**CURRICULUM VITAE**

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**SHIBIN**

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C/o-Contact No: **+971 502360357**

**OBJECTIVE:**

To become a successful professional in the field of Information Technology and to work in an innovative and competitive world which will help me to learn and explore myself fully and realize my potential. Willing to work as a key player in challenging & creative environment.

**EDUCATIONAL QUALIFICATION:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Qualification** | **School/College** | **Year of Passing** | **University/**  **Board** | **Percentage**  **Obtained** |
| **CCNA** | NTTF - Bangalore, India | 2014 | NTTF | Course completed |
| **Diploma in Information Technology** | NTTF, Bangalore, India | 2014 | NTTF | 72% |
| **Higher secondary** | DePaul college, Kerala | 2008 | State Board | 55% |
| **SSLC** | St. Joseph’s High School | 2006 | State board | 65% |

**TECHNICAL EXPOSURE:**

|  |  |
| --- | --- |
| **Languages** | C, C++, VB |
| **Scripting Languages** | Java Script, VB Script, PHP, Perl, ASP, |
| **Web Designing &Programming** | HTML, XML, CSS |
| **Operating System** | Windows XP/ 7/8, Linux-Red Hat 6.0, Ubuntu, windows server 2003 and 2008. |
| **DBMS/RDBMS** | Oracle 10g, MYSQL, SQL SERVER **2005** and MS-Access. |
| **Packages** | MS Office |
| **Microprocessor &Interfacing** | Intel 8085. |
| **Testing Tools** | Win Runner 7.01,QTP 9.2 |
| **Specialization** | Hardware & Networking |

**OS &NETWORKING KNOWLEDGE**

* Assembling systems
* Hardware installation & Troubleshooting
* Installing windows xp/7/8, Windows server 2003/2008
* Printer configuration & support
* IP configuration
* Software installation & support
* Active directory
* Windows administration
* Microsoft outlook configuration
* Ncomputing installations & configurations

**PROJECTS UNDERTAKEN:**

**1] FTP [FILE TRANSFER PROTOCOL]**

Front End : Networking

Role : Analyst, Design

Status : completed

Description : A mini project on file transfer protocol

**PROFESSIONEL EXPERIENCE**

**Desktop Support Engineer at Micro hard Services Pvt Ltd, Bangalore for the Project of ISRO (Indian space Research organization)** March 2014 – May 2015

* Company Industry: Information Technology
* Job Role: Technology/IT
* Work Group maintenance for all ISRO PCs and solving the users related problems
* Installing, Configuring, Updating and Troubleshooting of quick heal antivirus.
* Installation and Troubleshooting Microsoft Applications.
* Remote Desktop support for all ISRO departments using remote desktop and net meeting
* Installation of LAN and configuration
* Provides Technical support & product updates to users.
* Scheduling hardware and operating system changes and up gradation.
* Software packages installation, upgrading and maintenance.
* Installing and configuring local and Network printers.
* Microsoft outlook configuration and Trouble shooting
* Installation, Configuring and Troubleshooting in Operating System

**Project in BIOCON from August 2015**

**IT-Technical/Systems Support Engineer at Value Point Systems Pvt Ltd. in Bangalore**

August 2015 - September 2016

* Support the users & troubleshoot the issues as L1 support & Remote support also.
* Configuring & Troubleshooting MS Outlook, Printers.
* Solving the issues without meeting SLA’s.
* Installation, Configuring and Troubleshooting in Operating System.
* Installation & Troubleshooting of software’s & Hardware Devices.
* Adding the systems to domains & workgroups.
* Installation & Configuring Basic Software’s.
* Re-assign & escalates the calls to particular teams.
* Creation of User Accounts & Different Types of Groups.
* Support the Scientific Application Software’s..
* Basic Active Directory services like adding the domains, adding printers, resetting the password etc.

**Personal Details**

**Date of Birth :** 20th June - 1990

**Nationality :** Indian

**Religion** : Christian RC

**Marital Status :** Single

**Hobbies :** Listening Music, Travel & Reading Books

**Achievements & Awards :** NCCCertificate, Prizes in sports events

**Fluency in Languages :** English, Tamil, Malayalam

**Strength**

* Self- learning
* Leadership
* Problem Solving Skills
* Ability to take up responsibility
* Get easily adapted to the environment around

**Declaration**

I hereby declare that the above information's are true to best of my knowledge.