**CURRICULUM VITA**

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| Name: DISHANT

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| C/o-Telephone: +971502360357 |  |  |
| Marital Status | : Married |  |
| Gender | : Male |  |
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| **Summary** | Over 16years of IT industry experience in Sri Lanka and Overseas with project management, consulting, teaching, network/system administrator, hardware/software engineering and product performance and systems test validations. |
| **Education Background** | 2002-2004 A Post Graduate Diploma (MSc in Computer Science)- 2 Years Full-TimeUniversity of Liverpool, EnglandSubjects: Web Authoring/Design, Database, and Operating Systems, Digital Multimedia.1996-1999 A National Diploma in Technology (Electronics and Telecommunication) – 3 Years Full-Time University of Moratuwa, Sri Lanka1st Year -Credit Pass, 2nd Year - Credit Pass1992-1994Dharmapala College, Sri Lanka4 A-levels – Pure Mathematics - B, Applied Mathematics - C, Chemistry - C, and Physics - C |
| **Professional Qualifications** | * Microsoft Certified Professional (MCP), Microsoft (2001)
* HP Compaq Technical Certificate, Compaq Computers Corporation, Sri Lanka (2001)
* CompTIA A+ equivalent Certificate –HP Compaq System Technologies Examination, (90%) Compaq Training Centre, Sri Lanka (2002)
* European Computer Driving Licence (ECDL), British Computer society,England (2005)
* Microsoft Office Specialist (MOS) - (Excel 2003), Microsoft, England (2003)
* Certificate in Computer Networking and Administration, NIBM, Sri Lanka (2015)
* Certificate Course in Network Security, UTL, Bangalore, India (2015)
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| **Work Experiences** | **2012** (Feb) –**Present****Asst. Systems Engineer**Sri Lanka Export Development Board No. 42, NavamMawatha,Colombo 2Sri LankaProvision of an effective IT server to the organization, facilitating export marketing through an online trading platform showcasing Sri Lanka’s products and services, provision of e-communication, e-promotion, monitoring the EDB website “www.srilankabusiness.com” , maintaining a conductive ICT policy with align to e-government policy in respect of computer hardware, software, usage, access and procurements. * Managements and Maintenance of local area network, wide area network of the EDB.
* Management and maintenance of web servers, e-mail servers, firewall, leased line, switches, hubs, cabling system.
* Management and maintenance of Information Division Multimedia services, internet services and srilankabusiness.com, client computer systems.
* Developing and upgrading the systems in keeping with the latest development in information technology align with e-Government policy & e-commerce.
* Provision of IT infrastructure management for the on-line trading platform (e-market place).
* Provision of IT consultancy services to improve effectiveness and Team Supporting to the EDB.
* Conducting seminars/lecturing on awareness of IT & e-commerce.

**2011** (Jan) –**2011** (August)**System Testing Lead**Business Solution DivisionUnilever Sri Lanka Limited #258, M Vincent Perera MawathaColombo 14Sri Lanka.* Support, monitor, test and troubleshoot hardware, software and network problems.
* Proficient in functional, acceptance (UAT), load/performance, security and performance testing.
* Works collaboratively with development during all stages of project to provide in process testing results and prepared Test Plans for Projects.
* Track and report defects using appropriate tools such as Mantis Bug Tracking Tool.
* Generate bug reports and analyzing charts (pivot) for progress of the QA testing cycles.
* Involved on testing the new functionalities based on test cases and coordinated with development team in fixing the issues.
* Test data loading methods (MS SQL, Oracle, ODBC, XML etc.) to Oracle or MS SQL data sources to display at the KIOSK interface.

