

SHAFEEK

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OBJECTIVE: To lead a team of highly qualified Network Professionals for complex Enterprise Network Solutions.

Career Certification:

* Cisco Certified Network Professional (CCNP 2.0)
* Cisco Certified Network Associate (CCNA 2.0)
* Microsoft Certified System Engineer – Win 2003 (MCSE W2K3)
* Microsoft Certified System Administrator – Win 2003 (MCSE W2K3)
* Microsoft Certified System Administrator – Messaging (Exchange 2000)
* Microsoft Certified Professional – Win 2003 (MCP W2K)
* Certified Novell Engineer (CNE 3 & CNE 5)
* Certified Novell Administrator (CNA3 & CNA4)

## SUMMARY

* Strong academic background in Electronics Engineering
* Relevant hands-on experience
* Able communication
* Excellent team work and problem-solving abilities

# **MARITAL STATUS** : Married

**DATE OF BIRTH**  : 31st May 1968

**NATIONALITY**  : Indian

WORK EXPERIENCE:

* Total 25Years of IT Experience.
* Experience in Designing, Installing, Configuring and Troubleshooting LAN and WAN, Networks, which includes Cisco Routing and switching platforms, Huawei L2 & L3 devices and PIX& ASA Firewalls etc.

**MANAGER – Network Systems(Network Infrastructure & Services), EMIRATES INTEGRATED TELECOMMUNICATIONS (DU), DUBAI, UAE.From April 2009.**

DU is one of the leading service providers in UAE who offer fixed and mobile telephony, broadband connectivity and IPTV services to individuals, homes and businesses, and carrier services for businesses.

**Key Responsibilities:**

\* Handing vendors technical teams in critical core network projects

\* Member of Core IP Network technology team in giving solutions to other stake holders

\* Member of Core IP Network technology team in preparing Request for Proposals for new technology requirements and managing technical evaluations.

\* Guide Technology Operations Teams in critical problem scenarios for fast resolution of issues

**\*** Plan and design advance IP core network topologies for custom requirements in du converged fixed and Mobile networks.

**Achievements:**

Technical Lead, Internet Islands Project 2015- This project is to introduce new state of art internet topology in the network to meet increasing broadband internet demands in UAE. Internet Islands will host all Internet related sub systems like CGN, Internet Caching, Content Delivery Network (Ex. Level3, Akamai and Google), National Anti-Spam Solution, Deep Packet Inspection, Web Content Filtering Network, DDOS mitigation system etc.

Technical Lead Carrier Grade NAT 2016- This project is to introduce a converge Carrier Grade NAT solution for both Fixed and Mobile Networks in order to meet IPv4 depletion issues and provide a solid IPv6 transition techniques through NAT 44 and DS-Lite

Technical Team Member International POP Migration- This project is to replace end of support cisco CRS3 with new CRSX chassis in both Amsterdam and London.

**IP Core Planning:**

* Analyze and Planning for necessity upgrade in Cisco ASR 9K and CRSX devices
* Plan and design immediate solution to alerts generated by monitoring team for sudden network traffic increase
* Plan for modules or chassis replacement based on device end of life/support

**Access Planning:**

* Analyze the requirement for new building in terms of Active and passive equipment.
* Preparation network design and configuration script
* Extending the support to implementation team to Active Equipment arrangement and installation
* Preparing the LAB setup for testing
* Support the operation team for pilot installations and troubleshooting session
* Coordinating with vendor to get updates regarding new IOS upgrade, Patch installation and test prior to upgrade the production devices.
* Supporting the Service Activation team on the issues they face on their day to day activities and business team to provide Customized Solution for customer

