**CURRICULAM VITAE**



**MCSE**

**JIBEESH**

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### OBJECTIVE:

To continue my career in Information Technology by securing a long-term position in a company.I am seeking a challenging position where I can explore my talents efficiently for the growthof the organization and add value to myself.

### SKILLS AND PROFILES:

* Good Team Player & Quick learner.
* Teamwork, Adaptability, Customer Focused .
* Good interpersonal skills, Effective Communication skills.
* Ability to build and maintain sustainable relationships.
* Smart working and dedicated, Excellent Customer Satisfaction skills.
* **E**xperience in Oil, Construction and HP Piping Companies.

### EDUCATIONAL QUALIFICATIONS:

1. Diploma in Computer Science and Engineering (3Years).
2. Microsoft Certificate **MCSE** ID :
3. Cisco certificate **CCNA** ID : **CSCO**

TECHNICAL SKILLS :

* Windows servers, Windows and MAC Network Infrastructure.
* Windows Active Directory support.
* DHCP, DNS, FTP, TCP/IP, Exchange, Office 365.
* **P**oint **O**f **S**ale (**POS**)Machines configurations and maintenance.
* Support and maintenance Biometric Devices.
* Support and maintenance of Network Attached Storage.
* Configuration and maintenance of **M**icrosoft **O**nline **E**xchange Server or **Office 365.**

**Networking and Computer Skills:**

* **H**ands-on experience in network components like routers **( Dax**&**Cisco** ),

Switches (Linksys, Edge core, **Nortel, Dax**, **C**isco) andModems etc.

* **G**ood Experience in configuration and maintenance of **Dax and TP L**ink**3G** Routers &**3G** Modems.
* Hands-on experience in configuration and maintenance of D-link, **Avaya,S**nomOne,**P**anasonic, **G**randstream PABX and IP Phones.
* DVR and NVR, CCTV and IPCamera configuration and maintenance.
* DDNS Configuration, CCTV cameras remotely viewing system.
* Access control, CCTV, ID badging, fault reporting and attendance listing, etc.
* LAN /WAN concepts, Routing and switching, configuring inter- vlan communication. Head office to branch office **VPN** connection.
* Well versed with Network protocols: TCP/IP and subnetting.
* Good experience in structured Cabling for data, voice and Video.
* Configuring and maintaining wired and wireless network devices.

### COMPUTER SKILLS:

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| Office Packages | MS Word, MS Excel, Power Point. |

##### Professional Experience: Total 12Years (5 years in UAE).

1. **W**orking as **Network Support Engineer**@**Chipincorp**, Hamariyah freezone, Sharjah. Since May 2012 ([www.chipincorp.com](http://www.chipincorp.com)).

**Job Profile**

* **Networking**
* **T**roubleshoot any network issued, do necessary network configuration changes, configuration of new servers, PC’s, Avaya and D-link IP Phones, Wireless

Routers and Access points, Cisco, HP, Dax, Edgecore, D-link managed and unmanaged Gigabit, POEswitches etc, Create and maintainrules in firewall.

* **C**reating new domain and active directory users, Intranet support.
* **C**oordinate with vendors, take quotations for new projects, coordinate and supervise new projects etc.
* **QNAP and Buffalo N**etwork **A**ttached **S**toragesconfiguration and maintenance.
* **S**upervise the IT operations and assign tasks to team members, give training to new members and train them. Monitoring employees using employee monitoring softwares.
* **P**oint **O**f **S**ale (**POS**) Machines configurations and maintenance.
* **M**onitor the operation and security of all network equipments.
* **S**erves as primary contact for all network equipments, cabling and IP phones.
* **C**reate, edit and modify users on Windows 2003, 2008 R2 and 2012 R2 servers.
* **M**aintain documentation and network design/diagram, graph and configuration for all the network equipment.
* Good knowledge in Virtualbox, VMWare and HyperV virtual machine softwares.
* Local server to HyperV communication and migration of schema.
* **M**aintenance and installation of IBM, Lenovo, Dell PowerEdge, Dell T Series,

HP Proliant servers.

* **R**esponsible of IDF, MDF room + all network equipment inside.
* **M**aintain backup for all device configurations. Assembling of Racks.
* **K**eep the inventory of network and telephones up-to-date.
* **C**heck user rights on domain, Schedule users and Servers backup.
* **I**nstalling and maintaining of Microsoft Online Exchange Server in Cloud and office365.
* **G**ood experience in configuration and maintenance of wired and wireless Routers, Access points, Range extender in**D**-Link, TP Link,**L**inksys and **C**isco.
* Hands on experience in **Cisco 1900** series router.
* **G**ood experience in Microsoft Small Business Server with Microsoft Exchange Server.Support for **Dell** and **HP**Tower, Rack and blade servers.
* Maintain and configuration of networking in **macbook**, **imac** and Windows to **MAC** computers
* **CCTV**
* **C**ontrol, Investigate and Report the movements of all activities within the premises with the help of computerized CCTV Camera System.
* **R**esponsible for the IP Camera and CCTV system, all activities and services.
* **C**apable of diagnosing and troubleshooting problem related to physical networking.
* **S**et up and install equipment such as microphones, sound speakers, video screens, projectors, video monitors, and connecting wires and cables.
* **G**ood knowledge in IP and Analog cameras and CCTV system (Installation, Maintenance and Configuration, etc.)
* **P**lans, continuously evaluate and further develop the Surveillance CCTV locations, Systems and Procedures.
* **I**nstall CCTV, access control and **Security Systems** according to specified standards, test**new systems** and train junior Engineers on its functions.
* **P**erform routine CCTV maintenance services.
* **E**nsure proper recording of CCTV surveillance cameras in the digital videos recorders (DVR) regularly.
* **E**nsure CCTV camera sourced data is stored for a period of 30 days (Depends on storage capacity).
* **Bio-Metric Systems**
* **A**dministers, monitors Accesscontrol and CCTV systems located in the company and remote site monitoring system in remote office locations in the UAE.
* **A**dministers ID badging system, inputs data, scans images, prints ID badges,provide to employees and maintains records.
* **U**pdates employee data in access control system and time attendance management system and maintain the devices properly.
* **P**repares and submits monthly audit trail reports of access card transactions (additions/deletions).
* **G**enerates reports on the access control system, as required, for critical area access levels and for data on personnel movement.
* **M**aintains regular log and records of all activities carried out.
* **M**aintains stock and stock register for all consumables such as access cards, ID badges, card holders, etc.
* **F**ollow up actions for rectification of faults and replacement of parts.
* **P**erforms other related or similar duties as assigned.

