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|  | AKMER  |
|  | Computer Engineer, B-Tech |
|  | akmer.344799@2freemail.com Nationality: Indian,Date ofbirth: 14-February-1993C/o- +971502360357 |

Qualified & Confident Computer Engineer with Degree &Passion in Software Industry

* C, C++, JAVA,.NET
* Routing Protocol
* Communication Skill

AREAS OF EXPERTISE

* Software Development
* Hardware & Networking
* Customer Management

PROFESSIONAL BACKGROUND

Junior Software Developer| Erigo IT Solution Pvt Ltd 2014 – Till now (1.5 Years)

Erigo IT Solutions is Full Service Brand Marketing and Integration Company with customer base in both domestic and International.

* Provided Daily Support to Customer.
* Performed diagnostic and trouble shooting of system issues and documented help desk resolutions.
* Assisted in checking and Updating hardware and software inventory and records bi-weekly.
* Expert in trouble shooting and maintaining the existing network system.
* Installation and configuration of router, switch, workstations, printers and fax.
* Installation of Microsoft Office, configured email accounts and shared resources. Provided on-going technical support and service.

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|  | AKMER  |
|  | Computer Engineer , B-Tech |

* Interacting with clients, understanding their needs & providing technical support to clients by remotely accessing their networks & troubleshooting the issues raised.
* Installation, Integration and maintenance of LAN and WAN setup.
* Responsible to resolving trouble-tickets raised by clients through phone, email or remote access.

EDUCATION

2010-2014: B-Tech In Computer Science And Engineering-College Of Engineering Thalassery, Kannur

SKILLS & ABILITIES

* Apt knowledge in mobiles and computer technology.
* Proficient in Photoshop, Flash and MS office.
* Dedicated mind.