**ARJAY**[**arjay.347404@2freemail.com**](mailto:arjay.347404@2freemail.com)



**Objective:**

To look for a growth-oriented career position where ability, education and potential can be utilized towards the achievement of both company and personal goals.

**PERSONAL INFORMATION**

Date of Birth: February 1, 1990  
Place of Birth: Mandaluyong City  
Height: 5’6”  
Civil Status: Single  
Gender: Male  
Citizenship: Filipino  
Language spoken: Filipino, English  
Name of Father: Luis P. Abala  
Occupation: Overseas Filipino Worker  
Name of Mother: Arlene R. Abala  
Occupation: Sari-sari store owner  
Skills: Computer Literate (MS Word, Excel, PowerPoint etc.), trouble shooting of a computer, disassemble and assemble

**EDUCATIONAL BACKGROUND**

Primary: IlayaBarangka Integrated School  
 Mandaluyong City  
 1996-2002

Secondary: Mandaluyong High School  
 Rev. Aglipay St. Mandaluyong City  
 2002-2006

Tertiary: Rizal Technological University  
 Boni Ave., Mandaluyong City  
 2006-Present

Degree: Diploma in Computer Engineering Technology

TESDA: Computer Hardware Servicing NCII

Certificate No: 14131202050987

Issued on: October 02, 2014

Valid until: October 02, 2019

**ON THE JOB TRAINING:**

Company name: **Philippine Deposit Insurance Corporation**

Company Industry: Insurance

Position: *IT Trainee*

Department: Technical Support Department

Duration: November 17, 2014 to May 22, 2015

Location: 6th Floor, SSS Building, Rufino Cor. Ayala, Makati City

Job Description: - Computer Software and Hardware Troubleshooting

- Installation of Software (i.e Lotus Notes, Operating System, D-tracks, Anti-Virus)

- Network Setup and Troubleshooting

- IT Helpdesk/ Technical Support

- Responded to phone calls, emails, and in-person client requests

- Troubleshoot and resolved desktop support issues

- Inventory and document of IT equipment.

- Perform backup and restore database.

- Install, configured and upgrades operating systems and software.

- Configured and installed new Microsoft systems.

**EMPLOYMENT RECORD**

Company name: **UNISON Computer Systems**

Company Industry: IT Solution Providers

Position: Service Engineer  
Department: Technical Support Department

Duration: November 23, 2015 to present

Location: 120 E. Rodriguez Jr. Ave., Corner Ortigas Ave. Brgy. Ugong, Pasig City

Job Description: - At DIGiTEL, lan network support

Configured Ip Address, Join to domain

- At SMART, lan and pc support

Troubleshoot and resolved desktop support issues

Installation of Software (i.e Operating System, Microsoft Office, Anti-Virus)

- At VOYAGER INNOVATION INC., lan and pc support

Computer Software and Hardware Troubleshooting

Inventory and document of IT Equipment

Installation of Operating Systems (i.e Windows 7, Mac OS X)

BATUTE INTERNET CAFÉ  
Pinatubo Street Mandaluyong City  
From-To: April 10, 2010 - July 15, 2010  
Staff

BATS JR INTERNET CAFÉ

Pinatubo Street Corner Boni Edsa Mandaluyong City

From-To: July 16, 2010 – May 31, 2014

477-42-77

Staff

**SEMINAR ATTENDING:**

IT-BPM Career Talk

SMX Convention Center

SM MOA Pasay City

July 27, 2014

EGLOBIO

CISCO, ANDROID,HTML5, ANIMATION

3rd Information Technology Innovations Congress

Ever Gotesco Commonwealth Cinema 4

August 16, 2014

TECHTUTOR6

Mobile e-Learning Revolution

SM Megatrade Hall 2, Mandaluyong City

September 23, 2014

MikroTik

Network Theory Discussion & Practical Device Application

Rizal Technological University

October 03, 2014