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|  **Shivam**  **MBA- Texas Tech University, USA**Email: shivam.349638@2freemail.com  |

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| **CORE STRENGTHS** | **INDUSTRY DOMAIN** |
| * Software development and Manual and Automation testing
* SDLC (Software Development Life Cycle - Waterfall and Agile),
* Iterative Software Development Life Cycle Process as per RUP (Rational Unified Process),
* Six Sigma Methodologies and all Rational Tools
* Developing Quality Assurance (QA) Test Plans, Test Case, Test Script, Test Schedules and defining testing strategies.
* Data Analysis, Data Mapping, Data Modeling, Entity Relationship Diagram and Normalization
* Performing regression tests for an insurance domain client
* Subject Matter Expert (SME) in the Insurance, Credit Card and Mortgage industries
 | * FINANCE
* BANKING
* INSURANCE
* TELECOM
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**CERTIFICATIONS & ACHIEVEMENTS**

* **ITIL Foundation Certificate in IT Service Management** (Registration No.9980073728114187)
* **NCFM(Financial Markets**: **Beginners Module),** National Stock Exchange of IndiaLtd(License No. 00000948150)
* **Fundamentals of Project Planning And Management**, certificate (Course License L422EAPEGG)
* **Oracle 10g training certificate** (Oracle Workforce Development Program)
* **Scrum Master Accredited Certificate**(Certificate No. 03573683104012)

**EDUCATION**

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| **Texas Tech University, Rawls College of Business** | Lubbock, TX, USA |
| *Master of Business Administration(Finance)* | August 2015-September 2016 |
| **Rajiv Gandhi Technical University** | Bhopal, India |
| *Master of Technology, Computer Science* | September 2011-June2013 |
|  **Rajiv Gandhi Technical University** | Bhopal, India |
| *Bachelor of Engineering, Computer Science* | July 2007-June 2011 |
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| **WORK EXPERIENCE** |  |  |
| **Mphasis (An HP Company)** |  Pune, India |
| *QA Analyst* |  Jan 2011-July 2015 |

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* + - Created and reviewed business requirements, functional specifications, project schedules, documentation and test plans.
		- Maintained a Group Cash Position and monitored if expenses incurred by entities are as per the Budget.
		- Conducted Financial & Variance Analysis prepared consolidated Budgets & Forecasts.
		- Played a key role in Monthly Management Reporting and Translating Group Entity Financials & Consolidating.
		- Helped in the planning, testing, and implementation of system enhancements and conversions.
		- Designed and implemented basic SQL queries for QA testing and report / data validation
		- Established a Business Analysis methodology around RUP (Rational Unified Process)
		- Helped develop use cases, project plans and manage scope
		- Examined, analyzed and modeled test plan, UML diagrams & test procedures based on RUP methodology
		- Used MS Visio, MS project, Rational Requisite Pro, MS Excel extensively to demonstrate use cases, activity diagrams and sequence diagrams
		- Achieved 100% target as part of incident management team for a major Australian telecom client
		- Ensured all Service Level Agreements (SLAs) were met on time by coordinating with application and onsite teams
		- Conducted User Accepted Testing (UAT) and implemented a vendor performance dashboard reporting system
		- Handled sensitive company data with zero escalations

**TECHNICAL SKILLS**

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| **Operating Systems:*** Win 95/98/NT/2000/XP/7/8/10
* UNIX

**Testing Tools:** * HP Quality Center
* Rational Enterprise Suite Oracle
* Selenium Web driver
 | **Databases:*** Oracle 10g
* MS Access

**Business Modeling Tools:**  MS Project, MS Visio,  Rational Rose, Requisite Pro.  |

**PERSONAL DETAILS**

* COUNTRY OF ORIGIN : INDIA
* DATE OF BIRTH : 28th JUNE 1989
* MARITAL STATUS : SINGLE