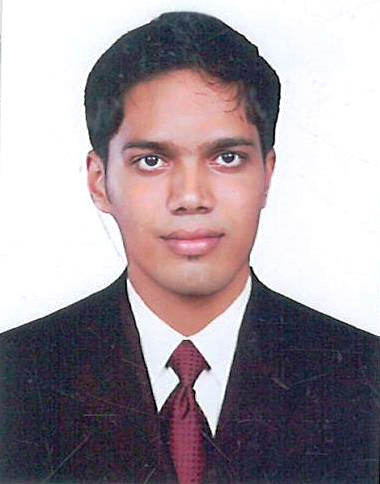
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**HAMID (BCA, MCSA)**

**C/o-Ph no: +971502360357**

## Email id: [hamid.343229@2freemail.com](mailto:hamid.343229@2freemail.com)

Seeking a responsible and challenging career in IT industry to further drive my acquired academic knowledge and interest in a benefit of the organization and in turn enhance my professional skill and capabilities.

**1YEARS OF EXPERIENCE IN DESKTOP SUPPORT ENGINEER&ADMINISTRATIVE ASSISTANT**

**CAREER CONTOUR**

**AIHT Pvt Ltd,BANGALORE**

[www.asnait.com](file:///C:\Users\Afsal\Downloads\www.asnait.com)

**Desktop Support Engineer**

**JUNE-2014 to JUNE-2015**

* Maintaining 2003, 2008 and 2012 domain controllers.
* Support for organization enduser laptops, desktops, servers, mobile devices and applications using WINDOWS system.
* Responsible for maintaining the day to day operation related to MS Windows Servers, AD, DNS, DHCP, Group Policy etc.
* Installs and maintains operating systems and third party applications
* Network Troubleshooting the Basic Network Issues.
* Solve H/W S/W related printer issues.
* Solve bank server basic issues.
* Troubleshooting laptops and desktops through team viewer.
* Relevant Experience in VMware.
* Also worked as a office administrator.
* Support the following technologies: Microsoft Office 2007 products – Outlook, Word, Excel, Access, Internet Explorer, Windows XP, desktops, laptops, printers
* Installs and maintains operating systems and third party applications
* Installing & Configuration of Troubleshooting S/W and H/W problems

**CONCORD ICE CREAM CENTRE**

System Admin cum Driver

April-2015 to September-2015

* Installing & Maintaining of windows XP, Professional and windows 7,8 and10.
* Installing & Configuration of Troubleshooting S/W and H/W problems.
* Support the following technologies: Microsoft Office 2007 products – Outlook, Word, Excel, Access, Internet Explorer, Windows XP, desktops, laptops, printers
* PC assembling
* Managing Data Backups and Restores.
* Maintaining and troubleshooting of desktop PC’s. Attending user calls.
* Network Troubleshooting the Basic Network Issues.

**TECHNICAL TRAINING**

* **Windows Server 2012 Certified (MCSA)**
* **Computer Hardware and Networking from AIHT**
* **Cisco Certified Network Administrator(CCNA)**

**ACADEMIC QUALIFICATION**

* Bachelor Of Computer Application From Pilathara Co Operative Arts & Science College,

With 55% Aggregate, Affiliated To Kannur University, Kannur.

* Plus Two Science from GBHSS, Madayi Kannur, India, With 68 % Aggregate.

**KEY SKILLS:**

* Excellent Communication Skills – Spoken & Written.
* Capability to Work efficiently in a team or in an independent environment.
* Ability to work efficiently under pressure.
* Efficient in achieving targets in the given timetable.

**CERTIFICATIONS**

* MICROSOFT CERTIFIED SOLUTION ASSOCIATE: WINDOWS SERVER 2012
* CLOUDU CERTIFIED BY RACKSPACE
* BACKUP ACADEMY CERTIFIED PROFESSIONAL
* COMPUTER HARDWARE (A+)
* COMPUTER NETWORK (N+)
* IPV6 CERTIFICATION

**PERSONAL DETAILS**

Age &Date of Birth : 24,01st September 1992

Visa Status : Visit Visa

Nationality : Indian

Religion & Caste : Islam, Muslim

Marital Status : Single

Languages Known : English, Hindi and Malayalam

**DECLARATION**

I hereby declare that the information given above are true and correct to the best of my knowledge and belief.

HAMID