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|  |  🞂BASHEER C/o-Phone:0507414786 E-mail: basheer.344798@2freemail.com   |

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| Carrier Objective |  | To work with a reputed organization like yours where I can utilise my knowledge inNetwork Engineering and grow along with the organization. To be creative, proactive,effective and efficient to the challenges in the profession and be a team player toenhance the efficiency of the whole team. |
| Executive Summary |  | * 1 years of experience in working as Network Support Engineer
* Natural Leader who instantly connects and maintains long term, loyal relationships, bridging groups together.
* Customer Satisfaction Driven with strong work ethics to consistently deliver above expectations.
* International certifications in **,**CCNA and MCSE.
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| Professional Experience |  | Network Support Engineer, Safas Technology – Bengaluru, INDIAMarch 2012 – 2013 february* We handle the internal network of Safas Technology
* Updating and handling of the tickets/dockets raised by the client on Remedy
* Providing Inter-VLAN access and Creating VLANs as per the request rose.
* Monitoring Alerts with networking monitoring tools.
* Day to day admin and monitoring of network use
* Configuring and installing various network devices and services (e.g., routers, switches, firewalls, load balancers, VPN, QoS
* Installing new hardware (servers, printers, computer workstations, etc.)
* Overseeing security of all systems, especially the internet
* Troubleshooting onRemote Access Solution: IPSec VPN, SSL VPN.
* Troubleshooting Networking Protocol TCP/IP, ICMP & ARP.
* Fixing network faults
* Technical support for people using the network
* Installing and troubleshooting various application
* Supervising [helpdesk staff](https://www.totaljobs.com/careers-advice/job-profile/it-jobs/it-support-job-description)
* Select and implement security tools, policies, and procedures in conjunction with the company’s security team
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| VoIP Network Skills |  | Deploying, Installation, UpgradingCisco Unified Communication Manager 4.x, 6.x, 7.0: Deployment Model, Publisher & Subscriber Relationship, Administration and Managing User Account, Cisco IP Phones 7940, 7941, 7960, 7961, Cisco IP Communicator.Configuring Unified Communication System* Basic Model: DHCP, TFTP, Regions, Location, Device Pools.
* Call Routing Component: Route Group, Route List, Route Pattern,
* User Feature: Call Park, Directed Call Park, Call Pickup, Group Call Pickup, Other Group Call Pickup, Call Back, DND.

IOS IP Telephony Skills* Signaling Protocols**:** SCCP, RTP, cRTP, RTCP, H.323, MGCP.
* Configuration of Analog (FXS, FXO) and Digital Interface (T1, E1), ISDN (BRI/PRI)
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| Data Network Skills |  | * IP addressing IPv4 and Subnetting.
* OSI layer reference model.
* Configuration of VLANs, VTP
* Protecting Switched network with STP.
* HSRP/VRRP/GLBP configuration for redundancy.
* Configuration of Inter-Vlan Routing using multilayer switch or external router (Router-on-stick).
* Configuring Ether Channel (PAgP/LACP).
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|  |  | * Routing Protocol (OSPF, EIGRP and RIP).
* Configuring OSPF stub and totally stub area
* Types of OSPF LSA
* Managing Cisco IOS.
* Password recovery in Cisco Switches and Routers.
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| Certifications |  | * CCNA-Cisco Certified Network Associates

(MCSE-Microsoft Certified system engineer  |
| Technical Qualifications |  | * CISCO Certified Network Administration Voice (CCNA Voice)
* CISCO Certified Network Administration (CCNA)
* Windows 2008 System Engineer (MCSE)
* Computer Hardware & Networking (N+)
* Computer Hardware & Maintenance (A+)
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| Academic Qualifications |  | * BBM (bachelor business management) degree from bangalore , INDIA in the year 2016.
* Plus Two(+2) from the Board of Higher Secondary Education, INDIA with science and math’s as the main subjects in the year 2010
* SSLC from the Board of Public Examination, in the year 2008.
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| Personal Details |  | DOB : 28/12/1992Gender : MaleMarital Status : SingleNationality : IndianLanguages Known : English, and Malayalam |
| Declaration |  | I hereby declare that all the above furnished statements are true and correct to the best of my knowledge and belief. |