**CURRICULUM VITAE**

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**Mohib**

Email ID: mohib.344267@2freemail.com

**OBJECTIVE:**“I aspire to utilize my knowledge, skills & willingness to learn to make an organization successful.”

**PROFESSIONAL EXPERIENCE:**

**HORIZON TRAVELS**

Designation: Air Ticketing Agent(International & Domestic)(Jan2011-Jan2013)

**Job Profile & Responsibilities:**

* My job role was to provide end-to-end travel information
* Made Reservations and issued International & Domestic Air tickets and catered to the customer needs by calculating the lowest and right Air fare and maintained profit margin.
* Handled Amadeus System Independently.

**WNS**

Designation: Sr. Associate – Operations (Jan2013-Oct 2016)

**Job Profile & Responsibilities:**

* My job role was to provide backend support in issuing tickets on GDS to already booked reservations before fare expiry.
* Contacting passengers to fill in the missing details or in case of schedule changes.
* Processing exchanges and refunds of e-tickets.
* Providing alternate flights and routes to reduce fares.

**EDUCATION QUALIFICATION:**

* Completed Graduation successfully in year 2010.
* Completed HSC successfully in year 2007.
* Completed SSC successfully in year 2005.

**SKILLS:**

* Ability to listen & understand customer’s request.
* Positive language.
* Quick Learner.
* Efficient to work on Amadeus & World span.
* Completed Basic Training of Sabre.

**PROFESSIONAL QUALIFICATION:**

* Diploma in IATA/UFTAA- Foundation Course.
* Montreal, Canada, March 2012.

**PERSONAL DETAILS:**

Name : Mohib

Date of Birth : 1st June 1988.

Gender : Male.

Nationality : Indian.

Language : English, Hindi, Urdu.

Marital Status : Married.

**Date:**

**Place: Mumbai (Mohib)**