+971-502360357

 **salih.343817@2freemail.com**


# SALIH .

## IT Support Engineer

**Skills**

**Professional**

ERP Application Support ERP Implementation System Administration Database Administration

Network Administration Desktop Support

Data Management

**Technical** Oracle DB10g Sql Server2008,12 Asp.net,VB6,Css Pl/Sql, SqlYog Toad

OS : Windows7/8 Outlook Configuration

## Education

**Master of Computer Application (MCA)**

Anna University ,Chennai 2011

**B. Sc Physics**

Calicut University ,Kerala 2008

## Personal Profile

Gender : Male Marital Status : Single Date of birth : 30-05-1986 Nationality : Indian

Religion : Islam

Visa Status : Employment Languages : English and Hindi Driving License : U.A.E

## Declaration

I hereby declare that the information furnished above is true and correct to the best of my knowledge and belief.

Seeking a fulfilling position as Application Engineer and support of all IT needs that offers me growth opportunities and allows me to utilize my leadership skills and experience.

## Experience

**Database & Application Support Engineer**

**Regency Group ,Dubai 2013 - Present** Manage and monitoring Database, Systems, Hardware, Network and Application.

* Testing, Implementing, configuration and Updates of ERP
* Providing Technical support for the end users of the ERP which built in Oracle Forms.
* Administration of SQL and Oracle Databases.
* Writing Queries Procedures and triggers for the MIS reports in Oracle.
* To provide accurate business data, information, support and recommendations with a cross section of departments to achieve business objectives.
* Providing software support(bugs/defects),Technical assistance and training to IT End Users.
* Developing and maintain new forms and Reports Based on management requirement.
* Developing Applications for company purpose in .NET.
* Installation of software in POS systems and Back office system. Identify the hardware and software problem in POS systems and solve that problem.
* Installation of computer Hardware, Software, Network and Trouble shooting of desktops PCs, printers and other Computer Peripherals.
* Manage user accounts, permissions, email, anti-virus.
* Manage system backup and restore protocol.
* Monitoring the database table spaces to avoid the issues.
* Ensure all work is carried out and documented in accordance with required standards, methods and procedures.

**Developer & Application Support**

**Atlanta IT Solution , Calicut, India 2012 - 2013**

Develop and Support an Accounting and inventory application.

* Establishing a detailed program specification through discussion with clients.
* Working as part of a team, which may be established purely for a particular project, to write a specific section of the program.
* Conducting testing and installing the program into production
* Updating, repairing, modifying and developing existing software and generic applications.