[**SALIL****.350260@2freemail.com**](mailto:SALIL###########.350260@2freemail.com) **SALIL**

1)Designation : Technical Support Engineer

Organization : Same Place Solutions LLC,Dubai

Period : 30 April 2014 to Still

* Install,configure,and maintain network services,equipment and devices.
* Performing Troubleshooting For Networking Related Issues.
* Perform troubleshooting analysis of the Modems and Routers.
* Manage Wireless Connectivity by setting the Channel, SSID and Security.
* Worked In Routers Like Cisco,Linksys,Netgear & Belkin.
* Documents network related problems and resolution for future

reference.

* Installation and configuration of Cctv,Pabx,Access Control,Dvr & Nvr.

2)Designation : IT Support Assistant

Organization : Esquire,Kayamkulam

Period : 10 September 2012to 25March2014

* + - * Helping customers solve technical issues with our widgets. And answering questions from customers and prospective customers about the features and capabilities of our widgets.
      * Resolving escalated customer complaints without the need for team lead intervention. And documenting troubleshooting and problem resolution steps.
      * Assist in testing, implementation & troubleshooting.
      * Administer and maintain server and LAN network equipment to ensure high availability and high performance of the systems.

**PROFESSIONAL EXPERIENCE**

**OBJECTIVE**

I am looking forward to a working environment that is mentally stimulating and provides opportunities to utilize my skills and to have a successful Career in latest technologies and challenging tasks. My greatest strength is my ability to walk into a new environment and be functional immediately.

3)Designation : Network Support Engineer

Organization : Network Association Travancore, Anchal

Period : 04 July 2011 to 24 August 2012

* Configured and troubleshooter all kinds of routing protocol such as RIP, OSPF, EIGRP, BGP and Static routing.
* Configured and troubleshooting redundancy protocol such as High Availability, HSRP and VRRP,LACP and PAGP
* Monitoring all circuits and connected network equipment
* Opened service tickets on LAN / WAN outages and documented all activities required to resolve the outages
* Implemented VLAN with routing ,Wide area network
* Coordinated with Clients and ensured that issues were resolved
* Coordinated with senior level engineering group and site contacts for resolving all technical issue
* Troubleshoot of all LAN solutions, Create VLAN and assigning switch ports according to the requirements
* Configured new switches and routers

**OTHER MAJOR CERTIFICATIONS FOR CREDIT**

Cisco ID: CSCO12071743

* 640 – 802 Cisco Certified Network Associate Exam(CCNA)
* 642– 902 Implementing Cisco IP Routing (CCNP)
* 642– 813 Implementing Cisco IP Switched Networks (CCNP)
* 642– 832 Troubleshooting And Maintaining Cisco Ip Networks (CCNP)

MC ID: 8598107

* 70 – 640 Windows Server 2008 Active Directory (MCTS)
* 70 – 680 Windows 7, Configuration (MCTS)

**PROFESSIONAL SKILLS**

* Connectivity & Hardware : Cisco routers, switches, Ethernet,

FastEthernet,WAN,LAN

* Layer2/3 Protocols : RIPv2, OSPF, EIGRP, BGP.
* Switching Technologies : VLAN,VTP,HSRP,GLBP,VRRP,Ether

Channel,STP,DOT1Q

* Advanced Technologies : Multicast, IPv6, QoS,PAT,Redistribution,

OSPF Virtual links, Route map

* Network Technologies : CDP, PPP,HDLC, Access Control List , NAT
* Operating Systems : Windows 2008 Server, Windows 2003 Server ,

WindowsXp,Windows 7

* Cisco Routers : 1841s, 2600s
* Cisco Catalyst Switches : 3550, 3560

**SPECIAL TRAITS**

* Acquired knowledge and understanding of subjects like Systems and Networking, Hardware and Software troubleshooting etc.
* Gained practical knowledge through various trainings, academic and career projects.
* Proficiency in grasping new technical concepts quickly and utilizing it in a productive manner.
* An effective communicator with strong analytical / logical / interpersonal skills and ability to work effectively in fast paced environment.
* Highly motivated and adaptable.

**ACADEMIC CREDENTIALS**

* Dept. of Secondary School Leaving Certificate Govt. of Kerala, 2004

Secondary School Leaving Certificate.

* Board of Higher Secondary, Govt. of Kerala, 2004 - 2006

Higher Secondary Examination.

* + - University of Kerala, India , 2006 - 2010

Bachelor of Technology in Computer Science & Engineering.

I hereby declare that the above information specified is true for best of my knowledge and belief. I shall be highly grateful if you could provide me with hope with an opportunity to do the work in your esteemed organization. I look forward for favourable response.

**PERSONAL PROFILE**

Name : Salil

Date of Birth : 13/ 11/ 1987

Marital Status : Single

Nationality : Indian

Visa Status : Visit-Visa

Salil B

PLACE :DUBAI

DATE : 07/03/2017

**DECLARATION**