**CURRICULUM VITA**

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| Name: DISHANT   |  |  |  | | --- | --- | --- | | C/o-Telephone: +971502360357 |  |  | | Marital Status | : Married |  | | Gender | : Male |  | | Religion | : Buddhist |  | | E-mail | : [dishant.344518@2freemail.com](mailto:dishant.344518@2freemail.com) |  | | |
| **Summary** | Over 16years of IT industry experience in Sri Lanka and Overseas with project management, consulting, teaching, network/system administrator, hardware/software engineering and product performance and systems test validations. |
| **Education Background** | 2002-2004  A Post Graduate Diploma (MSc in Computer Science)- 2 Years Full-Time  University of Liverpool, England  Subjects: Web Authoring/Design, Database, and Operating Systems, Digital Multimedia.  1996-1999  A National Diploma in Technology (Electronics and Telecommunication) – 3 Years Full-Time  University of Moratuwa, Sri Lanka  1st Year -Credit Pass, 2nd Year - Credit Pass  1992-1994  Dharmapala College, Sri Lanka  4 A-levels – Pure Mathematics - B, Applied Mathematics - C, Chemistry - C, and Physics - C |
| **Professional Qualifications** | * Microsoft Certified Professional (MCP), Microsoft (2001) * HP Compaq Technical Certificate, Compaq Computers Corporation, Sri Lanka (2001) * CompTIA A+ equivalent Certificate –HP Compaq System Technologies Examination, (90%) Compaq Training Centre, Sri Lanka (2002) * European Computer Driving Licence (ECDL), British Computer society,England (2005) * Microsoft Office Specialist (MOS) - (Excel 2003), Microsoft, England (2003) * Certificate in Computer Networking and Administration, NIBM, Sri Lanka (2015) * Certificate Course in Network Security, UTL, Bangalore, India (2015) |
| **Work Experiences** | **2012** (Feb) –**Present**  **Asst. Systems Engineer**  Sri Lanka Export Development Board  No. 42, NavamMawatha,  Colombo 2  Sri Lanka  Provision of an effective IT server to the organization, facilitating export marketing through an online trading platform showcasing Sri Lanka’s products and services, provision of e-communication, e-promotion, monitoring the EDB website “www.srilankabusiness.com” , maintaining a conductive ICT policy with align to e-government policy in respect of computer hardware, software, usage, access and procurements.   * Managements and Maintenance of local area network, wide area network of the EDB. * Management and maintenance of web servers, e-mail servers, firewall, leased line, switches, hubs, cabling system. * Management and maintenance of Information Division Multimedia services, internet services and srilankabusiness.com, client computer systems. * Developing and upgrading the systems in keeping with the latest development in information technology align with e-Government policy & e-commerce. * Provision of IT infrastructure management for the on-line trading platform (e-market place). * Provision of IT consultancy services to improve effectiveness and Team Supporting to the EDB. * Conducting seminars/lecturing on awareness of IT & e-commerce.   **2011** (Jan) –**2011** (August)  **System Testing Lead**  Business Solution Division  Unilever Sri Lanka Limited #258, M Vincent Perera Mawatha  Colombo 14  Sri Lanka.   * Support, monitor, test and troubleshoot hardware, software and network problems. * Proficient in functional, acceptance (UAT), load/performance, security and performance testing. * Works collaboratively with development during all stages of project to provide in process testing results and prepared Test Plans for Projects. * Track and report defects using appropriate tools such as Mantis Bug Tracking Tool. * Generate bug reports and analyzing charts (pivot) for progress of the QA testing cycles. * Involved on testing the new functionalities based on test cases and coordinated with development team in fixing the issues. * Test data loading methods (MS SQL, Oracle, ODBC, XML etc.) to Oracle or MS SQL data sources to display at the KIOSK interface.   **Project:** Red Carpet System (Windows Based Application) - access HR related information through  the KIOSK.  **2009**(February) –**2010** (December)  **System Administrator**  Teamwork Technology (Pvt) Ltd  #44, Guildford Crescent, Colombo 07  Sri Lanka.  Develop, implement and manage IT infrastructure with Microsoft technologies, Linux, VM Ware, Blade Centers, security setup, 60 + servers, 200 active devices within 10 + branches connected to DSL and ADSL networks in the Cisco/3Com based Network .   * Support, monitor, test and troubleshoot hardware and software problems. * Performing and coordinating effective installation and performance of advanced operating system hardware and software on servers (Windows 2003 /2008+R2 Servers) and Windows XP/Vista/7 and Linux/Mac OSX platforms with all co-operate applications. * Install new software releases, system upgrades, evaluate and install patches and resolve software related problems. * Support and maintain end user requirements, including troubleshooting, account maintenance and training. * Managing client solutions for remote offices using RDP through the VPN to provide corporate IT solutions. * Plan and perform appropriate procedures, documentation, inventory assessment, and other procedures related to IT. * Maintain, monitor, analyze system components and make recommendations regarding computer system security, monitor network, computer and disk utilization. * Play a leading role in developing and implementing a data recovery and backup plans. * Inventory and provide accounting for Hardware resources including software, server, workstation and laptop systems. * Conduct software and hardware evaluations, provide technical analysis and implement systems to meet the company’s IT goals. * Make recommendations for new equipment and services to purchase and works with various vendors for procurement. * Perform additional duties as assigned by the management. /Maintain professionalism, good attitude and appropriate behaviour with Teamwork customers.   **2005**(November) - **2008**(October)  **IT Administrator**  Toxteth Community College,  68 Falkner Street, Liverpool, England   * Investigating and diagnosing computer network and hardware problems. * Administration for the Internet Security (AVG Network Edition 7.5) & E-mailing system. (Microsoft Small Business Server 2003) * Diagnosing Hardware faults, identifying the causes of such faults, and replacing faulty components when out of warranty. * Installing and upgrading software for Microsoft operating systems, Microsoft Office and the installation of specialist packages according to the needs of teaching staff. * Carrying out routine administration system management tasks to the requirements of the IT Service Provider, setting up new user logins, e-mail accounts, security audits and virus checks etc. * Backup and recovery procedures are used Symantec Backup Exec 2003 * Providing essential feedback to users – ensuring that users are fully informed of progress when problems are being investigated and they are given basic instructions when new Hardware or Software is installed * Installing and Re-imaging Hardware and Maintaining records for new equipment installed, and updating assets register   **2000**(Feb)- **2002**(Aug)  **IT Field Engineering Technician**  DMS Electronics (Pvt) Ltd, (The authorized sole agent in Sri Lanka for Compaq and HP)  207/1, DharmapalaMawatha  Colombo 7  Sri Lanka   * Diagnosing Hardware faults, identifying the causes of such faults, replacing faulty components when out of warranty Personal Computers,Small Business Servers and Enterprise Servers (Compaq® and HP®). * Where possible carrying out repairs on faulty equipment. Where this is not possible liaise with contract maintenance suppliers. * Installing, configuring and diagnostics on a varied range of hardware as well as troubleshooting problems offsite (Compaq, HP printers, Laptops & Desktops) Routing machines into the network, DHCP configuration .Re-imaging hardware. |
| **Memberships** | Member of British Computer society (BCS - 2008), ECDL (2008) |
| **Technical and personal development training** | * Training Programme- Course on Operational Aspects of International Trade , 2012 * Training for Software testing fundamentals, functional test automation and performance test automation are covered with selected automation tools, Teamwork Technology Building, Sri Lanka, 2010 * Microsoft windows 2008 R2 Training, Teamwork Technology Building, Sri Lanka, 2010 * Microsoft® Project Management 2003 Training, Teamwork Technology Building, Sri Lanka, 2009 * Microsoft® MTC Experience Training, Microsoft Campus, Thames Valley Park, Reading, England, -2006 * Merseyside ICT Skill Works Programme & Microsoft® Share point Training, ICDC, Liverpool Digital, -Liverpool, England, 2006 * Compaq Technical Training Course, Galadari Hotel, Sri Lanka, 2001 * Cisco Router Configuration Training Course, Colombo, Sri Lanka, 2001 * Practical Training Programme (Data Communication, PABX, Transmission systems & Switching) in Sri Lanka Telecom Ltd, Sri Lanka, 1999 |
| **Interests** | I enjoy playing cricket, football and I teach professional yoga. I also enjoy playing strategy games and watching movies. |