GOPAL

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**PROFESSIONAL SUMMARY**

A highly motivated**System Administrator** with **16 years** of experience in design, installation, configuration, administration and troubleshooting of **LAN/WAN** infrastructure, wireless networking, desktop systems and laptops ,servers of different companies. Have good experience on **Windows Server 2012 R2**, Windows Server 2003, **Windows 10**, 8.1, 8, 7, Vista, XP, 2000, **NT Server & Cisco** Routers and switches.

SKILLS & CAPABILITIES

* Network Troubleshooting, LAN, WAN and wireless networking.
* Cisco Routers and switches
* Servers : Dell Power edge , HP, IBM e server x Series 225
* Operating Systems : Windows Server 2012 R2,Windows 2008 Server, Windows2003 server /Windows 10, 8.1, 8, 7 /VISTA / XP/ 2000/NT/98/95/3.11.
* Application Software : MS Exchange Server, IIS, Outlook Web Access, MS Outlook, MS -Office, MacAfee Antivirus, Norton Antivirus, Trend Micro Office scan client /server edition and ESET NOD32 Antivirus Server Enterprise Edition.
* Protocols and Services: TCP/IP, IPX/SPX, PPP, NetBEUI, Ethernet, Fast Ethernet, SMTP,POP3,IMAP, FTP, Telnet, DHCP, DNS, OSPF, BGP, RIP, RIP2, EIGRP
* Proficient in Horizon and PACT ERP software.

PROFESSIONAL QUALIFICATION

* CISCO Certified Network Associates(CCNA 640-607)
* Microsoft Certified Systems Engineer on Windows 2000(MCSE)
* Microsoft Certified Systems Engineer on Windows NT 4.0(MCSE)
* Microsoft Certified Professional + Internet
* Microsoft Certified Professional

PROFESSIONAL EXPERIENCE

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| IT IN CHARGE  | BELHASA QUARRIES & CRUSHERS Mgt. L.L.C, U.A.E. | Dec 2004 - Feb 2015 |
| GCS GLOBAL CRUSHING SOLUTIONS LLC (Take over the Belhasa Crusher on lease) | Mar 2015 – Sep 2016 |

* Windows Server 2012 R2, 2003 Server
* Installation/Configuration
* Managing server roles
* Managing server shares
* Windows 10/Windows 8.1, Window 7
* Installation/ configuration
* Joining workstation to domains
* Building Windows Domains/ Domain Controllers
* Active Directory Users & Computers
* Creating & Managing User/Computer Accounts
* Managing AD OU Structure
* Group Policy Management
* Creating/ Managing GPOs
* Deploy software / Files VIA GPO
* Monitor and troubleshoot wired and wireless network problems
* Troubleshooting all hardware and software problems of desktops and laptops.
* Administrating antivirus Server,Configuring Remote Access Service.
* Installation and configuration of DNS and DHCP Server.
* Managed daily backup operations, ensured all required file systems and system data are successfully backed up to the external Hard Disk.
* Ensured operating system security by applying appropriate OS patches and upgrades on a regular basis.
* Assist with end user system updates and spyware and virus removal
* Resolved multiple issues to network systems to increase business functionality, cleared resource access problems.
* Assist with IT purchases, follow up renewal of IT contracts etc. to slash the cost.
* Coordinating with the **ERP Software (PACT/ Horizon)** team to solve any software issues

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| NETWORK ADMINISTRATOR | SPECTRUM OFFICE AUTOMATION Pvt. Ltd., Mumbai, India | June 2003-Oct2004 |

* Administrating NT Server.
* Maintaining and troubleshooting IBM PCs in Stand-alone and LAN environments.
* Managing lotus notes and antivirus servers.
* Configuring and managing mail account for the users.
* LAN/WAN design and implementation using Cisco routers, hubs and switches
* Configuring Cisco 2600 series router

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| SYSTEMS ENGINEER | COMPUTER SHACK, Kerala, India | June 2001-April 2003 |

* Supporting networks (NT Server and 2000 Server) in both LAN and WAN environments.
* Meeting the hardware and software requirements of clients.
* Upgrading PCs.
* Installing and configuring network based on windows 2000 server.
* Configuring Active Directory and windows 2000 domains.
* Troubleshooting resource access problems.
* Configuring Remote Access Service.
* Installing and configuring Terminal Services.
* Administrating 2000 domains.
* Building websites with IIS 5.0.

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| SERVICE ENGINEER | BITS N’ BYTES COMPUTERS, Kerala, India | June 2000-May2001 |

* Site Preparation.
* Assembling and Installation of IBM PCs and peripherals for the company’s clients.
* Building LANs for the clients including peer to peer and client server models.
* Installation and configuration Of Microsoft proxy server and Internet connection sharing.

PERSONAL DETAILS

 Qualification : Bachelor of Commerce from M.G. University, Kerala, India

Date of Birth : 25/05/1974

 Nationality : Indian,

 Marital Status : Married

Languages : English, Hindi &Malayalam

 Visa Status : Employment Visa

 Driving License : Valid U.A.E Driving License

 Availability to join : Immediate