**Yahya**

PERSONLA DETAILS

**Surname:** Yahya

**Date of birth**: 01/04/1974 **Address**: AL-Khoms / Libya **Mobile**:

**E-mail:** [yahya.343497@2freemail.com](mailto:yahya.343497@2freemail.com)

**EDUCATION**

 MSc Advanced Computer Networking . Glasgow Caledonian University UK ( 2009-2010)

 BSc Computer engineering . Nasser University Libya (1994-1999)

**Work Experience**

I have been working for Raslanuf Oil & Gas Company since 2003,I worked as hardware engineer for four years . In 2007 I joined a Technical support section and in 2013 I promoted to a technical support section and administrator group supervisor. I and four other engineers are responsible for Raslanuf company network , which consist of more than 1000 computer , 300 printers , 100 scanners and 20 servers .

**Daily Job responsibility**

* Administrator group members supervision.
* Team leader for providing technical Support to almost 1,500 hosts connected to the company network .

|  |  |  |
| --- | --- | --- |
|  | Forcast for possible future problems which might occur and plan to avoid it . | |
|  | Keep awareness about existing | trends in the Market . |
|  | Carry out , Daily , weekly , and | monthly IT administrator tasks . |
|  |  | 1 |

 Performing administrator activities such as Use of Active Directory, DNS, Internet server ,

file server, Email server and portal to manage users / groups and computer accounts.

 Responsible for Maintaining the Network Performance , Connectivity and

Troubleshooting between network sites.

**TECHNICAL SKILLS**

* Install and Troubleshoot windows 98,2000 professional, Vista, XP, 7 and windows 8.
* Desktop and Laptop computers HP , Dell , Toshiba, Sony and Accer )Hardware Maintenance and software troubleshooting.

 Installing & configuring of local & network HP LaserJet Printers such as laser Jet 6 , 2100, 2200,2300,2400 , 3110, pro 400 ets.

* Provide Support on MS Office Package(word, excel, power point, access)
* Perform Remote assistant (Capture Remote User PC Desktop) with Net meeting ,Team Viewer , and remote desktop.
* Client side account settings like Domain joining, User creation on user machine, IP/Host name setting, Proxy settings, and connectivity troubleshooting.
* Network Management and Administration (Local Area Network/Wide Area Network).
* Network operating system Installation , configuration and troubleshooting (Windows 2000 server, windows 2000 advanced server, 2003 , 2008 and 2012 ).
  + Group policy management in windows 2003 and 2012 domain .

**Servers**

Setup , configure , and troubleshooting following servers :-

* Active directory server in windows 2000 advanced server, 2003 standard and 2012.
* DNS server in windows 2000 advanced server , 2003 and windows 2012 .
* DHCP server in windows 2000 Advanced server , 2003 standard edition and 2012 standard edition .
* Email Servers using Kerio software.

2

* VPN server using ISA or RAS in windows 2000 , 2008 and 2012.
* Software firewall using ISA 2004 server .
* Files Server using windows 2000 advanced server and 2003.
* Fax Server using GFI Fax Maker software.
* Portal server using Microsoft Share point management with DBA.
* Oracle and SQL database servers with DBA .
* Backup servers monitoring using Vertis software .
* WDS configuration under windows 2012 server.

**Cisco & 3 Com switches and Routers**

* L2 3Com switches installation and configuration using Telnet or Web Browser.
* Cisco 2620,3750 routers configuration using telnet SecureCRT and Putty tools.
* L3 6509 Core switch configuration.
* Routers and Switches IOS backup and restore using TFTP .
* VLAN design and implementation on 3 Come and cisco switches.
* DHCP configuration on L3 switches.
* RIP , EIGRP and OSPF routing protocols configuration on L3 and Cisco routers .

**BACKUP & RESTORE**

 Backup schedule for windows servers, Routers and switches.

 Working with Backup software tools such as Vertize , Windows backup tool (NT backup) & Patch files .

* Daily backup Monitoring for almost 10 servers ( File server , ISA server , email server , Fax Server, Domain controller, DNS server , DHCP server , Oracle database , Access

Database , VPN server & SharePoint server.

3

**IT PROJECTS**

* Memebr of team for Replacing HP Compaq servers ( Tower servers) with HP prolaint servers ( Rack mounted servers) in 2013.
* Team Leader of replacing layer 2 core switches (3com 4007) to layer 3 switch ( Cisco 6506) and implementing Vlans for Raslanuf network in 2008.
* Upgrade windows 2000 domain to 2003 for Raslanuf in 2007.
* Memebr of team for Setup Raslanuf Data Centre 2006.
* Team Leader for installing and tuning Atlas Lab System for Ethylene and Polyethylene product lab in 2005.
* Member of team for Building Network infrastructure for Raslanuf company in 2004.

**Network Simulation and Tools ( Test environment)**

* OPNET , GNS3 ,Packet tracer installation and configuration.
* HP open View Network management Tools installation and management.
* VMware virtual machine installation and configuration .

**TECHNICAL CERTIFICATES & TRANING COURSES**

|  |  |  |
| --- | --- | --- |
| **Professional Certificates** | |  |
|  | MCP certificate exam number 070-270 | ( 2009). |
|  | MCTP certificate exam number 070-290 | ( 2009). |

* CCNA certificate exam number 640-802 (2008) .
* CompTIA Linux Certificate exam number XK0-002 (2006).

**Professional courses**

|  |  |  |  |
| --- | --- | --- | --- |
|  | CCNA Course (Raslanuf Training Centre) | | (2007) |
|  | Message handing system course (Raslanuf Training Centre) (2007) | | |
|  | Introduction to Cisco networking technology (NRTO) New Horizon 2006 | | |
|  | Network security | New Horizon 2006 |  |
|  | Interconnecting | Cisco Networking Devices | (ICND 2.2.1) New Horizon 2006 |

4

|  |  |  |
| --- | --- | --- |
|  Windows 2k network & operating system essentials | | Malth ( 2003) |
|  | Implementing Microsoft w2k professional &server | Malth . 2003 |
|  | Unix/ Linux fundamentals.( Raslanuf traning Centre). September 2005 | |



**Internet , VPN and Anti-virus**

* Install, configure and manage ISA internet and Firewall server.
* Configure software VPN using ISA serverand Remtoe access serverce under windows 2003 and 2012.
* Setup , configure and monitor Kaspersky Anti-virus server to protect Raslanuf from viruses .
* Setup , configure and monitor semantic end point antivirus server .

**Languages:**

**Arabic** : is a mother language .

**English:**

Upper intermediate ( Academic course) 3 months in 2016 . intermediate ( General English ) 3 months in 2016 . Pre-intermediate ( Academic English) 3 months 2016

PET certificate 2016 . IELTS score 6 in 2009 . KET certificate (2003).

**References**

To be provided upon request

5