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| **Shivam**  **MBA- Texas Tech University, USA**  Email: [shivam.349638@2freemail.com](mailto:shivam.349638@2freemail.com) | |  | | --- | |  | |

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| **CORE STRENGTHS** | **INDUSTRY DOMAIN** |
| * Software development and Manual and Automation testing * SDLC (Software Development Life Cycle - Waterfall and Agile), * Iterative Software Development Life Cycle Process as per RUP (Rational Unified Process), * Six Sigma Methodologies and all Rational Tools * Developing Quality Assurance (QA) Test Plans, Test Case, Test Script, Test Schedules and defining testing strategies. * Data Analysis, Data Mapping, Data Modeling, Entity Relationship Diagram and Normalization * Performing regression tests for an insurance domain client * Subject Matter Expert (SME) in the Insurance, Credit Card and Mortgage industries | * FINANCE * BANKING * INSURANCE * TELECOM |

**CERTIFICATIONS & ACHIEVEMENTS**

* **ITIL Foundation Certificate in IT Service Management** (Registration No.9980073728114187)
* **NCFM(Financial Markets**: **Beginners Module),** National Stock Exchange of IndiaLtd(License No. 00000948150)
* **Fundamentals of Project Planning And Management**, certificate (Course License L422EAPEGG)
* **Oracle 10g training certificate** (Oracle Workforce Development Program)
* **Scrum Master Accredited Certificate**(Certificate No. 03573683104012)

**EDUCATION**

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| **Texas Tech University, Rawls College of Business** | | Lubbock, TX, USA | | | |
| *Master of Business Administration(Finance)* | | August 2015-September 2016 | | | |
| **Rajiv Gandhi Technical University** | | Bhopal, India | | | |
| *Master of Technology, Computer Science* | | September 2011-June2013 | | | |
| **Rajiv Gandhi Technical University** | | Bhopal, India | | | |
| *Bachelor of Engineering, Computer Science* | | July 2007-June 2011 | | | |
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| **WORK EXPERIENCE** |  | | |  |
| **Mphasis (An HP Company)** | | | Pune, India |
| *QA Analyst* | | | Jan 2011-July 2015 |

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* + - Created and reviewed business requirements, functional specifications, project schedules, documentation and test plans.
    - Maintained a Group Cash Position and monitored if expenses incurred by entities are as per the Budget.
    - Conducted Financial & Variance Analysis prepared consolidated Budgets & Forecasts.
    - Played a key role in Monthly Management Reporting and Translating Group Entity Financials & Consolidating.
    - Helped in the planning, testing, and implementation of system enhancements and conversions.
    - Designed and implemented basic SQL queries for QA testing and report / data validation
    - Established a Business Analysis methodology around RUP (Rational Unified Process)
    - Helped develop use cases, project plans and manage scope
    - Examined, analyzed and modeled test plan, UML diagrams & test procedures based on RUP methodology
    - Used MS Visio, MS project, Rational Requisite Pro, MS Excel extensively to demonstrate use cases, activity diagrams and sequence diagrams
    - Achieved 100% target as part of incident management team for a major Australian telecom client
    - Ensured all Service Level Agreements (SLAs) were met on time by coordinating with application and onsite teams
    - Conducted User Accepted Testing (UAT) and implemented a vendor performance dashboard reporting system
    - Handled sensitive company data with zero escalations

**TECHNICAL SKILLS**

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| **Operating Systems:**   * Win 95/98/NT/2000/XP/7/8/10 * UNIX   **Testing Tools:**   * HP Quality Center * Rational Enterprise Suite Oracle * Selenium Web driver | **Databases:**   * Oracle 10g * MS Access   **Business Modeling Tools:**  MS Project, MS Visio,  Rational Rose, Requisite Pro. |

**PERSONAL DETAILS**

* COUNTRY OF ORIGIN : INDIA
* DATE OF BIRTH : 28th JUNE 1989
* MARITAL STATUS : SINGLE