**­CURRICULUM VITAE**

**NAME: KANAABI**

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**Nationality: Ugandan**

**Gender: Male**

**Marital status: Single**

**Visa status: Visit Visa**

**CAREER OBJECTIVE**

Through gained career experience, my drive factor has always been to set practically achievable goals byfocusing on company success. This greatly depends on personal discipline, confidence and determination that guarantees substantial customer satisfaction.

**EMPLOYMENT BACKGROUND**

**Fairmont Hotel{Uganda}**

**Position: Bell man**

**Responsibilities:**

* Develops a strong knowledge of the hotel’s facilities and services
* Provides guests with information about attractions, facilities,services,and activities in or outside the property
* Organizes special functions as directed by management
* Arranges secretarial and other office services
* Provide direction to facilities
* Makes guest reservations for air and other forms of transportation when requested

**Hotel Africana Uganda**

**Position: Bell man {Dec 2014 to 2016}**

**Responsibilities**:

. Assisting of customers with their bags and luggage

. Courteously greeting customers and provide them high quality service

. Escorting guests to their respective hotel rooms

. Explaining to the customers the hotels rules, showing them how to use hotel facilities

.Assisting the customers with their needs

**Hotel Auto Sky{Feb 2012-may 2012**

**Position: Housekeeping**

**Responsibilities:**

. To ensure consistent general cleaning of the areas deployed in

. Ensuring safety of company equipment and personal safety and hygiene

. Reporting hazards and damage to superior

**Sheraton Hotel Kampala Uganda{2012-2013}**

**Position:Room Attendant**

**Responsibilities:**

* To alert appropriate hotel personal about any needed repairs or problems
* Communicate with the customers to assess their needs, provide assistance to customers expectation
* Responsible for turning down bed linens and providing mints and candy
* To monitor guests’ needs for privacy. Often hotels have cards guests can leave on their doors alert cleaning staff they don’t want to be interrupted

**SUMMARY OF QUALIFICATION**

Excellent command of English| good communication skills

A and O level certificates{college education}

Quick learner and hardworking

Highly professional in dealing with people

Self-motivated, highly organized and able to take responsibility

REFERENCE

Upon request