**Projects Handled**

* **I**nstallation of Avaya Phone system(IP Office 500V2 and 1600 series phones).
* **I**mplementation of D-Link, Grandstream and SnomOne IP Phones.
* **I**nstallation of Sonicwall firewall and Site to Site (Hardware & software) VPN configurations.
* **I**nstallation of Access control, Time attendance system, Face Recognition system using fingers, face, RF ID cards, passwords to access the door.
* **H**ands on experience in structured Cabling for Data, Voice and CCTV.
* **I**nstallation of Analog and IP cameras with DVR and NVR.
* **I**nstallation of Access controlsystems with **E**lectro **M**agnetic doorlocks.
* **Microsoft** ExchangeOnline(Cloud) and Office 365 configuration and maintenance.

1. **W**orked as **Network administrator**in**Manappuram Group of Companies** at Kerala, **I**ndia(November 2010 to February 2012) (<http://www.manappuram.com/>).

**Job Profile**:

* Installation of user required applications and support for the same.
* **I**dentifying and Trouble shooting of problems related to cabling and link services.
* **I**nstalling and Configuring of Software products with optimization on Servers, Desktops, Peripherals, Printers, Network cards, modems, etc.
* **P**rovide on-line applications support to end-users. Provide Help Desk for monitoring, user calls related problems in hardware, software & Networking.
* **I**nstalling and trouble shooting of network devices.
* **T**o create, delete and edit users in 2003 and 2008, 2008 R2 servers.
* **C**onfiguration and trouble shooting of email clients like Outlook Express &

MS Outlook.**M**icrosoft Office family deployment and troubleshooting.

* **P**atch and Antivirus administration in Windows environment.
* **A**ttending customer queries for specific problems through phone and remote tools using Remote Desktop connections, “Log-mein- Hamachi”, “Be–Anywhere” tools etc.
* **M**aintaining Internet routers and port forwarding if necessary; adding/terminating users in server; assigning rights and access; resetting passwords; establishing email addresses; assessing and reporting operational status; performing server backups and restores; including performing routine preventative maintenance.
* **I**nstallingand maintenance of windows Servers like windows server 2003, windows server2008and 2008 R2,windows server 2012 and 2012R2.

**Projects Handled**

* **I**nstalled and configured windows server 2008 and Server 20008 R2.
* **I**mplementation of Small Business Server with Exchange Server.
* **C**ommissioning and testing of CCTV Equipment’s.
* Implementation and maintenance of Biometric and Access Control systems.

1. **W**orked as **Customer support Engineer** with, **Al Wasme Computers**, Abu Dhabi, **UAE** (2009 September to 2010 October).

**Job Profile**:

* **I**nstallation and Configuration of Display Adapters, Sounds Adapters and LAN Card.
* **A**ssembling, Crimping, Email& Internet configuration.
* **H**ardware integration and maintenance, network configuration.
* **S**erver maintenance, Structural cabling and Wireless technology.
* **I**nstalling and maintaining of Microsoft client Windows applications and systems Windows 7, Windows XP.
* **A**ssist colleagues in understanding and using the technology available within the Company.**C**reates and maintains LAN/WAN maintenance logs.
* **E**nsures compliance with all software licensing agreements and safeguards software media and associated licenses.
* Cabling for CCTV systems, LAN and Internet connections.
* **I**dentifying and Trouble shooting of problems related to cabling and link services.

1. **W**orked as **Windows Administrator** with **WILLAMET INFO TECHNOLOGIES**

Ernakulam, Kerala, **I**ndia (2004 July to August 2009).

**Job Profile**:

* **I**nstallation and Maintenance of Microsoft Windows All Operating systems.
* **M**onitoring network devices, servers and links as well as trouble shooting the same. Creating monthly, weekly and daily reports. Monitoring data center for critical alarms, providing connection between servers and access switches, assigning ports and IP to servers as per the request from server team.
* **P**reparing weekly and monthly Uptime report for Routers, Servers, and Links. .
* **T**ake weekly backup of the servers, Install Operating system on user computers.
* **G**ive support for Windows Outlook mail.
* **W**indows 2000, 2003, 2008 Domain server support.
* **M**icrosoft Office (2000/XP/2003/2007) deployment and troubleshooting.
* **N**etwork active components trouble shooting.
* **I**nstalling and maintaining of Microsoft Exchange Server (2000/2003)
* **M**icrosoft Routing & Remote Access Service.
* **A**ll branded Desktops and Notebooks (hardware and software support).
* **P**rinters, Scanners, Modem, etc. (hardware and software support).

**Projects Handled**

* **I**nstallation of IP Cameras.
* Experience in structured Cabling.
* **D**yn Dns Configuration and port forwarding for remotely viewing of IP cameras.

**DECLARATION :**

I, the undersigned, solemnly declare that all the above furnished informations are

true of my knowledge and honesty.