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| **ORUJ**  **Skype ID—**  [**ORUJ.347736@2freemail.com**](mailto:ORUJ.347736@2freemail.com)  Strengths:  Excellent oral and written communication skills.  Strong interpersonal skills.  Handling multiple tasks at a given time.  Adaptable to any situation.  Excellent organizational and time management skills. | **Objective**  Looking for excellent opportunity in an industry where I can enhance my skills and knowledge and become a long term asset for the company.  **Academic Qualification**   * **B.Tech(Electronics and Communication Engineering,** from IIMT College of Engineering, Greater Noida with an aggregate of **69.8%**. * Passed **XII** from Z.H.H school, Patna[B.S.E.Board] with **67%.** * Passed **X**( from T.K Ghosh Academy ,Patna[B.I.E.C.] with **71%.**   **Work Experience**   * Working at **HCL Corporation Pvt. Ltd** (Noida) as Sr. Analyst.   Description:-  Developing and maintaining applications and databases by evaluating client needs, analyzing requirements, developing software systems.  Maintaining computer systems and programming guidelines by writing and updating policies and procedures.  Management of IT security and IT risk (e.g., data systems, network and/or web) across the enterprise.  Facilitate IT security/risk training curriculum.  Providing technical training, guidance, and resource support for end users and Departmental staff.  Providing application support and enhancements to existing applications. Defines system requirements, priorities, and required alternatives. Coordinates with staff to locate, assess, install, test, and maintain computer software systems.  Coordinates conversions and upgrades to vendor systems.  Promote awareness of applicable regulatory standards, upstream risks and industry best practices   * Worked at **AliveNet Solutions**(Delhi) as ITSupport Engineer.   Description:-  Identifying ,diagnosing, and resolving the problems for users of personal Computers, software and hardware, and Internet.  Sets up and assist in the configuration of end-user PC desktop hardware, software and peripherals.  Performs system administration, including system security, software update management, and data maintenance.  Plan ,install and maintain hardware and software.  Designs and installs LANs, intranet systems, and network devices.  Diagnoses and resolves end-user network or local printer problems, PC hardware problems, e-mail and email client, Internet access problems.  Able to provide a full range of support and internal client relationship services.  Installing , Configuring and updating computer operating system and applications.  Managing end user authorizations for pc, for some software and applications. Communicating to the staffs/clients ,through a series of actions, to help resolve technical issues.  Troubleshooting system and network problems and diagnosing and solving hardware or software fault.  Establishing a good working relationship with all employees.  Providing Training to employees about the hardware and software usage.  Providing training to new joiners.   * Worked at **IBM India Pvt. ltd. (Noida)** as Technical Support Engineer(System Administrator)(for American Telephone And Telegraph, Dallas(Texas)). * Description:-   Handling all IT related issues and delivering all IT services for AT&T, Dallas.  Responsible for designing, organizing, modifying, and supporting the company's computer systems.Installing LANs, Internet and intranet systems, and network segments.  Experience in problem analysis and resolution of Softwares, Operating System ,Networking and networking client(AT and T global network client and Cisco any connect).  Technical support for all issues of operating system, reimaging of operating system, reinstallation of networking tools.  Maintaining Network Availability, Providing support for all issues of Virtual Private Networking, installation of Token(RSA Secure token),Configuration and authentication of the Token(Soft and Hard Token).  Managing end user authorizations for pc, software and applications.  Supporting the roll-out of new applications./system.  .   * Worked at **Sony India Pvt. ltd. (New Delhi)** as Trainee ITSupport Engineer   Description:  Maintain the IT Asset System ensuring that all assets are maintained and updated/removed when required.  Providing all kinds of IT related support to the company.  Investigating and diagnosing network problems, making recommendations for improving the company's IT systems and carrying out routine configuration and installation of IT solutions.  Manage the IT Service Desk with support from the Network Manager and be the first line of contact for all staff requiring IT Support.  Provide backup to the IT Support Specialists with remote support when required and complete general IT administrative tasks. Foster and maintain good working relationships, acting courteous, friendly and business-like member.  **Technical skills:**   * Knowledge of Personal Computers, Hardware /peripherals and Software Technology ,exchange and Citrix client. * Knowledge of active directory(LDAP directory; Quest management; WebSphere) * Knowledge of outlook and Lotus client. * Technical knowledge of Networking and windows Environment. * Expertise in Remote control tools such as IBM Tivoli, RDP,LMI etc.   **Summer Training:**   * **Title: GSM Network** * **Venue:** AIRCEL Ltd. (Delhi ) * **Duration:** 6 weeks * **Objective:** To gain the knowledge of working of GSM Network   **Project done:**   * Project name :-“Automatic room light controller with visitor counter. (Based on microcontroller)(under guidance of Ms. Kalpana Tripathi) * Team size:-8   **Workshops/Other Curricular Activities:**   * Received “Performance reward”for being the “Quality shining star” and contributing to the organization and client’s success. * Organized the Debate competition and Painting/card making competition for Tech-fest[Festonika-2012] in our college. * Organizing member of the 1st and 2nd National conference on ‘Advancement of electronics and communication’ held in IIMT College of Engineering in February 2011 and 2012 respectively. * Participated in Tech. Sultan held in IIMT college of Engineering(Meerut). * Donated blood to Noida rotary blood bank.   **Achievements:**   * Won 1st prize in speech competition-2010 held at Patna college. * Got scholarship from Aakash institute(Patna). * Won several prizes in sports at school level. * Won 2nd prize in singing competition held in Patna museum.   **Declaration:**  I hereby declare that all the information given above is true to the best of my knowledge.  **Date:**  **Place:** |