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| **MOHSIN**[**MOHSIN.346298@2freemail.com**](mailto:MOHSIN.346298@2freemail.com) |

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| **POFILE**  Am a passionate, dedicated, bright, and service-oriented IT professional who strive for efficiency and effectiveness in operations with my pro-active approach and outgoing attitude. Able to demonstrate any ability to work in a demanding, fast paced environment, possessing excellent time management and analytical skills coupled with initiative and a strong willingness to learn.  **EDUCATION**  **Diploma in Telecommunication**  Jinnah Polytechnic Institute  Major were Telecommunication  **2012-2015**  **Metric Computer Science**  Oxford Cambridge School  Major were Computer Networks  **2004**  **PERSONAL INFORMATION**  Qureshi  **Nationality:** Pakistani  **Religion:** Islam  **Marital Status:** Single | **OBJECTIVE**  Professionally, I am looking for an opportunity that will help me utilize my skills in the areas of Support, Services, Network Designing, System Administration and Management. Personally, am seeking for position in a company with strong performance and a rosy future ahead, which will not only broaden my technical skills but also improve my professional acumen.  **SKILL’s**  **Routing/ Switching**   * Knowledge of TCP/IP and OSI Model * Knowledge of ATM, ADSL,VDSL, ISDN, VLAN, WLAN   **Technical**   * Network Optimization * Infrastructure Designing * Technical Support * Help Desk Management * Surveillance System * Troubleshooting * IT Project Management, structural cabling, Network cabling * Windows Installation   **Administrative**   * Planning, organization and leadership Structure Designing * Liaison with Vendors and Client Relationship * Project Management * Research and Analysis * Training and Instructions   **General**   * Strong phone/remote/onsite troubleshooting and management skills * Ability to handle technical issues independently under pressure * Goal and result oriented team leader who also works independently * Well versed with emotional intelligence * Work Collaboratively with Team Members. Willing to shoulder challenges and responsibilities. * Able to interact well with people from diverse backgrounds * Resourceful problem solver with proven analytical and co-ordination skills * Able to meet deadlines and works under pressure * Analytical approach to solve problems and find new ways to perform job * Eager and aggressive to learn new philosophies of management and business * Personal development skills like interpersonal, communication, team building organizational planning, presentation, assertiveness, negotiation and body language. |
| **PAKISTAN TELECOMMUNICATION LIMITED (BROADBAND)**  PTCL Broadband is the largest and the fastest growing Broadband service in Pakistan.  Since its launch on 19th May 2007, PTCL has acquired 100, 0000Broadband customers in over 605 cities and towns across Pakistan, leading the proliferation and awareness of Broadband services across Pakistan. | **DSL Support Engineer Aug 2012 t0 Jan 2017**  **DSL Gulshan-e-Iqbal Dec 2012 to Jan 2017**  **Job Responsibilities:**   * Major KPIs include provisioning & after sales technical support of DOUBLE PLAY (PSTN+BROADBAND), TRIPLE PLAY (PSTN+BB+IPTV), QUAD PLAY (PSTN+BB+IPTV+IP CAMERA), and Business VPN services, etc of one of the HIGH ARPU business unit of the region. * Liaison with all supporting teams including Switching, Transmission, NOC, Contact center, Revenue team & vendors to address immediate resolution of customer issues and maintaining company’s image by ensuring provisioning of smooth telecom services to valued customers. * Responsible for overall inventory (like modems, DSLAMs, IPTV Set Top boxes, transmission cables, IPTV cameras, etc), Inventory audit of entire division. * Co-ordinate with PTCL contact center for client support i.e. authentications issues. * Configuration of Permanent Virtual Circuit of each client connected to a specific port on a DSLAM with respect to its corresponding VPI (Virtual Path Identifier) and VCI (Virtual Circuit Identifier) |
| **FAST TECHNOLOGY INFORMATION SERVICES PROVIDER COMPANY.**  Fast Technology was founded in July 2001, the company designs ,builds and delivers a wide range of Local Area Networks, Wide Area Networks, communications systems, Voice over IP, wireless networks, file servers, network products and software.  Fast Technology provides products and systems for long distance voice and data access as well as premises networks. Working in partnership with global companies such as 3M, Clipsal, Avaya (Lucent Technologies), Cisco, 3Com, Hewlett Packard, Intel, Microsoft and Novell, Fast technology can provide complete solutions to meet the ever increasing demands of new systems and applications. Strategic partners are also in place to assist Fast Technology to deliver technologies such as Content  Delivery and IP Telephony. Over the years the company has evolved into three main areas which enable the company to offer Technical Services, Structured Cabling, Network Equipment and Application Software or any combination to suit the requirements of our customers. | **Worked in Fast Technology Project Apr 2005 to June 2010**  **Job Responsibilities:**   * Support Fast Technology Clients. * Responsible for the LAN and WAN connectivity * Server Installation, Implementing network designing, configuring, and trouble-Shooting * Domain Controller, DNS, DHCP, ICS, Web, FTP, VPN, Routing and Remote Access * Installation, troubleshooting and management of computer hardware and software * Co-ordination with network administrator and other members for project implementation and problems resolution * Network printers management and troubleshooting * Site Map Design in Visio * Fiber Optic Splicing * Network Testing ( Fluke, JDSU, EXPo ) * Network Harnessing  Fast Technology Site Project Apr 2006 to June 2012  * Fuji Foundation Hospital * PTCL PIE Project * Port Qasim, DWP ( Dubai World Port ) * Barclays Bank Data Center * Deewan Group * Soorty Textile * Denim Cloth * PSM ( People Steel Mill ) * Mobilink FOC Contract * Bosicor * BHP  Mobilink FOC ( Fiber Optic of Centralize ) Central 3 Project Apr 09- June 12  * Fiber Loop Testing * Splicing * Harnessing **( Joint Enclosure )** * JDSU 5000 Meter Testing * Site Spection * Central 3 Site’s ( Bahawal Pur, Bhurewala, Hasil Pur, Lodra ) * Site Reporting |
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