**Ranjith**

**Ranjith.350078@2freemail.com**

Seeking to work in a professionally competent workplace that encourages professionalism and will use my skills and knowledge with a team of professionals and provide value addition work to the organization.

**SYNOPSIS**

* An astute with **5+ Years** of experience in the areas of  **Support Services and Sales.**
* Associated with **Ahalya Labs Pvt Ltd.** as **System Admin in Hyderabad**.
* Previously worked as **Desktop Support** inassociated with **Varsha Computers**.
* Ability to look deep into the problem and suggest immediate solutions.
* Possess excellent interpersonal, communication, organisational and leadership skills.
* Installation, Configuration & Administrating MS Windows XP and Windows 7.
* Monitoring and maintaining the windows server.
* Installing and configuring network printer and other hardware devices like PCs and Print.
* Creating Users & Groups and Their Permissions in Windows platforms.
* Installation, Configuration & System administration of MS Windows 2008 server.
* Installation and maintenance of Active Directory Users and Computers in server 2008 domain controller.
* To provide 1st level / 2nd level support to end-users in troubleshooting and resolving of desktop PC/Server problems (Hardware, software and application) and related peripherals (Printer, scanner, ETC).
* Managing Wireless Network Issues and Providing Wireless Access as Requested by Users.
* Connecting Projector in the Conference Room and Troubleshooting if any Problems.
* Installation and Maintaining hp Digital Scanner and Configuring and Troubleshooting.
* Installation and troubleshooting of the Network printers in the user systems.

**TECHNICAL SKILLS**

* Systems Installation, Configuration & Upgrading
* Hardware: PC’s, Servers
* Server Administration
* Active Director
* MS Office
* Technical Support
* Troubleshooting
* Training & Mentoring

**ORGANISATIONAL EXPERIENCE**

**System Admin – IT Support**

**AHALYA Labs Pvt Ltd. Sep 2015 to Jan 2017**

***The Key Result Areas***

* Installation, Support, Maintenance, troubleshooting of hardware, operating systems and applications.
* Installation of Software Applications (Microsoft, Adobe, Avast, Computer Associates Products).
* Responsible for diagnosing & resolving hardware, software & end users problems.
* Installation and updating anti-virus.
* Planned routine repairs and/or system upgrades.
* Troubleshoot the dot matrix and Laser printer.
* Assisting of software team with installation of various software.
* Installation of network components (switch, router, bridge, patch-panel).
* To create id, profile using Windows Active Director.
* Communicating with third party technical specialists.
* Added, maintained and removed objects within Active Directory.
* Provided Support for Active directory server like ID unlocking and password reset.
* Plan new Installations according to requirements raised by Business.
* Maintain profitability of the existing business.
* Co-ordination with internal teams for timely resolution of issues and completions of changes as per the committed deadlines.

**Desktop Support**

**Varsha Computers July 2014 to Aug 2015**

**Job Profile:**

* Installing hardware and software systems.
* Maintaining or repairing equipment.
* Configuring computer networks.
* Troubleshoot system failures or bugs and provide solutions to restore functionality.
* Set up hardware and install and configure software and drivers.

**Business Development Executive**

**Chaitanya Engineering Works July 2012 to Feb 2014**

**Job Profile:**

* Identifying & Meeting prospective industrial clients, Present them the company overview and competitive& advantageous pricing strategy of Chaitanya Engineering;
* Work collaboratively with internal teams and client in finalizing the fabrication orders from client
* Educating the execution team on client requirement and acknowledgement of creating the client requirement focused environment internally.
* Handling End to End of activity cycle from meeting client till delivery of orders.

**Sales Executive**

**Shanmuganand& Sons Feb 2011 to May 2012**

**Job Profile:**

* Handling to distribute in Hyderabad for cigarette and FMCG products
* Planning and implementing of various schemes to be operated.

**ACADEMIA**

* Bachelor of Computer Science Engineering in 2010.
* 10+2 Board of Intermediate.

**CERTIFICATION**

* **Microsoft Certified Systems Administrator** (Zoom Technologies)
* CCNA(Zoom Technologies)