**NETWORK ADMINISTRATOR (Network Team Lead), HIS HIGHNESS THE RULERS COURT, DUBAI, UAE. From October 2006.**

DGIRP (Dubai Govt. Information Resource Planning) is part of HHRC (working as ISP for all Dubai government departments) to provide network, security support and consultancy to all Dubai govt. departments. Managing Government Internet work core consisting of 6 STM-1 with 40 E3’s, Leased Circuits, ISDN PRI/BRI as backups and DR sites. The network includes around 100 (Cisco 515,525,535,ASA) Firewalls, 100 (Cisco 7600,7200,3745,3660,2800,2600)routers, IDS, ISS IPS, Net cache engines, Packeteer, Cisco Content Switch for Internet content redirections and DNS/GSLB based load balancing across DR sites. The responsibility includes managing, monitoring and troubleshooting technologies like OSPF, PBR, QOS, IPSEC, Firewalls, VPN, AAA, RSA, and Vlans. I am using the tools and software’s like CSPM, Site Protector, JFFNMS, Solar Winds, Ethereal, CiscoWorks2000, ACS, Net cache appliance and RSA servers.

## NETWORK ADMINISTRATOR,PWC LOGISTICS, JEBEL ALI, UAE.

## From June 2004.

My scope of work can be listed as under:

* Active Directory maintenance in windows 2003 (Native) environment(power user)
* Maintenance and troubleshooting Microsoft exchange 2003 and ISA server
* Installation and configuration and maintenance of win2k servers related to application (oracle & SQL), Cisco Call manager, Cisco Unity, Cisco works 2000.
* Maintenance of IP telephony (Voice Gateway thru ISDN PRI)
* Installation, configuration and maintenance of network equipment like Cisco core switches (6500, 4500) and catalyst 2950, Cisco routers (3700, 2600, and 1700) and Cisco pix (525,515) and Cisco access points for wireless network.
* Maintenance and troubleshooting of VPN connection to corporate office (Kuwait) and connectivity between branch offices (UAE) thru lease lines.
* Assisting to user support personnel for the problems related pc’s, printers, monitors and cablings(UTP, fiber )

## SYSTEM ADMINISTRATOR, UNIVERSAL GROUP, ABUDHABI, UAE.

#### From May 2002 TO JUNE 2004

* Installation, configuration, Troubleshooting of LAN & Corporate WAN including Routers & Switches. Internet Connectivity using Cisco PIX Firewall
* Troubleshooting network connectivity problems with Routers in all branch offices.
* The Network equipment includes Cisco 3600, 2600, 1700, 800, Catalyst 2950, Catalyst 3500, Catalyst 1900, and Cisco 515 Firewall etc.
* Installing & configuring LAN connectivity through Windows NT & Windows 2000 server family and SCO Unix server and Workstations
* Server OS Installation and Maintenance of LAN.

## NETWORK ADMINISTRATOR, WADE ADAMS CONTRACTING, DUBAI, UAE.

**FROM Dec 1998 TO April 2002**

My scope of work can be listed as under:

* Installation, Configuration & maintenance for Cisco switches and routers
* Troubleshooting network connectivity problems with Routers in all branch offices.
* Installing & configuring LAN connectivity through Windows NT & Windows 2000 server family and SCO Unix server and Workstations
* The Network equipment includes Cisco 2600, 1700, 800, Catalyst 2900, Catalyst 1900, and Cisco 515 Firewall etc.
* Installing remote Workstations & Printers through modem, mux, and router.
* Maintenance of 500 computers, 150 printers, 20 plotters, network and server level problems.
* Providing e-mail and Internet facility either through Dial Up Networking or through Local Network (Proxy and mail server running on Windows NT server)
* Adding users in UNIX & Windows NT & 2000 server family, assigning rights and granting access to network resources with maximum security.
* Site Offices Network connections and computer installations
* Liaisons with Telecommunications Engineers for problems with ISDN line
* Direct the activities of supplier ' engineer s involved in installation and commissioning and maintenance activities of hardware equipment
* Reporting to I.T manager for day to day activity and coordination with other senior staffs to identify problem area of system/operation malfunctioning
* Responding to user request, analyzing malfunctioning complaints to identify the nature of the fault whether hardware, software/application, system or network and act immediately to rectify the error.

### FIELD ENGINEER, EMIRATES COMPUTER COMPANY – DUBAI

(Authorized remarketer of ACER in UAE)

## FROM July 1997 TO April 98

* Providing technical solutions to Sales Engineers
* Installing and configuring of Novell Server and setting up Clients in DOS and Windows environment and assigning rights to user and providing access to Network resources.
* Installing and configuring UNIX and Windows NT servers, Novel Server.