**Project:** Red Carpet System (Windows Based Application) - access HR related information through  the KIOSK.**2009**(February) –**2010** (December)**System Administrator** Teamwork Technology (Pvt) Ltd#44, Guildford Crescent, Colombo 07Sri Lanka.Develop, implement and manage IT infrastructure with Microsoft technologies, Linux, VM Ware, Blade Centers, security setup, 60 + servers, 200 active devices within 10 + branches connected to DSL and ADSL networks in the Cisco/3Com based Network . * Support, monitor, test and troubleshoot hardware and software problems.
* Performing and coordinating effective installation and performance of advanced operating system hardware and software on servers (Windows 2003 /2008+R2 Servers) and Windows XP/Vista/7 and Linux/Mac OSX platforms with all co-operate applications.
* Install new software releases, system upgrades, evaluate and install patches and resolve software related problems.
* Support and maintain end user requirements, including troubleshooting, account maintenance and training.
* Managing client solutions for remote offices using RDP through the VPN to provide corporate IT solutions.
* Plan and perform appropriate procedures, documentation, inventory assessment, and other procedures related to IT.
* Maintain, monitor, analyze system components and make recommendations regarding computer system security, monitor network, computer and disk utilization.
* Play a leading role in developing and implementing a data recovery and backup plans.
* Inventory and provide accounting for Hardware resources including software, server, workstation and laptop systems.
* Conduct software and hardware evaluations, provide technical analysis and implement systems to meet the company’s IT goals.
* Make recommendations for new equipment and services to purchase and works with various vendors for procurement.
* Perform additional duties as assigned by the management. /Maintain professionalism, good attitude and appropriate behaviour with Teamwork customers.

**2005**(November) - **2008**(October) **IT Administrator** Toxteth Community College, 68 Falkner Street, Liverpool, England * Investigating and diagnosing computer network and hardware problems.
* Administration for the Internet Security (AVG Network Edition 7.5) & E-mailing system. (Microsoft Small Business Server 2003)
* Diagnosing Hardware faults, identifying the causes of such faults, and replacing faulty components when out of warranty.
* Installing and upgrading software for Microsoft operating systems, Microsoft Office and the installation of specialist packages according to the needs of teaching staff.
* Carrying out routine administration system management tasks to the requirements of the IT Service Provider, setting up new user logins, e-mail accounts, security audits and virus checks etc.
* Backup and recovery procedures are used Symantec Backup Exec 2003
* Providing essential feedback to users – ensuring that users are fully informed of progress when problems are being investigated and they are given basic instructions when new Hardware or Software is installed
* Installing and Re-imaging Hardware and Maintaining records for new equipment installed, and updating assets register

**2000**(Feb)- **2002**(Aug) **IT Field Engineering Technician** DMS Electronics (Pvt) Ltd, (The authorized sole agent in Sri Lanka for Compaq and HP)207/1, DharmapalaMawathaColombo 7Sri Lanka * Diagnosing Hardware faults, identifying the causes of such faults, replacing faulty components when out of warranty Personal Computers,Small Business Servers and Enterprise Servers (Compaq® and HP®).
* Where possible carrying out repairs on faulty equipment. Where this is not possible liaise with contract maintenance suppliers.
* Installing, configuring and diagnostics on a varied range of hardware as well as troubleshooting problems offsite (Compaq, HP printers, Laptops & Desktops) Routing machines into the network, DHCP configuration .Re-imaging hardware.
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| **Memberships** | Member of British Computer society (BCS - 2008), ECDL (2008) |
| **Technical and personal development training**  | * Training Programme- Course on Operational Aspects of International Trade , 2012
* Training for Software testing fundamentals, functional test automation and performance test automation are covered with selected automation tools, Teamwork Technology Building, Sri Lanka, 2010
* Microsoft windows 2008 R2 Training, Teamwork Technology Building, Sri Lanka, 2010
* Microsoft® Project Management 2003 Training, Teamwork Technology Building, Sri Lanka, 2009
* Microsoft® MTC Experience Training, Microsoft Campus, Thames Valley Park, Reading, England, -2006
* Merseyside ICT Skill Works Programme & Microsoft® Share point Training, ICDC, Liverpool Digital, -Liverpool, England, 2006
* Compaq Technical Training Course, Galadari Hotel, Sri Lanka, 2001
* Cisco Router Configuration Training Course, Colombo, Sri Lanka, 2001
* Practical Training Programme (Data Communication, PABX, Transmission systems & Switching) in Sri Lanka Telecom Ltd, Sri Lanka, 1999
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| **Interests** | I enjoy playing cricket, football and I teach professional yoga. I also enjoy playing strategy games and watching movies. |