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**Anas**

**Anas.345471@2freemail.com**

**IT Administrator(Systems and Networks)**

**CCNA, MCSE, MCSA, MCITP**

Career Summary:

A confident and reliable IT Administrator(Systems, Networks and security ) with more than 5 years full time 1½ years of part-time extensive practical experience of working with workstations, servers ,software’s and networks and resolving any issues that are raised to My desk. possessing a proven ability to administer and control the operation, configuration and maintenance of client, server, and networks based information systems, as well as having an eye for detail and able to multi-task under pressure. An excellent communicator can relate well with people at all levels and has the flexibility of working well as part of a team and on my own.

Work Experience:

***Sky Steel Systems LLC*(Dubai-UAE)**

**IT AdministratorFeb 2014 to Till Now (3 Years)**

Currently workingasan ITsystem and networks Administrator inan Engineering/Manufacturing Firm in Dubai.

**Duties:**

* Installing and Managing the internal and Hosted Network Infrastructure including Servers ,Firewalls, Routers ,Switches, and Telephony
* Performing Routine Audits of Systems and Software’s
* Manage and monitor VPN and site to site veaam Backups
* Install ,configure ,Manage and monitor Citrix hypervisors,XenCenter, XenServer6.5,XenApp/XenDesktop 7.5
* Administrating EMC SAN (vnxe3200)and Seagate NAS(black armor, NAS pro)based storage solutions
* Strengthening the IT infrastructure through implementing New Technologies.
* Cloud Hosted Exchange server 2010 and Mailstore 10 email Archiver server Administration
* Managing Cisco BE 6000 (CUCM 10.11) Telephony and ip phones (7911,7900)
* IT Asset Management(Desktop central) and Helpdesk support Management (osTicket)
* Implementation ,Managing andSupport for ERP and DMS
* Evaluate, Test, Advise, Train and Support IT related projects
* Maintaining Documentation of changes Regarding users, Functions andSystems
* Manage the IT budgets and expenditure on hardware and software with best IT Service Quality and Strict Cost Control
* Windows Server AD User Policy and sites Management
* Windows Server 2008, 2012 Install, Configure ,Manage and troubleshoot
* MS SQL 2014 Install ,Configure ,Backup and Restore
* Centralized OS And Software License Management With Volume Activation Management Tool
* Install , Configure and management Cisco (catalyst 4503, SG200-50P, 2900 series CCNA) ,Linksys(SGE2010P, dgs-1210-52) Routers, Switch Wireless(EnGenius ,Dell) Controllers Configuration
* Campus Wi-Fi With windows Radius Server(NAP), LAN Switch Authentication
* Purchasing and Procedures, Cost Analysis Techniques, Strict Cost Controlling
* Having strong IT, commercial, planning and budgeting skills
* LAN/WAN Installation And Configuration (VLan,STP And Port Security, Routing (RIP,OSPF,IGRP,EIGRP)Access control List(ACL),Mac and IP filtering
* Network Security Firewall UTM management ( Cyberoam CR50iNG / CR10iNG ,SonicWALL NSA 2400) Install, Configure , Manage and Troubleshooting )
* Network Monitoring and Patch Management (Manage Engine Application Manager 9,Opmanager,Manage Engine Desktop Central 7)
* Complete Disaster Recovery Solution with Symantec Backup Exec 15
* Apc Redundant Power Supply Solutions with Auto power Management
* Anti-virus server Administration (Symantec Endpoint Protection 12.1, [Kaspersky Anti-Virus 8.0](http://support.kaspersky.com/us/wsee8) Server, Norton Security Premium ) with Application Control, External Media Control and other Data Leakage Prevention.
* Maintain and Troubleshoot Biometric Machine and Server, CCTV Server, IP Cameras ,Biometric Door Access System
* Install, Configure And Troubleshooting Experience In MS Office and otherDTP Software’s

***Arion Infotech (Kinfra IT Park -Calicut-India)***[www.arioninfotech.com](http://www.arioninfotech.com)

**IT Support Engineer** Oct 2012 to Oct 2013

Worked As anIT Support Engineer, Taking Care of Servers, Clients and Networks inthe Firm

