PLM Software – TXT Model Form, TXT PLM, Centric, Centric 8 PLM, Yunique Solutions, PTC; FlexPLM, Lectra,; Microstrategy;Microsoft Office; MS Project; Visio; PowerPoint; Adobe Photoshop/Illustrator; Service Now; OptiTex; NedGraphics; Microsoft SQL; JOOR; Certified Scrum Master

**APPLICATIONS SYSTEM EXPERIENCE**

**MARC JACOBS INTL. (subsidiary of LVMH - Moët Hennessy Louis Vuitton SE),**New York, NY**October2014 – May 2016**

**Director of Product Development and Planning Systems**

* Provide sustainable value to the organization by improving efficiency on projects and monitoring a centralized transparent approach.
* Ensure project feasibility, organizational project prioritization, resource alignment and establish governance enabled by transparent metrics driven technology and process discipline.
* Co-lead the process and technology improvement governance committee, providing effective technology prioritization and financial discipline for technology improvement projects.
* Designed and executed project specific implementation plans, governing the timeline, resources, cost, and scope of each project
* Led the developers through the software development lifecycle (SDLC), creating and producing innovative custom solutions
* Assist in identifying areas where efficiencies can be gained through process improvements and application use within the business users environment
* Ensured projects were delivered to specification, on time and within budget
* Reported to the VP of Global Applications, optimizing Model Form PDM for the design and production user base
* Led and prioritized multiple projects while managing company policies in application security, access control and incident response
* Provided functional consultation and analysis for PLM and AX Dynamics 2012 system

**Sr. Manager of Production and Planning Systems,**New York, NY **March2012 – September 2014**

* Maintained PDM databases and customized data entry procedures specific to department roles & functionality
* Designed and implemented the export/import of data between PLM and ERP systems
* Worked closely with IT peers to ensure uninterrupted service in delivery of operational applications and flow of data throughout
* Developed test scripts and participated in user system testing insuring proper system configuration
* Worked with key stakeholders in defining roadmap
* Responsible for system design, functionality identification, and user experience requirements for both the admin and end user
* Established and documented detailed OOTB configurations within project definitions and coordinated implementations plans
* Provide analytical support for multiple, highly complex projects simultaneously, supporting the development of project work plans and timelines; coordinating with internal and external sources.

**Sr. Business Systems Lead,**New York, NY **January2010 – February 2012**

* Built in application enhancements and documented report requests, prioritizing based on business need
* Identified as a key point person for application conflict resolution regarding escalated issues and misaligned expectations
* Coordinate UAT with test cases, test plans and test conditions.
* Partner with Directors, Managers and global business partners for resolutions.

**GAP INC.,** New York, NY **August 2007 – December 2009**

**Sr. Business Systems Analyst**

* Assist NYIT with the successful implementation of PLM, AI, WebEx, Live Meeting.
* Work cross-functionally in analyzing, designing and developing business solutions.
* Act as a liaison between the business and the delivery teams to provide solution(s) to meet business requirements.
* Work effectively with offshore partners to support the business model.
* Build strong business relationships with 300+ global BPs while serving as main point of contact.
* Train new hires in PLM, Illustrator w/ E-Spec and provide support through mentoring, observation, and feedback.
* Ensure challenging deadlines were met while meeting guidelines and all day-to-day activities.
* Use detailed knowledge of application features and functions, review defects through analysis and completion of all enhancement specifications.

**GOLDMAN SACHS,** New York, NY **May 2007 – July 2007**

**Business Systems Analyst**

* Work closely with front, mid and back offices as well as developers to create detailed Business Documents.
* Conducted user interviews, gathering requirements, analyzing the requirements using Microsoft Word and Microsoft Excel.
* Supported the QA team to develop the test plan, test conditions and test cases to be used in testing based on business requirements, technical specifications and/or product knowledge.
* Evaluated application testing results and recorded the discrepancies using TestDirector to track, analyze and report on them.
* Assisted users in conducting UAT.

**CHASE,** NY/NJ **January 2007 – April 2007**

**Jr. Business Systems Analyst**

* Interacted with the management and developers on BONY conversion project.
* Worked with QA team to develop the test plan, test conditions, test cases, ensured adequate testing of software and hardware both before and after completion, conducted UAT.
* Lead and direct the work efforts of a team of specialists.

**CITIGROUP,** New York, NY **July 2006 – September 2006**

**Jr. Business Systems Analyst**

* Acted as a liaison between the Management and the technical staff for the development of CitiSFT System
* Was responsible for creating and reviewing business requirements, functional specifications, project schedules, documentation and test plans.
* Facilitation of Joint Application Design (JAD) sessions and interviews
* Work with management to ensure that the corporation's security policy's pertaining to encryption is enforced.
* Investigates, resolves and performs follow up tasks on system and related problems involving data security.

**MARSH & McLENNAN COMPANIES,** Hoboken, NJ **January 2006 – June 2006**

**Jr. Deployment Systems Analyst**

* Export and import data from various formats like delimited raw/text file using SQL
* Provisioning client information and data into Marsh applications for use by account teams through various platforms.
* Assist the deployment leads in formatting of templates for batch loads and information sent to the D&B server.
* Regular Tests of data loaded daily via the batch process

**IDT Corporation, Engineering & Operations,** Newark, NJ **November 2005 – Jan 2006**

**Telecom Support Analyst**

* Create Trouble Tickets for carrier’s network issues by retrieving and analyzing data.
* Proactively analyze ASR’s, CDR’s, Bad Trunk Group reports, looping issues, and route strings to create a consistent network
* Test international and domestic routes for quality and completion and updating carrier’s information on the database system

**EDUCATION**

**New Jersey Institute of Technology,** Newark, N.J **December 2006**

B.S MIS, Management Information Systems

Minor in Marketing

**English Medium School (P.V.T) Dubai, UAE**

GCE O’Levels (British Council)