### HARDWARE TECHNICIAN, Al MAJID INFORMATION TECHNOLOGY - DUBAI

(Authorized remarketer of Texas Instruments)

#### FROM October 1995 TO June 1997

* Assembling, troubleshooting and maintenance of IBM compatible PC’s
* Component level servicing of peripherals like monitor, keyboards, SMPS, all kinds of Dot Matrix printers and all models of TEXAS INSTRUMENT printers
* Troubleshooting of Dumb terminals connected to UNIX hostsComponent level servicing of Dumb terminals

## ELECTRONIC TECHNICIAN, SINDBAD’S WONDARLAND - DUBAI

#### FROM March 1990 TO October 1995

* Installation, maintenance & servicing of microprocessor controlled amusement machines, video game etc.
* Servicing of all kinds of switched mode power supplies and input/output devices
* Component level servicing of Audio amplifier boards, motor driver boards and other control circuitry boards.

## ELECTRONIC TECHNICIAN, ELECTRONIC ENGINEERING CORPOROTION - Madras.

#### FROM May 1988 TO December 1988

* Servicing of Bio Monitors, Digital thermometers Electronic blood pressure monitors
* Troubleshooting all kinds of Electronic Plus Monitors, Electro myographs
* Installation and maintenance of above medical equipments in hospitals

## ELECTRONIC TECHNICIAN, SHASTHA ELECTRONICS – MADRAS – INDIA

#### FROM July 1986 TO April 1988

* Servicing all kinds of television sets
* Troubleshooting of all kinds of VCR’s & VCP’s
* Carrying out repair jobs at customer site

## QUALIFICATION

* **MASTER OF BUSINESS ADMINISTRATION IN INFORMATION SYSTEMS (M.B.A). Year 2008 to 2010.**
* **BACHELOR DEGREE IN INFORMATION TECHNOLOGY (B.I.T).**

**Year 2000 to 2003**

* **DIPLOMA IN ELECTRONICS & COMMUNICATION ENGINEERING**

**(D.E.C.E). Year 1983 to 1986.**

**CERTIFICATES OBTAINED:**

* **Microsoft certified System Engineer** (Win2k track) from MICROSOFT
* **Microsoft certified System Administrator** (Win2k track) from MICROSOFT
* **Microsoft certified System Engineer** (Win2k3 upgrade) from MICROSOFT
* **Microsoft certified System Administrator** (Win2k3 Upgrade) from MICROSOFT
* **Cisco Certified Network Professional**(certificates from CISCO SYSTEMS.(expired)
* **Cisco Certified Network Associate** certificates from CISCO SYSTEMS.(expired)
* **Certified NetWare Administrator** (CNA 3 & 4) from NOVELL INC. (Expired)
* **Certified NetWare Engineer** (CNA 3 & 5) from NOVELL INC.(Expired)

**TRAINING COURSES ATTENDED:**

* **Juniper Advanced VPN from Spectrum Dubai**– Year 2010
* **Huawei Access platform from Huawei** – Year 2010
* **Blue Coat Certified Proxy Administrator from Fast Lane Dubai – Year 2008**
* **Securing Networks with PIX and ASA from Synergy Dubai – year 2007**
* **CISSP from Etisalat Academy Dubai – Year 2007**
* **ITIL Foundation V3 from GBM Dubai – Year 2007**
* **Secure Policy Server from Solsoft– Year 2006**
* **Securing Networks with Routers and Switches** from Fast lane Dubai – year 2007
* **Microsoft projects from** New Horizon Dubai - Year 2007
* **CNE (Certified Netware Engineer)** Course in Microland, Chennai, India – Year 1997
* **CCNA (Cisco Certified Network Associate)** Course, ILOKA Private Limited, Bangalore, India – Year 2000
* Certificate course in Computer network from NIT computer institute. – Dubai Year 1996.
* Attended Computer Hardware Diploma course in DATAMATIX Computer institute, Dubai Year 1995.