***Duties in brief:***

* Responsible For Design, Installation and Maintenance Networking Services.
* Setup Systems and Network For Projects
* Any Mac and windows OS version Install ,Configure ,Manage and Troubleshoot
* Manage, Troubleshoot IP Phones(NEC UNIVERGE SV8100\Avaya ip office 500 )
* Training New Employees. Compiling Procedural Documentation.
* Ensure Computer Hardware safetyand Complies with Health and Safety Legislation.
* Applying Patches and Updates In Accordance With Company Procedures.
* Documentation Of System And Network Configurations
* Management ofthe Daily Data Backup and Retrieval Scheme
* Helpdesk tools spiceworks
* VMware Esx 5and VMware VCenter Administration
* Managing AD and MSExchange 2007 Mail Server And Clients

***Forevision Technologies (Pvt) Ltd (Bangalore-India)***[www.4vision.in](http://www.4vision.in)

**IT Support Engineer/ Jr. System Administrator June 2011 to Oct 2012**

Responsible for Supporting Clients At All Levels and Ensuring That All Hardware, Software and Networks are Configured and Installed Correctly

***Duties in brief:***

* Supporting Users and Network Administrators overthe Telephone and Remote Tool.
* Providing Support For Windows Server 2008 And Client
* Experience in Tech Issues on ERP Software’s Such As Tally Server, Lyceum Etc.
* Configuration and Testing Of Any New Hardware and Software.
* Server Room or SMB Data Center Designing , Implementation and Managing
* Travelling To Client Sites To Help With Installs, Deployment, And Troubleshooting.
* Management Of The Daily Data Backup And Retrieval Scheme
* Configure Windows Media Server For IP Camera Live Broadcast and Video Presentation
* generate Quotations And Tenders For IT Services And Solutions
* Maintaining and support AltnMDaemon Mail Server 12 And Its Clients
* Responsible for installing and updating of anti-virus Microsoft Forefront Endpoint Protection 2010 Server
* Install, Maintain and Troubleshoot Firewall(Dell SonicWALL NSA 2400), Routers(), Switch, Modems,
* Create, Maintain and Troubleshoot AD User and Polices, Web, Ftp Servers
* Setting up of conference facilities (video and tele-conference), and providing technical support
* Helpdesk Software Management (OSticket)

***Maxx Computer systems***

**Hardware Service Engineer (Part Time)Dec 2007 - May 2009**

**Worked as a Hardware Service Engineer in a Computer Service Center for Part Time on My Collage Day’s .It Makes Me Proficient in Hardware**

***Duties in brief:***

* Assembling New Workstations With OSAnd App
* Rectify The Hardware ,OS And App Problems
* Installing Application, Patches, Updates
* Virus Removal andData Recovery
* Installing New Printers ,Scanners ,Fax Machines
* IT Products Sales (Application Software andHardware)

Honors, Awards,and Accomplishments:

* The **Best Performer For The Month Of May, June And July 2012**- Forevision Technologies (Pvt) Ltd (Bangalore-India)

Certifications:

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| --- | --- | --- | --- |
| **Course/Certificate** | **Certificate Provider** | **Year Of Passing** | **Cert. Id/Roll No.** |
| Cisco Certified Network Associate (CCNA) Routing and Switching  | Cisco | 2016 |  |
| MCSA-Upgrading Your Skills To Windows Server 2012 | Microsoft | 2016 |  |
| MCSE-Core Solution of Microsoft Exchange Server 2013 | Microsoft | 2016 |  |
| MCTS-Windows 7 Configuration | Microsoft | 2012 |  |
| MCTS-Network Infrastructure Configuration | Microsoft | 2012 |  |
| MCTS-Application Infrastructure Configuration | Microsoft | 2012 |  |
| MCTS-Windows Server 2008 Active Directory Configuration | Microsoft | 2012 |  |
| MCSA-Microsoft Certified Solution Associate on Windows Server 2008 | Microsoft | 2012 |  |
| MCITP-Enterprise Administration On Windows Server 2008 | Microsoft | 2012 |  |

Educational Qualifications:

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| **Course** | **Board/University** | **Year Of Passing** | **Marks Obtained** |
| BSc. Computer Science | Bharathiar University | 2010 | 54% |
| Plus Two (Pre-Degree) | Kerala State Board | 2007 | 72% |
| SSLC 10th | Kerala State Board | 2005 | 66% |

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Declaration:

I Hereby Declare That All The Information Given Above Are True And Correct With The Best Of My Knowledge.

Reference Will Produce Up On Demand.