**Anjaline**

Mobile no: C/o 0502360357

E-mail id: [anjaline.343809@2freemail.com](mailto:anjaline.343809@2freemail.com)

***CAREER OBJECTIVE***

To work in tandem with a team in a challenging and competitive environment where I could improve my knowledge, capabilities and put them to use for the development of the organization.

***WORK EXPERIENCE***

**Organization: Cognizant Technology Solutions**

**Designation: Senior Systems Executive**

**Tenure: 30-June-2015 – Till Date**

**Responsibilities:**

* Location lead for Internal Services compliance team which manages 14000+ assets in our custody in Coimbatore facility.
* Check the assets in custody re-assign non-compliant machines to engineers to fix the issues.
* Coordinate with technical engineers to resolve issues within the defined SLA’s to achieve better compliance and stack ranking over PAN India.
* Manage a team of 32 technical engineers as a location lead.
* Received best performer award twice in CTS.
* Maintains the compliance percentage for Coimbatore above 95%.
* Performs ticket audit and root cause analysis for SLA missed tickets.
* Maintains the tracker for engineers attendance and pending leave count.
* Maintains the compliment tracker for each engineers.
* Shares the daily reports within the team and motivates them to achieve the target.
* Used to share the ageing tickets updates to the central team on daily basis.
* Maintains the asset tracker for our location in the central portal called AIMS.
* Works with corporate security team to close all project compliance.
* Assigns task to each engineer and follow up till closure.

***EDUCATIONAL QUALIFICATION***

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Qualification** | **Institution** | **Board/University** | Year of Passing | Percentage / CGPA |
| B. Tech (IT) | Christ College of Engineering and Technology, Pondicherry | Pondicherry University | 2015 | 8.21 CGPA |
| H.S.C | Immaculate Heart of Girls H.S.S, Pondicherry | Pondicherry State Board | 2011 | 84.4 |
| S.S.L.C | Immaculate Heart of Girls H.S.S, Pondicherry | Pondicherry State Board | 2009 | 88 |

***CERTIFICATION***

* Completed Microsoft SCCM certificate course

***SOFTWARE EXPOSURE***

* Language: Basics of C,C++, Java, HTML, CSS3, PHP

***AREAS OF INTEREST***

* Computer Networks

***TECHNICAL EXPERIENCE***

**Industrial visit:** Chips Software Systems in Kerala.

**Workshops:** Big Data and Ethical Hacking.

***ACADEMIC PROJECT DETAILS***

* ***MINI PROJECT***

**TITLE** : EXAMINATION SEATING ARRANGEMENT IN JAVA

**DESCRIPTION**: The project **“Examination Seating Arrangement”** is developed injava, which mainly focuses on basic operations in a seating arrangement like adding new member, new staffs, and updating new information, searching staffs and members and facility to exam hall.

* ***MAIN PROJECT***

**TITLE** : FACE RECOGNITION SYSTEM

**DESCRIPTION**: The objective of this project is to recognize the faces of theindividually even if there are any changes and allow them the access.

***PERSONAL INFORMATION***

|  |  |
| --- | --- |
| Date of Birth | 17-Aug-1993 |
| Gender | Female |
| Languages | English, Tamil |

***DECLARATION***

I hereby declare that the details furnished above are true and authentic to the best of my knowledge.

**PLACE:**

**DATE: (Anjaline)**