



**SHAFI**

**IT Professional**

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**CAREER OBJECTIVE**

Desire a challenging Network and System Engineering career in a professionally managed, progressive firm to utilize my quality driven professional ethic, result oriented personality, creative problem solving skills while exploring growth opportunities in the IT Industry.

**PROFILE**

* Having more than 4 year’s Experience in IT field
* High passion in System Administration and Networking
* Microsoft certifications.
* Well versed with installing, configuring & administrating of Microsoft **Windows Server** 2008/2012.
* Ability to adapt to any environment and gain the required knowledge in short time
* Self-confidence and willingness to learn
* Ability to research and solve new problems.
* Marketing executive quality relates with billing software installation.

PROFESSIONAL EXPERIANCE

**BOOTING IT Solutions as Hardware Support Technician**

**[JAN 2013-Mar 2014 &Oct 2014-DEC 2016]**

**Professional responsibilities: Hardware Support Technician**

* Installed and configured software to client standards
* Configure new hardware, install and update the software packages.
* Carry out in-house system testing
* Travel to client locations as per requirements
* Handled various types of Customer complaints
* Resolved many computer hardware problems.
* Removed kinds of viruses, Trojans, malwares.
* Installed and updated different type software including antivirus
* Remove unused files and software to put the software all the computer in their functional order.
* Resolve network issues as and when required

**CODEPRO SYSTEMS, INDIA as IT Assistant**

**[APR 2014-SEP 2014]**

**Professional responsibilities : IT Assistant**

* Installation of Hardware& software.
* Troubleshooting Hardware& software
* Cabling, crimping with i/o box and testing
* Installation and configuration of windows server and other OS
* Assigning IP address in desktop computers

**EDUCATIONAL QUALIFICATION**

**Bachelor of Computer Application (BCA) -**

from UNIVERCITY OF CALICUT

**ACADEMIC PROJECT**

**BUILDING CONSTRUCTION SOFTWARE**

**TECHNICAL CERTIFICATION**

* **Microsoft® Certified Solutions Associate– MCSA**

Certification : Number:E953-0805
Certification/Version : Windows Server 2012

**TECHNICAL SKILLS**

**Hardware**

* Assembling and Troubleshooting of PC
* Installing and configuring Windows 2000, 2003, XP,vista,server2008,

windows7, Windows 8,Windows 10, windows server 2012.

* Install hard drives, Ram, Network cards, Video& Audio devices.
* Hardware &Software installation
* Local & network printer installation

**Windows Server:**

* Windows Server : 2008, 2012
* Client OS : XP, Vista, 7, 8,10.

**PERSONAL DETAILS**

**Nationality : Indian**

**Date of Birth : 27-03-1992**

**Marital Status : Single**

 **Languages Known : English, Malayalam, Hindi and Arabic**

**REFERENCES**

* References will be submitted upon request.